

OUR COMPANY



PCSI CORPORATE OVERVIEW

PCSI is an award-winning support services contractor headquartered in Austin, Texas. We are a private, nonprofit corporation employing over 1,300 people and generating over \$100 million in annual revenue. An AbilityOne® contractor since 1996, we recruit, hire, and train veterans and people with significant disabilities. The United States Armed Forces is our primary customer; our job sites reach from coast to coast. Plans for the future include bringing our exceptional services to private-sector markets where our very able workforce will flourish.

Smart Solutions

PCSI delivers support services according to exacting standards and specifications:

- Administrative & Mail
- Contact Centers
- Fleet Management
- Full Food & Dining
- Grounds & Landscaping
- Healthcare Environmental Services
- Hospitality Management
- Janitorial
- Total Facilities Management
- Warehousing & Logistics

We deliver quality by assigning dedicated quality managers to each job site. These professionals work closely with on-site project managers and the corporate Director of Quality to ensure contract success.

Size and Scope

Support services in the modern workplace are demanding, requiring our personnel to:

- Maintain roughly 19 million square feet of complex facilities across the United States
- Prepare, serve, and sell 2.6 million delicious meals annually to the Army at Fort Hood
- Groom and garden over 100,000 acres in the West and Southwest
- Clean and sanitize almost 6.2 million square feet of hospital surfaces
- Sweep, mop, and scrub over 2.3 million square feet for our janitorial contracts
- Manage 1.5 million square feet of dormitory space and 10,000 pieces of furniture
- Receive, store, and distribute about 182,000 warehouse items per year
- Complete more than 56,000 administrative tasks each year
- Service, repair, and dispatch over 1,000 motorized ground vehicles, while transporting more than 6 million pounds of cargo and 97,000 passengers annually

OUR PEOPLE



Recognition

- PCSI's Healthcare Environmental Services team at Evans Army Community Hospital in Colorado has twice been recognized among the "Top 5" nationally by the Association for the Healthcare Environment as published in *Inside HFM*.
- Our Fleet Management team at Tinker Air Force Base in Oklahoma has been honored three times as one of the Top 100 Fleets in America by *Government Fleet Magazine*.
- In 2010, PCSI's Full Food & Dining team at Fort Hood received the prestigious Philip A. Connelly Award for Excellence in Army Food Service.

Employment

We at PCSI are committed to job growth and career development for our workforce. We offer competitive wages and benefits, including health insurance, retirement, and paid time off.

The employment process at PCSI begins with our rehabilitation specialists working with local referral sources—government and nonprofit agencies—to identify qualified candidates for open positions at PCSI job sites. Our hiring process begins with a Physical Demands Analysis, a tool for providing useful data that help us:

- Modify job tasks and work environments to accommodate employees
- Identify and prioritize safety issues
- Train new hires to ensure employee and contract success

Workers with Disabilities

Accommodations and rehabilitation allow people with disabilities to participate in the work force, contribute to the economy, achieve financial independence, and be valued. PCSI absorbs many related costs. The results are priceless.

PCSI's dedicated workforce stays on task and on the job. Our rates of absenteeism, tardiness, and turnover are remarkably low. With the cost of turnover estimated at 100 percent of annual salary, worker continuity is a valuable commodity.

MISSION:
To create employment opportunities for people with every type of disability.

VALUES:

Integrity: Always be honest at work, with customers, and with fellow employees

People: Focus on people—customers and employees—first

Agility: Be flexible and innovative in getting the job done

Compassion: Understand and support the needs of fellow employees

Empowerment: Empower people with opportunity, training, and knowledge

CONTACT PCSI TODAY TO LEARN HOW WE CAN HELP YOU!