

The Green Scene

Quarterly Newsletter of Professional Contract Services, Inc.



PCSI Goes to Head of Class

PCSI goes to the head of the class as the SourceAmerica Academy's "Top E-Learner" for the second quarter of 2014. From April 1 through June 30, PCSI staff completed 394 hours of online training—almost five times as many hours as the runner up! SourceAmerica offers over 2,200 online courses that enhance job skills and support career development for the employees of affiliated nonprofits.

Empowering people with opportunity, training, and knowledge is one of PCSI's core values. Indeed, our staff lived up to this value by completing so many online courses. Congratulations to all!

The idea to enroll the team in a university extension class occurred to Grounds Manager, Jay Cribbs, who asked General Clerk III, Robert Peeters, to investigate the options. Cribbs and Peeters selected the lawn maintenance class because of its relevance to the contract. Later in September, the team will attend an equally relevant class: "How to Properly Plant and Prune Trees and Shrubs."

According to Cribbs and Peeters, the lawn maintenance class provided many insights and "tons" of information. They believe the lessons learned will help their team "uphold the standard we work so hard to achieve."

After the class, attendees posed with their certificates of completion under the 9/11 memorial on base. The memorial—a steel beam from the World Trade Center building—is one of many sites PCSI grounds workers maintain at Schriever.

Schriever Team Learns Lawns

Schriever Air Force Base, Colorado Springs, CO

On September 16, PCSI's grounds maintenance team at Schriever got "The Lowdown on Lawn Care."

Nine PCSI employees attended a 1.5 hour class in lawn maintenance offered through Colorado State University (CSU) Extension as part of the Colorado Master Gardener Program.

The class was useful, accessible, and inexpensive. Topics included aerating, watering, fertilizing, and mowing. Class was held in Colorado Springs at the CSU Extension office—only a 30-minute drive from the base. Cost was \$10 per person.



L-R: Jay Cribbs, Andrew Cano, Warren Fitzsimmons (kneeling), Brandon Brown, Dave Cunningham, Zach Crawford, Thomas Hesser, Greg Brown

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Ireland team receives travel mugs commemorating EVS Week

AHE Environmental Services & Housekeeping Week:

September 14-20, 2014

PCSI celebrated Environmental Services & Housekeeping Week, September 14-20. Every year, the Association for the Healthcare Environment (AHE) designates one week in September to honor “the critical role environmental services plays in the delivery of safe, quality health care.” This year, PCSI’s Environmental Services (EVS) teams were feted with food and favor for the important work they do.

At Ireland Army Community Hospital, the Contracting Officer’s Representative noted how the hospital’s excellent cleanliness scores are a direct result of the PCSI team’s hard work. At Winn Army Community Hospital, hospital staff hung banners in the PCSI break rooms to show their gratitude for a job well done. The team at Ireland lunched on Subway sandwiches while the Winn team enjoyed Popeye’s Chicken.

Read on for more coverage of EVS Week celebrations.

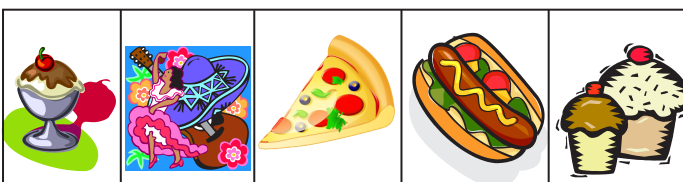
EACH Celebrates EVS Week

Evans Army Community Hospital (EACH), Colorado Springs, CO

The EVS team at EACH got a lot of love during National Environmental Services & Housekeeping Week. It started when the Contracting Officer’s Representative, Leo Winburn, notified Logistics Division Chief, Colonel Sean Farley, about EVS Week. Colonel Farley then emailed all the hospital divisions and departments asking them to show their appreciation for the PCSI EVS team. Here’s what the hospital (and PCSI managers) did for our employees each day of the week, for all three shifts.

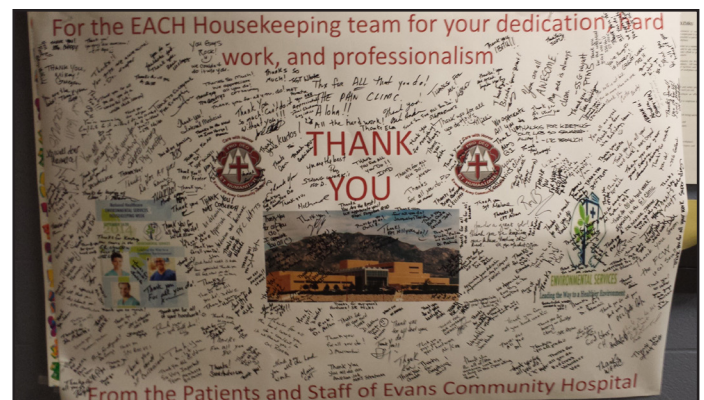
- Ice cream social
- Mexican lunch catered by La Casita
- Pizza and “thank you” from the Chaplain
- Hot dogs
- Dessert pot luck

Monday Tuesday Wednesday Thursday Friday



The EVS team enjoyed other privileges in addition to the abundant food. At the beginning of the week, each manager was raffled off to be “bossed” by one employee for an hour. Tuesday was “Jersey Day” when employees were invited to change out of PCSI polos and into jerseys representing their favorite sports teams. On Thursday, the command staff presented the EVS team with a giant thank you card which hundreds of hospital staff had signed during the week.

The EVS team at EACH was delighted and surprised to be showered with so many gifts. Hard work may be its own reward, but it helps to be openly appreciated for the hard work you do. Thank you, Team EACH and all PCSI EVS teams!



Giant thank you card signed by EACH staff



NMCP second shift poses with Navy brass

NMCP Celebrates EVS Week

Naval Medical Center-Portsmouth (NMCP), Portsmouth, VA

The EVS team at NMCP started the first day of National Environmental Services & Housekeeping Week the same as any other day: with a huddle. At the huddle, they reviewed what makes their work mission-critical. At the Navy's first and finest medical center (NMCP), PCSI's EVS team protects patients, visitors, and staff from infectious diseases by cleaning and sanitizing the facility.

Later in the week, PCSI managers showed their appreciation for the EVS team by serving lunch. On Wednesday, September 17, there were sub-sandwiches, and on Thursday, there was pizza. Because EVS teams work round the clock, "lunch" was served three times for the three shifts, even in the middle of the night.

On Friday, September 19, the second shift assembled on the steps of the historic NMCP building to receive personal thanks from Navy brass, including:

- Captain Bradford Smith, MD, Deputy Commander NMCP
- Commander Mathew Case, Director of Administration NMCP
- Lieutenant Commander Chris Almond, Director of BOMI (Building Owners and Managers Institute)
- Crystal Godwin, Contracting Officer, NAVFAC Mid-Atlantic

PCSI joins those officers listed above in thanking and saluting our EVS teams!



NDEAM is Coming

October is coming and so is NDEAM: National Disability Employment Awareness Month. NDEAM aims to educate people about disability employment issues and to celebrate the many contributions of America's workers with disabilities. This year's slogan is: "Expect. Employ. Empower."

What will your job site do to commemorate NDEAM? For ideas and information, visit these websites: <http://www.whatcanyoudocampaign.org> and <http://www.dol.gov/odep/topics/ndeam/index-2014.htm>.

To discover NDEAM events in your community, Google "NDEAM" and your city mayor's committee on disabilities, your state governor's committee or commission on disabilities, and other disability-related organizations. In Austin, we found the following:

- White Cane Day, October 16
- Disability Mentoring Day, October 17
- Cinema Touching Disability Film Festival, October 17 and 18
- Employment and Disability Awards Program, October 29

If you are planning an NDEAM event at your job site, please notify Public Affairs Manager, Jaimi Edgmon (publicaffairs@pcsi.org or jedgmon@pcsi.org). She will be happy to assist.

Come experience the best Colorado has to offer
in Products, Services, and Cutting Edge Technology
serving People With Disabilities

CELEBRATE INDEPENDENCE!



— expo —

JULY 25 & 26, 2014

11am - 5pm

Freedom Financial Services
Expo Center

3650 North Nevada Avenue
Colorado Springs

**FREE
Admission!**

120+ VENDORS	JOB FAIR	FACE PAINTING
ENTERTAINMENT	ART SHOWCASE	FREE HEALTH SCREENINGS
ADAPTIVE HOME DISPLAY		CLASSES
LEARN MORE AT: www.theindependencecenter.org/expo		

PCSI Goes to the Fair

**Evans Army Community Hospital (EACH), Colo-
rado Springs, CO**

On July 25, three weeks after Independence Day, Vivian Colony, represented PCSI and EACH at the Celebrate Independence Expo. Held at the Freedom Expo Center, a 55,000 square foot facility in Colorado Springs, the event attracted over 2,000 visitors to view the latest in products, services, and technology for people with disabilities. The event also featured a disabilities job fair, organized by the Colorado Department of Vocational Rehabilitation (DVR), for which Colony staffed the PCSI booth. There were over 200 exhibitor booths at the Expo.

According to Colony, Office Manager for PCSI's Environmental Services contract at EACH, exhibiting at the Expo job fair was good for PCSI. Visitors to the PCSI booth asked questions and collected literature, including job applications. In conversation, visitors learned that PCSI has operations in other states. A reporter from the local newspaper, *Colorado Springs Independent*, gathered information and created a PCSI "photo op."

Altogether, the job fair booth increased PCSI's visibility in the disabilities community.

Colony was duly impressed with the Expo. She noted many things created for and by people with disabilities. One booth exhibited art work by people with disabilities. At another booth, people with disabilities learned how to use voting machines. The latest assistive technology was on display. There were adapted cars and even an adapted house to view. Home Depot representatives, who built the house, invited visitors with disabilities to help nail, sand, paint, and drill.

Colony was invited to exhibit on behalf of PCSI because of her ties with local DVR staff. Every year the Wounded Warriors Project hosts a job fair on base, which Colony attends along with the DVR counselors and rehabilitation specialists. By participating in the Wounded Warriors job fairs, Colony has established relationships with DVR staff who involved her in the Celebrate Independence Expo.

Colony set up her table display with the kit sent by PCSI's Public Affairs office. The kit included the table cloth, table sign, pens, fact sheets, and display holders. Other items, such as stickers, jumbo clips, and koozies, were also provided by Public Affairs. Vivian supplied the bowl with candy, which, to her surprise, was not emptied by the visitors.

Vivian's experience was positive, and she recommends that other managers exhibit at events like this one. She also recommends that managers find partners to share the job of staffing a booth.

Thank you, Vivian Colony, for representing PCSI at the fair!



Vivian Colony speaks with reporter at Celebrate Independence Expo



Janet Smith and Lesa Stone at PCSI refreshments table



DJ Wyatt speaks with visitor at Education Fair

One Good Turn Deserves Another

Joint Base Lewis-McChord (JBLM), Tacoma, WA

At JBLM, PCSI's maintenance team keeps opening doors. Because of the team's exceptional service to the Warrior in Transition Battalion (WTB), PCSI and WTB managers enjoy a strong relationship. When PCSI managers asked about partnering with WTB to enhance PCSI's visibility on base, WTB invited PCSI to participate in its Soldier and Family Assistance Center (SFAC) Education Fair. The fair, which was held June 25 (10 am to 2 pm) at the SFAC, drew about 150 wounded warriors who collected information from exhibitors on college and career training choices.

The PCSI team at JBLM participated in the SFAC Education Fair by serving refreshments and by setting up and taking down tables for the exhibitors. Project Manager Janet Smith bought coffee, bagels, cream cheese, and cookies to serve 150-200, which she set out on a table with a PCSI table cloth. Smith and DJ Wyatt, PCSI's Rehabilitation Specialist at JBLM, also set up an information table stocked with PCSI literature and pens.

According to Smith, the arrangements were simple, and the benefits were many. The event took only two weeks to plan. PCSI enjoyed visibility at the fair. By providing refreshments, PCSI pleased the crowd. Although the focus of the fair was on education, Smith noted that attendees were introduced to the idea of working for PCSI while pursuing an education. She also noted that upon approaching PCSI's tables, several visitors remarked, "Oh, you are PCSI. You are the ones who do the minor maintenance in our barracks." Participation has its rewards, in this case, name recognition.

Smith states that she looks forward to partnering with WTB on future events. Because of the relationship her team has established with WTB, she knows future invitations are forthcoming. Smith's WTB contact, Jane Kessler, thanked the PCSI team for their "can-do" attitude and generosity which made the fair a "fantastic" success.



Aaron Martinez poses with Bill Bates

Aaron Martinez is "Most Inspirational"

El Paso, TX

Aaron Martinez wore an ear-to-ear grin as he posed with Bill Bates, former Dallas Cowboys player and keynote speaker at the 7th Annual Artie Lee Hinds Awards Dinner. Aaron attended the dinner on September 17 in Austin, along with his mother, Lorena, and his project manager, Jimmy Martinez, who nominated Aaron for Employee of the Year. Although Aaron did not take home that award, he was honored as one of three finalists and as "Most Inspirational Employee."

Sponsored by Texas Industries for the Blind and Handicapped (TIBH) and named for TIBH's founder and former chairwoman, Artie Lee Hinds, the award recognizes an employee with disabilities who exhibits leadership, independence, and responsibility. Aaron, a janitor for PCSI at El Paso International Airport, was recognized for the strong work ethic he models on the job and at home, where he has two younger brothers with disabilities. According to his mother, Aaron has become the man of the house since working for PCSI.

Congratulations and thank you, Aaron, for inspiring us all!



Melissa Baker wins Employee of the Month and Employee of the Quarter awards

Celebrating Melissa Baker

Tinker Air Force Base, Oklahoma City, OK

Melissa Baker, Secretary III and Rehabilitation Specialist for PCSI's Fleet Management contract at Tinker, is an employee to celebrate. In September, she took home PCSI's Employee of the Month and Employee of the Quarter awards.

According to Quality Control Manager, Randall Hixson, Melissa does it all at Tinker—training, rehabilitation, interviewing, hiring, payroll, and IT. She has worked in parts, vehicle maintenance & analysis, operations, and dispatch. She was recently selected on-site Security Manager.

Melissa, who tends to mother her staff, fully exhibits the PCSI value of compassion. She shares laughter and tears with employees, and offers hugs and advice. She maintains an open-arms policy. Like a good mother, Melissa also watches the purse strings carefully. She always finds the best value in office supplies before ordering. And just like mom, she wants everyone to eat well. Melissa is responsible for instituting Team Tinker's monthly cook offs.

Although Melissa doesn't seek recognition for herself, she has been instrumental in winning recognition for PCSI at Tinker: two awards for hiring disabled veterans from Workforce Oklahoma and another two from the American Legion. So it seems fitting that Melissa is now the recipient of two PCSI awards: Employee of the Month and Employee of the Quarter.

Congratulations, Melissa!



L-R: Friends Barbara Nall and Marcia Frahler

That's What Friends Are For

Ireland Army Community Hospital (IACH), Fort Knox, KY

In a show of love and support, Housekeeper Barbara Nall shaved her head to match the "do" worn by her friend and teammate, Marcia Frahler. Rehabilitation Specialist Frahler, who lost her hair undergoing breast cancer treatment, remains on her job with PCSI's EVS team at Ireland Army Community Hospital.

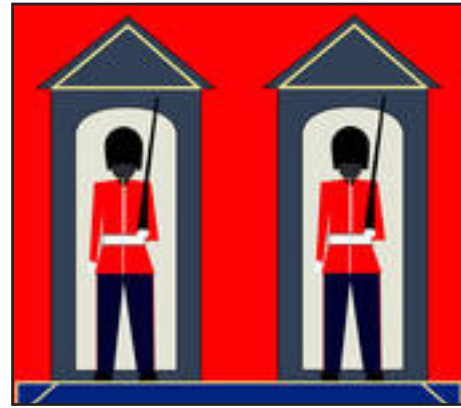
To date, two PCSI husbands have shaved their heads in a sign of solidarity: Marcia Frahler's and Lea Beach's. Beach is the Ireland team's Executive Housekeeper. Who's next?



Indoor 4th of July picnic for veterans



Jaimi Edgmon shows Certificate of Appreciation for PCSI sponsorship and volunteers



Changing of the Guard

Big Bend, TX

On September 1st, Peter Bustamante took the reins from retiring Project Manager, Scott Huckaby. Bustamante will now drive the 800+ miles each week Huckaby did to supervise 27 employees in the Big Bend sector. This huge swath of west Texas encompasses four contracts and 12 job sites in the towns of Alpine, Fort Davis, Fort Hancock, Fort Stockton, Marathon, Marfa, Pecos, Presidio, Sanderson, Sierra Blanca, Terlingua, and Van Horn. In the Big Bend sector, PCSI workers perform grounds maintenance and janitorial for the Texas Department of Transportation (TXDOT) and the U.S. Department of Homeland Security (DHS).

Bustamante joined PCSI in 2010 as a Grounds Maintenance Worker in Sierra Blanca, while Huckaby came on board in 2011 as Project Manager. Prior to PCSI, Bustamante worked 24 years for TXDOT in west Texas, while Huckaby worked 27 years for Texas Instruments in Houston.

What did Scott Huckaby enjoy most about his work with PCSI? Interacting with his employees. Their mature work ethic and self-motivation was inspiring. Huckaby's words of wisdom to Bustamante: "Go the extra mile in support of your employees. They are the ones who represent PCSI to our customers."

Celebrating Independence With Veterans

Fort Hood, TX

PCSI celebrated July 4th early by helping put on a free indoor picnic for veterans and their families in the Fort Hood area. On Saturday, June 28, Star Group-Veterans Helping Veterans (SG-VHV), a local nonprofit dedicated to veterans, held its 6th Annual Independence Day Celebration, which PCSI helped sponsor. While PCSI corporate donated money, PCSI employees from the Fort Hood Full Food & Dining Facility contract volunteered their culinary talents to prepare food for the 1,000+ guests.

PCSI Cook Michael Craig, Area Manager Barry Woods, Quality Control Inspectors Michael Barker and Christopher Parker, and Quality Control Manager Lilian Estes rolled up their sleeves as they rolled out the barbeque to fix ribs, chicken, hamburgers, and hot dogs for the crowd. The four-hour event was celebrated with live entertainment at the Copperas Cove Civic Center, with guests pouring in from all over the Killeen-Fort Hood area. All veterans—young and old—and their families were welcome, free of charge, as a thank you for their service.

PCSI received a certificate of appreciation for its contributions to the success of the SG-VHV Independence Day Celebration.

PCSI All Stars

Employee of the Month

June 2014: Terry Cooper, Tinker AFB

July 2014: Melissa Baker, Tinker AFB

August 2014: Christopher Chelf, EACH

Second Quarter 2014 Awards

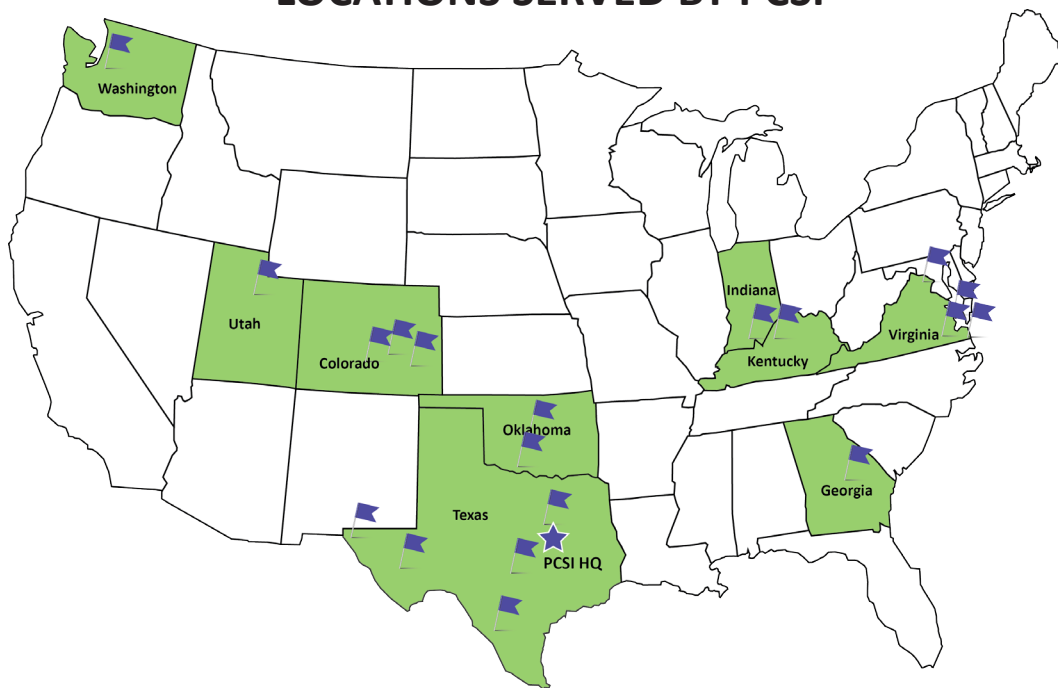
Employee of the Quarter: Melissa Baker, Tinker AFB

Supervisor of the Quarter: Yen Thi "Annie" McLaurin,
Fort Hood Dining

Volunteer of the Quarter: Gerald Bradshaw, JBLM

Corporate Employee of the Quarter: Norma Brand

LOCATIONS SERVED BY PCSI



If you have a story idea or photo that you want to share with the Green Scene, tell your supervisor or contact Public Affairs directly at PublicAffairs@pcsi.org

SourceAmerica



Jobs for People with Disabilities