

The Green Scene

Quarterly Newsletter of Professional Contract Services, Inc.



Robert Chamberlin greets (L-R) Robbie Proctor, Angie Dickerson, Barbara Nall, Chong Harris

Retiring SourceAmerica CEO Visits IACH

Ireland Army Community Hospital (IACH)
Fort Knox, KY

Robert Chamberlin, who retired after 15 years as CEO of SourceAmerica, was celebrated by PCSI and other CRPs on December 11th during a tour of AbilityOne job sites at Fort Knox. In the morning, Mr. Chamberlin visited with PCSI's Environmental Services staff at Ireland Army Community Hospital, including Executive Housekeeper, Lea Beach. Later, he was feted with lunch and a tour of the Patton Museum at Fort Knox, which honors the famous World War Two general.

PCSI President & CEO, Carroll Schubert, and Vice President of Operations & Business Development, Keith Walker, travelled to Fort Knox to participate in the festivities. At the luncheon, Mr. Schubert spoke about the wonderful things PCSI staff has accomplished since assuming the Ireland contract four years ago. He congratulated Mr. Chamberlin on his success at SourceAmerica and wished him well in retirement. All were deeply honored.



L-R: Robert Chamberlin, Carroll Schubert, Lea Beach, Eric Tshappat

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Volunteers Visit Veterans

Joint Base Lewis-McChord (JBLM), Tacoma, WA

Fifteen PCSI employees brought a little sunshine to residents of the VA American Lake Domiciliary (or DOM)—a 64-bed treatment facility in Lakewood, Washington that serves veterans suffering from PTSD, homelessness, and substance abuse.

For three hours on Saturday, February 28, PCSI employees shared food, played games, sang songs, and visited with DOM residents. PCSI came prepared with pizza, cookies, and drinks as well as playing cards and board games, including Apples to Apples, Jenga, Mexican Train, and Sorry.



*L-R: Jerry Bradshaw, Jolene Britt, Dwayne Smith, Tom O'Dell, Tim Edwers, Michelle Edwards, Joseph Hamm, Janet Smith, John Lange, Malcolm Miller, Randy Reeves, Christine Gagne, Terry Skyles, Jessie Thompson.
Not pictured: Gabrielle Bennington*

Malcolm Miller, General Maintenance Worker, broke the ice when he brought out his acoustic guitar. Next two veterans slipped away and returned with their guitars. Now there were three musicians singing and strumming to everyone's delight.

Janet Smith, Program Manager, is thrilled with her team for volunteering at the DOM. She wanted an activity that would be easy to participate in and would benefit deserving veterans. Janet began this volunteer opportunity by meeting the VA Director of Voluntary Service who connected her to the Recreation Therapist. Then she secured a budget for buying refreshments and the games to leave as a gift for the DOM vets.



L-R: DJ Wyatt, Janet Smith, Howard Nabbefeld, Mark Schafer

Appreciation for Support

Joint Base Lewis-McChord (JBLM), Tacoma, WA

PCSI was honored with a Certificate of Appreciation for outstanding support of Vet Temps—a national temp-to-hire program that helps veterans gain competitive employment. Program Manager, Janet Smith, and Rehabilitation Specialist, DJ Wyatt, received the certificate for PCSI JBLM. Now in its fifth year at JBLM, Vet Temps has produced four permanent employees for PCSI.

The Certificate of Appreciation was delivered on February 25 at the fifth annual "Celebration of Success" hosted by the VA American Lake Division in Lakewood, Washington.



Tim Olson, left, and Darrell Bowlin hoist 2-by-6's



Completed Visitor Control Center

PCSI Helps Build Visitor Control Center

Fort Sill, Lawton, OK

Fort Still has a much needed Visitor Control Center, thanks to many PCSI employees. The Center, which sits inside the base's perimeter fence, is now the check-in point for anyone who lacks Department of Defense identification. It is a temporary facility that will house Visitor Control until a permanent facility is completed next year.

PCSI personnel began work on the temporary Center in early November. Together with workers from Vet Pride and VT Griffin, Inc., they completed the project on January 30th. According to IJO Manager, Darren Dorrell, the PCSI employees who helped with the construction are "too many to name."

Local residents and others seeking access to Fort Sill's museums, golf course, bowling alley, and Lake Elmer Thomas Recreation Area (LETRA) will come through the Center that PCSI personnel helped build. Hats off to our staff for helping make the base both accessible and secure.

Chili Cook-Off Takes Off Winter's Chill

Tinker Air Force Base, Oklahoma City, OK

In the dark days of winter when the cold seems too much to bear, PCSI employees at Tinker heat up the house with an annual Chili Cook-Off. This year's event was enjoyed on February 27th with delicious, home-made chili prepared by seven volunteers: Melissa Baker, David Derrick, Chris Erickson, Richard Husted, Mike Kittle, Michael Peace, and Wayne Tinnin. The contest judges were randomly selected by Project Manager, Vicki Hoppes, as she strolled through the halls.

After careful consideration, the judges awarded Wayne Tinnin the coveted "Tinker Top chef" hat to sport proudly. Following the taste test, all employees were invited to share in a chili luncheon feast, accompanied by other dishes they brought from home.

According to Hoppes, the Annual Chili Cook Off started about 12 years ago. The tradition continues as one of many "fellowship" potlucks. Every six to eight weeks, employees bring dishes from home to share at lunch. These dishes are prepared according to a theme (Mexican, Italian) or main ingredient (chicken, summer fruit). Everyone enjoys good food and the company of their fellow employees.



Chili Cook-Off Entrants (L-R): David Derrick, Mike Kittle, Michael Peace, Melissa Baker, Chris Erickson, Wayne Tinnin, Richard Husted



L-R: Janet Smith, Michelle Edwards, Lesa Stone

PCSI at SFAC Education Fair

Joint Base Lewis-McChord (JBLM), Tacoma, WA

On February 12, PCSI participated in another Soldier and Family Assistance Center (SFAC) Education Fair at JBLM. Because of our team's outstanding support at the last SFAC Education Fair in June, the team was invited back.

The Fair showcases colleges and vocational schools for Warrior Transition Battalion (WTB) members to consider. PCSI contributes by setting up tables for the fair and offering refreshments. Project Manager, Janet Smith, and Rehabilitation Specialist, DJ Wyatt, believe that employment with PCSI is another valuable option for WTB members transitioning out of the service. This is why they also staff a table at the fair with PCSI information.

Smith is especially pleased with the relationship she and her team have forged with WTB staff, Jane Kessler. Smith has spread the word about AbilityOne by introducing Kessler to other CRPs, including Orion Industries. By increasing the visibility of PCSI and other CRPs, Smith and her team help grow the AbilityOne program.

Warm ICE

Joint Base Lewis-McChord (JBLM), Tacoma, WA

The weather may be cold, but the customer responses to the PCSI team at JBLM are full of warmth. In 90 short days (winter days in Tacoma, Washington are very short!), PCSI received nine glowing Interactive Customer Evaluations (ICE). Compliments were paid to General Maintenance Workers, Terry Skyles, Joseph Hamm, Jolene Britt, Christine Gagne, Bruce Strandberg, Jessie Thompson, Timothy Edwers; and to Dispatchers, Wyatt Byers and Jeremy Leatherwood.

Sample words of praise include:

- Response time is always quick and job quality is outstanding
- The best (service and assistance) I have ever experienced
- Exceeds anything I have ever seen on or off base
- Thank you and keep up the EXCELLENT WORK
- Thanks for making the soldiers comfortable
- Customer service is amazing
- Exemplary teamwork

Keep the fires burning at JBLM, Team PCSI!

Just a Note of Thanks

Joint Base Lewis-McChord (JBLM), Tacoma, WA

Several PCSI employees at JBLM are enjoying the after-glow of kind words from thankful customers. In early March, JBLM Garrison Commander, Colonel Hodges, penned these words to PCSI General Maintenance Workers, Terry Skyles, Jolene Britt, and Joseph Hamm:

Folks, this is long overdue but I wanted to write and thank you for the amazing work you do every day to support the entire JBLM community. Your efforts are impressive and are having a true positive impact.

In early January, Sergeant Robert V. Dawsey, III typed these words about General Maintenance Workers, Timothy Edwers and Jessie Thompson:

I've been here for three years and it's been very rough for me, but my time spent here has also been enlightened by Timothy and Jesse. They have helped me find my faith and my way in life! If there were more people in this world like them, the world would be a nicer place!

Thank you to our employees at JBLM for being worthy of these heart-felt thanks!



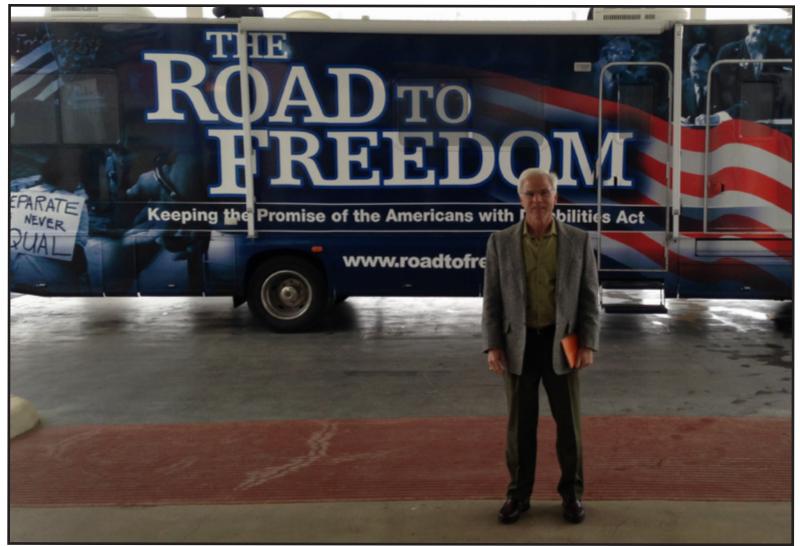
ADA 25th Anniversary Events

San Antonio and Austin, TX

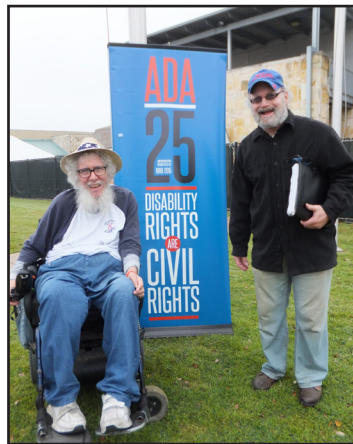
The Americans with Disabilities Act (ADA) turns 25 in July 2015, but the celebration is already in progress. The ADA Legacy Tour led by “The Road to Freedom” bus is making the rounds. On February 27, the bus stopped in San Antonio at Morgan’s Wonderland—an accessible family fun park. Next, the bus stopped in Austin at the Dell Jewish Community Center on March 1, and then at the Bob Bullock State History Museum on March 3.

At each stop, the bus’ passengers—disability rights activists—tell about the struggle to gain access to buildings, transportation, communications, and employment. The bus transports the advocates as well as a photographic display on the history of disability rights and the ADA campaign.

PCSI’s newest Rehabilitation professional, Todd Foreman, attended the San Antonio event at Morgan’s Wonderland. Rehabilitation and Marketing staff from Corporate attended the lunch and rally at the Bob Bullock in Austin which celebrated the “Texas Trailblazers” of the disability rights movement. Listed in the Texas Trailblazers tribute book was none other than PCSI President and CEO, Carroll Schubert.



Todd Foreman stands by Road to Freedom bus in San Antonio



L-R: Texas ADAPT founder, Bob Kafka; Disability Rights Advocate, Mitch Rappaport in Austin



Kutheis rides Tri-County Hill Topper

Pete Kutheis: Riding, Running for a Cause

Fort Hood, Killeen, TX

On February 15, Project Manager, Pete Kutheis, rode his bicycle 58 miles in the Tri-County Hill Topper event in Giddings, Texas to benefit Camp Life (for children with special needs).

On March 28, Kutheis ran three races—a 5K, a 10K, and a half-marathon—all in one day—totaling 22.4 miles. This running event—San Felipe Shootout—raises funds to improve trails in Texas state parks.

In mid-April, Pete will mount his trusty bike again for Ride 2 Recovery—a benefit for “Healing Heroes” of the U.S. Armed Forces.

Ride on, Pete!



L-R: Marlee Matlin, Jack Jason, Ruth Chlebowski

Deaf Actress' Inspiring Story

Austin, TX

PCSI's Dr. Ruth had the pleasure of meeting Academy Award-winning actress and deaf activist, Marlee Matlin, in Austin on Monday, March 30. Matlin, who won Best Actress for her role in "Children of a Lesser God" (1986), came to Austin to give the keynote address at the Women's Division Mosaic Luncheon. She was accompanied by her interpreter of almost 30 years, Jack Jason—a child of deaf adults and a childhood friend of Dr. Ruth.

Through her interpreter Jason, Matlin told a moving story about her deafness, her childhood, and her acting career. She acknowledged her family, friends, and community for enabling her to do what many thought impossible for a deaf girl in the 1970s and 80s. Growing up in the Chicago suburbs, she was mainstreamed into public school. She performed with a children's theatre troupe that mixed hearing and deaf actors. A hearing rabbi who knew sign tutored her to become a Bat Mitzvah at age 13 and to read Hebrew aloud from the Torah. In her teens, she met Henry Winkler (best known as Fonzie in "Happy Days") who encouraged her to pursue an acting career. Winkler, who is dyslexic, understood her struggle with disability.

Immediately following Matlin's Academy Award, film critic Rex Reed dismissed the honor as an act of pity. How can her work be called acting, Reed asked, when she doesn't speak? Matlin was devastated. She called on her dear friends, Henry and Stacey Winkler, who pointed her back on the path to a long and fulfilling career in acting, nonprofit fundraising, and disabilities advocacy. Today, Matlin urges everyone—with and without disabilities—to disregard the naysayers and to pursue their dreams.

The Women's Division Mosaic Luncheon that Matlin addressed is an annual fundraiser of the Greater Austin Jewish Federation. The event drew 770 attendees while raising tens of thousands of dollars for charity. Dr. Ruth was delighted to participate.



In Memoriam: Raymond "Scott" Smith

August 18, 1943 – December 15, 2015

Tinker Air Force Base, Oklahoma City, OK

Raymond "Scott" Smith passed away just as his PCSI family was preparing to celebrate his 30th anniversary with Vehicle Operations and Maintenance at Tinker. Scott had been a PCSI employee since July 2006 when PCSI took over the contract.

According to his colleagues, Scott expertly operated all kinds of vehicles, including pickups, forklifts, and tractor-trailers. He was known as a "top notch" wrecker operator who could "move anything." Scott trained other operators to his high standards. He was an active, long-time member of the United Auto Workers.

A practical joker with a big smile, Scott was passionate about his job and his many friends at work. He is dearly missed.



In Memoriam: Christopher Chelf

February 26, 1961 – March 11, 2015

Evans Army Community Hospital (EACH), Colorado Springs, CO

Chris Chelf passed away only three months after he was honored as PCSI's 2014 Volunteer of the Year. He was also recently promoted from Floor Tech to Shift Supervisor because of his excellent performance.

Chris began his career in the Air Force as a fire fighter, and later obtained electrical and general contractor licenses. In 2013, he joined the PCSI team at Evans Army Community Hospital where he served as a model employee.

Chelf is survived by a teenage daughter and a young adult son. He is deeply missed by his colleagues at Evans.

Winter to Spring



Snow covers Naval Medical Center-Portsmouth, VA



Pike's Peak, Colorado Springs, CO—visible from EACH and Schriever AFB



Camphorweed blooms at WACH in Fort Stewart, GA

Quarterly Awards



Tavesi Silva (EACH), PCSI Employee of the Quarter



John Lauterbach (JBLM), PCSI Volunteer of the Quarter



Bluebonnets at corporate headquarters in Austin, TX

PCSI All Stars

Employee of the Month

November 2014: Tavesi Siliva, EACH

December 2014: Art Cash, Marfa Station

January 2015: Johnie Johnson, EACH

February 2015: Maximiano Gallegos,
El Paso International Airport

Fourth Quarter 2014 Awards

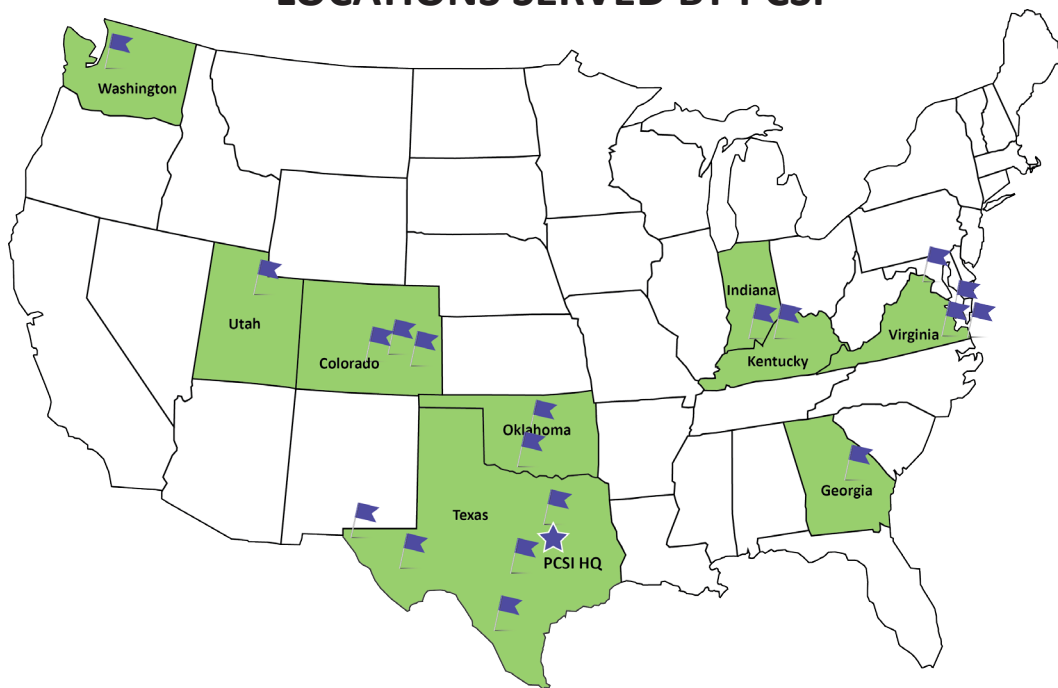
Employee of the Quarter: Tavesi Siliva, EACH

Supervisor of the Quarter: Klaudia Adkins, Ft Hood

Volunteer of the Quarter: John Lauterbach, JBLM

Corporate Employee of the Quarter: Daisy Harrison

LOCATIONS SERVED BY PCSI



If you have a story idea or photo that you want to share with the Green Scene, tell your supervisor or contact Public Affairs directly at PublicAffairs@pcsi.org

SourceAmerica

