

# The Green Scene

Quarterly Newsletter of Professional Contract Services, Inc.

## PCSI Honored at SourceAmerica National Conference

Hollywood, FL

Seven PCSI employees and one board member attended SourceAmerica's 2015 National Training and Achievement Conference, May 4-6, in beautiful Hollywood, Florida. Nearly 1,000 attendees from all over the U.S. enjoyed in-depth educational sessions, panel discussions, and networking events at the three-day conference.

At the Awards Banquet on the final evening, PCSI was honored with the SourceAmerica Achievement Award for Performance Excellence in Grassroots Advocacy. This national award was offered in recognition of PCSI's success at enlisting Congressional Champions and capturing the attention of a dozen Members of Congress during the SourceAmerica Grassroots Advocacy Conference in 2014.

PCSI was also honored with the 2015 SourceAmerica E-Learner of the Year award for having completed thousands of hours of learning credits through the online SourceAmerica Academy.

Congratulations to all!



SourceAmerica Achievement Award



L-R: Keith Walker, Vanessa Ferguson, Jaimi Edgmon, Scott Thornton, Trina Baumgarten, Carroll Schubert, General James "Tom" Hill, Eric Barbosa

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# PCSI Serves Laredo Border Patrol

## Laredo, TX

As I walked out in the streets of Laredo, I spied . . . a PCSI employee. Since 2001, PCSI employees (not cowboys) have provided Janitorial and Grounds Maintenance services to the “Laredo sector”—16 sites belonging to the U.S. Border Patrol. These sites, which include full-service stations housed in large buildings and small checkpoints housed in trailers, are spread across 200 miles of South Texas near the Mexico border.

According to the U.S. Border Patrol website, the Laredo sector has served the Southwest Border since 1924. Its primary function is to enforce U.S. immigration laws and to prevent illegal entry of aliens. PCSI has ably served the Laredo sector since 2001 by cleaning over 100,000 square feet of building space and maintaining 120 acres of grounds at these 16 sites. One building houses over 350 federal agents. Several stations have mechanic shops, two have K-9 kennels, one has a horse stable, and another has a shooting range. PCSI workers are responsible for keeping all of these facilities clean and attractive. In 2008, when “Air Operations” was added to the contract, PCSI began cleaning the hangar where Border Patrol keeps helicopters.

The 33 PCSI janitors who work Laredo live in cities throughout the 200-mile sector, including Freer, Hebbronville, Laredo, and Zapata. Monday through Friday, each janitor works at one of the 16 sites near her or his home. On average, there are two janitors working together at one site. There is only one assigned to the Air Operations hangar.

The grounds crew members and Project Manager, Francis Duenas, all live in and around Laredo. Every day, they travel to two and three job sites, visiting each of the 16 sites once weekly. The grounds crew gathers every morning at PCSI’s private warehouse to collect tools for the day’s work. They drive multiple vehicles about an hour to the first job site for the day, and then shorter distances to the second and possibly third sites. They return to the PCSI warehouse around 4 in the afternoon, hot and tired, especially in the dry and dusty summer months.

Go, Team Laredo!



*It takes only one PCSI employee to screw in a light bulb: Jose Alvarez, 26 ft high*



*Janitor Lourdes Benavides cleans Air Operations hangar*



*Laredo Grounds Maintenance Crew (L-R): Leon Santos, Jose Roberto Cantu, Roman Rodriguez, Lucas Balion, Jose Alvarez, Pedro Serna*





*Greg and Elvia Roberts in front of the White House*

## **PCSI Tops Grassroots Advocacy Record**

### **Washington, D.C.**

Did we set yet another record? Last year, PCSI's disability advocates met 12 U.S. senators and representatives in their Washington, D.C. offices. This year's advocates met 14! Accompanied by President & CEO, Carroll Schubert, and Public Affairs Manager, Jaimi Edgmon, PCSI employee, Gregorio Roberts, and his mother, Elvia Roberts, told their story to members of Congress during SourceAmerica's Grassroots Advocacy Conference, June 8–11, in our nation's capitol. They met Congressmen from every state where PCSI has a major contract: Colorado, Georgia, Kentucky, Oklahoma, Texas, Virginia, and Washington.

The purpose of the Grassroots conference is to influence decision makers in Congress. Advocates participating in the conference were briefed on current legislation affecting disabilities employment. In the senators' and representatives' offices, the advocates discussed legislation and disabilities issues with the members of Congress and their legislative assistants.

The theme of this year's conference was "I choose work." Upon meeting the 14 members of Congress and their assistants, Elvia explained the importance of work for her son, Greg. He had worked at Fort Hood in Texas for 13 years until his employer lost the Full Food & Dining contract. At home with no job, Greg became depressed. When PCSI took over the Dining contract at Fort Hood, Greg got back his custodial job where he has remained for the past eight years. Greg supported his mother's story by adding that, for him, work is therapy and makes him happy.

This was Greg's first trip to Washington, D.C. According to Elvia, the experience was inspirational.



*L-R: Nathan Short, Carroll Schubert, Senator James Inhofe, Steve Soroka, Jaimi Edgmon*

## **Oklahoma Senator Champions Disabilities Employment**

### **Washington, D.C.**

With PCSI's encouragement, Senator James Inhofe of Oklahoma became an AbilityOne Congressional Champion on March 4 in recognition of his support for AbilityOne and for employing Americans with disabilities.

Three PCSI representatives—President & CEO, Carroll Schubert; Public Affairs Manager, Jaimi Edgmon; and Quality Control Manager/SourceAmerica Speaker's Bureau member, Nathan Short—travelled to the Senator's Washington D.C. office where he received his Congressional Champion's plaque in a short ceremony. Also in attendance were SourceAmerica officials—President and CEO, Steve Soroka, and Government Affairs Manager, Ashlie Strackbein.

Oklahoma—the Senator's state—is home to two PCSI contracts: Fleet Management at Tinker Air Force Base in Oklahoma City and Total Facilities Management at Fort Sill in Lawton.

Thank you, Senator Inhofe!



*Anna and Francis speak with visitor about PCSI*

## Connecting with Veterans

### Laredo, TX

PCSI Project Manager, Francis Duenas, and Assistant Project Manager, Anna Auces, staffed a PCSI table at Webb County's 5th annual Hero Salute. The event held Saturday, May 16 in the Billy Hall Administration Building in Laredo focused on offering legal assistance to members of the Armed Forces and veterans who live in Webb County. According to Francis, the event was well attended by both veterans and representatives of programs that serve veterans. He and Anna were pleased to provide visitors with information on employment with PCSI. They also enjoyed meeting a local elected official: Webb County Commissioner for Precinct 4, Jaime Canales.

Duenas and Auces manage grounds maintenance and janitorial contracts for the U.S. Border Patrol, Laredo Sector. The Hero Salute is the first veterans' event they have attended as PCSI representatives. Encouraged by a successful experience, they plan to return next year.



*Dominoes tournament winners*

## The Domino Effect

### Joint Base Lewis-McChord (JBLM), Tacoma, WA

Between May 20 and 29, eight PCSI employees at JBLM competed in an eight-day dominoes tournament during lunch. The love of dominoes runs deep among the employees, several of whom play regularly at lunch time. It was the brainchild of General Maintenance Worker, Timothy Edwers, to turn this love into a team-building event—with trophies and prizes—and a fundraiser that raised \$200 for the local VA residency.

Edwers organized the tournament, writing rules, creating brackets, and obtaining trophies and prizes. Although entry was free, participants and observers alike were encouraged to put money in the pot for the VA American Lake Domiciliary (DOM)—the nearby residential facility PCSI volunteers visited in February. The \$200 raised from the dominoes tournament will pay for gifts and food on the next volunteer outing to the DOM.

Tournament winners—Tony Cox, Champion; Tim Edwers, 2nd; Jon Livermore 3rd—received trophies and new domino sets. All tournament players received certificates for participating, thanks to their always thoughtful Project Manager, Janet Smith. According to Smith, the tournament was a great success that built comradery and morale through fun competition.







*Sidney Lewis stands by Equodose*

## Not Your Mother's String Mop (or your father's janitorial cart)

### Naval Medical Center-Portsmouth (NMCP), Portsmouth, VA

The days of cleaning hospital floors with cotton string mops and rolling buckets are over. Today, Healthcare Environmental Services (EVS) workers use microfiber flat mop systems, which capture more dirt and bacteria while using less water and cleaning chemicals. In keeping with the times, PCSI purchased 35 new Equodose Mobile Microfiber Charging Systems for our EVS team at NMCP. According to Program Manager, Mark Bridenstine, this new specialized janitorial cart let the team switch to flat microfiber mops that are increasing productivity and making the hospital cleaner.

What is microfiber? A blend of polyester and nylon 1/16 the thickness of a human hair. Microfiber is so dense and fine that it can hold six times its weight in water and penetrate the microscopic pores in floor surfaces. Because microfiber is positively charged, it attracts and picks up dust (which is negatively charged). These qualities make microfiber a superior material for mop heads.

The Equodose System used at NMCP has compartments for water and cleaning chemicals as well as a dispenser that mixes both into a tray. A clean microfiber mop head is placed in the tray where it is saturated in just the right amount of cleaning solution. The head attaches to the mop with Velcro and

is ready for mopping. The Equodose System eliminates the reuse of dirty water that risks cross-contamination. There is no wasted cleaning solution, and there are no spills or drips. One saturated mop head cleans one room, after which it is removed to the dirty bin (also on the cart).

The new system is ergonomically sound. No more bending to empty heavy buckets of water or to wring out mops. The lightweight carts are easy to maneuver through tight hospital spaces. Other advantages of the new system include: savings in water consumption, savings in time, and reductions in noise. Equodose is 30 percent quieter than the old metal carts. Because noise irritates nurses and patients, the new system has been "a big win" with both.

Bridenstine is excited for his team by the addition of the Equodose. Their early adoption of it, he believes, is one reason why the Government customer chose to renew PCSI's contract for five years. The other reason is his team's hard work and dedication to quality service. Go, Team PCSI-NMCP!

## Three Years, No Injuries

### Schriever AFB, Colorado Springs, CO

For three years, PCSI's Ground Maintenance crew at Schriever has had no OSHA-recordable injuries. The team reached this milestone anniversary on April 8 and celebrated it on June 5 with a steak dinner. Congratulations, Schriever, on being smart and staying safe!



*L-R (top): Steve Janiszewski, Zachary Crawford, Robert Peeters, Thomas Hesser, Andrew Cano, Brandon Brown, Matt Maple, Jay Cribbs; (bottom) David Cunningham, Warren Fitzsimmons; not pictured, Gregg Brown*



*IACH team displays safety certificate*

## **IACH Safety Anniversary**

### **Ireland Army Community Hospital (IACH), Fort Knox, KY**

The PCSI Ireland team reached a milestone on April 2—one year with no OSHA recordable injuries! An injury-free year is a great accomplishment, especially in the hospital environment where slips, trips, and falls are prevalent. Ireland is the first PCSI Healthcare Environmental Services contract to achieve this safety milestone.

How does the Ireland team build a strong safety culture? With communication, training, trend tracking, incentives, and commitment.

Not a day goes by at Ireland without communicating the importance of safety. At daily morning and evening meetings, safe work practices are reviewed and discussed in order to build awareness and to reinforce the message: be safe, not sorry.

At monthly safety trainings, trainers don't just talk about safe practices, they demonstrate them physically. For instance, a trainer opens a ladder while pointing to and reading aloud the label that states, "DANGER, do not step on or above this step." He or she physically demonstrates how to remove a vacuum plug from an outlet. During Zero Week training for new hires, topics such as safe handling of chemicals and electrical equipment are covered thoroughly. At every turn, workers are reminded to be aware of their surroundings and alert to potential hazards.

Hazard trends are tracked and new safety measures are developed. When it became apparent that staff and patients were ignoring wet floor signs, PCSI managers trained employees to display the signs just before mopping and to remove them as soon as floors were dry. This way everyone in the hospital would learn that the signs really mean "Caution: Wet Floor."

When an employee suffered a contusion (bruise) from mishandling a dumpster, the Quality Control Manager created a video to demonstrate the correct way to open and close it. No heavy dumpster lids have fallen on PCSI employees since.

At every PCSI job site, incentive programs reward individuals with ice cream, pizza, and steak lunches for reaching 30-days, 90-days, and six-months with no OSHA recordable injuries. Ireland celebrated its one-year anniversary with steak dinner for all on May 13. These rewards and the commitment of the PCSI team—Executive Housekeeper, Lea Beach; Quality Control Manager, Stan Young; and Corporate Safety Director, Barbara Curd—have enabled Ireland to reach the one-year, injury-free mark.

Congratulations to all!



# Happenings at Tinker

## Tinker AFB, Oklahoma City, OK

### Retirement:

Leonard Payne retired April 30 after working as an auto mechanic for 31 years at Tinker.

### Injury-free anniversary:

As of April 22, Tinker reached 18 months with no OSHA-recordable injuries—an anniversary they celebrated with a cook-out on May 21.

### Volunteers:

Project Manager, Vicki Hoppes, and Secretary III, Melissa Baker, volunteered 40 hours at the Endeavor Games, held June 11-14 at The University of Central Oklahoma (UCO). Melissa staffed a PCSI table in the vendor expo and Vicki shuttled athletes. UCO Endeavor Games is one of the biggest stages in the country for athletes with physical disabilities. This year, over 320 competed in 11 sporting events.

### Award:

Project Manager, Vicki Hoppes, won “Contractor of the Year” from the Gerrity Chapter of the Air Force Association (AFA). AFA is a national, nonprofit that promotes awareness of the role of air power in national security. Functional Area Chief (FAC) for the contract, Mike Carocci, nominated Vicki for the chapter award, which she received during a breakfast at the Tinker Club on June 23. Her nomination has advanced to the state level of AFA to compete with other chapter-level winners.



*Vicki and Melissa at UCO Endeavor Games*



*Vicki Hoppes (front) holds “Contractor of the Year” trophy*



*18-month, injury-free anniversary cook-out*





*PCSI-JBLM team at Special Olympics*

## Employees Support Special Olympics

### Joint Base Lewis-McChord (JBLM), Tacoma, WA

Twenty-two PCSI employees from JBLM volunteered at the Washington State Special Olympics Southwest Region Spring Games held at Mount Tahoma High School in Tacoma on April 25. Over 900 athletes attended the Games, participating in 65 events that ranged from track & field to soccer. PCSI volunteers helped by keeping time, keeping score, fetching balls, and escorting athletes to and from events. In addition, PCSI Corporate provided bottled water with PCSI labels to build “brand recognition” at the Games.

It was a long and chilly day made longer and colder by games starting at 7:30 am and ending at 5:30 pm. But the volunteers were warmed knowing that they made a difference. With PCSI’s volunteers, the softball and tennis ball throwing events took place as scheduled. Without them, these events would have been cancelled for lack of supervision.

Of the 22 PCSI employees from JBLM, three had been Special Olympic volunteers before and two had been Special Olympic athletes as children. All were enthusiastic about the experience and vowed to return next year. According to Program Manager, Janet Smith, the event was “a tremendous success!”



*Special Olympians*



*Special Olympians*



*Special Olympians*



*Special Olympians*





*Chong Harris*



*Paulette Johnson*

## PCSI Healthcare Environmental Services Workers Get Noticed

PCSI's Healthcare Environmental Services workers are doing great work and customers are taking notice.

At Ireland Army Community Hospital in Fort Knox, Kentucky, housekeeper Chong Harris received the Deputy Commander of Nursing's coin of Nursing Excellence. Chong, who works in Labor & Delivery, has been with PCSI since contract start in 2011. She has worked at Ireland since 1989.

At Winn Army Community Hospital in Fort Stewart, Georgia, housekeeper Paulette Johnson received the US Army Medical Department Activity Certificate of Achievement from the Hospital Commander. According to the Army Publishing Directorate, this certificate is awarded for:

- Accomplishing assigned duties in a commendable manner
- Improving employee morale and job performance
- Demonstrating personal diligence or initiative

Paulette, who works in Family Care, has been with PCSI since contract start in 2012. She has worked at Winn since 1997.

Also at Winn, Captain Courtney Salter, an Army nurse, emailed PCSI to commend housekeepers in the Mother Baby Unit—Beatrice Carballo, Lorrain Walker, Ruby Williams, Wista Williams—as “exceptional.” “Thank you,” she wrote, “for sending us quality employees who care!”

## Winn Races for Cure

### Winn Army Community Hospital (WACH), Fort Stewart, GA

On Saturday morning, April 18, seven PCSI employees from Winn put on their running shoes to join the Susan G. Komen Race for the Cure, the world's largest and most successful education and fundraising event for breast cancer. They drove an hour from Fort Stewart to Savannah to join with thousands in the city's historic downtown at 8 o'clock in the morning to run or walk one mile or five kilometers. Proudly representing PCSI were—Samere Bey, Beatriz Carballo, Erick Chandler, Chris Hall, Charles Heard, Robert Sims, and Jarod Stewart—who chose the one-mile course.

The Susan G. Komen Race for the Cure raises money for breast cancer research through registration fees and donations. The event also raises awareness of the disease as it raises the spirits of those who battle breast cancer. PCSI paid the Winn team's registration fees. This was the first time they participated in Race for the Cure, and they plan to return next year. According to PCSI's Project Manager at Winn, Chris Hall, “Everyone had a great time and we are proud to show support for such a great cause.”



*Team Winn at the Race*



*Kyle May finds dime, wins cash*

## Hide and Seek

**Evans Army Community Hospital (EACH),  
Fort Carson, CO**

To ensure thorough cleaning in the hospital, EACH managers hide a plastic dime for PCSI Healthcare Environmental Services workers to find. The worker who finds the plastic dime, which the managers hide in an area that needs attention, receives a \$20 dollar award.

This game of Hide and Seek keeps housekeepers on their toes and encourages attention to detail. The managers pitch in a few dollars each for the \$20 reward, which is replenished when the plastic dime is found. The finder of the dime has to identify where it was hidden in order to claim the reward.

Does your job site use games and incentives to improve performance? Please share your stories in the next Green Scene issue.

## Recognizing Employee Achievements

**Joint Base Lewis-McChord (JBLM), Tacoma, WA**

If athletes can be recognized for homeruns, baskets, and touchdowns—why can't workers be recognized for their milestone achievements? In answer to this question, Maintenance Support Lead/Supply Technician, Lesa Stone, developed Certificates of Achievement to cheer on some big scorers. These were presented during a staff meeting on May 7 to:

- Jeremy Leatherwood, Dispatcher, for entering 50,000 service orders into "BigFoot"—the new cloud-based, computerized maintenance management system (CMMS)
- Christina Genereux, General Clerk III, for entering 1,200 service orders in two days
- John Lauterbach, General Clerk III, for entering 1,200 service orders in two days
- Wyatt Byers, Dispatcher, for entering 1,200 service orders in two days

A "Star Certificate" also went to General Maintenance Worker, Malcolm Miller, for treating the Support Team to lunch. Kudos to Lesa Stone for using creativity to recognize her team's milestone achievements and for demonstrating the PCSI value of being people-focused.

## Washing the Company Car

**Joint Base Lewis-McChord (JBLM), Tacoma, WA**

No one at JBLM enjoyed washing company cars until Maintenance Supervisor, Jerry Bradshaw, devised a playful competition. At the beginning of the month, he and General Maintenance Work Lead, Kevin Joyce, decided to: a) inspect all vehicles for cleanliness, and b) select a winning vehicle to be washed by a PCSI manager the next month!

At JBLM, 33 PCSI employees use 17 company vehicles—roughly two people to one car. Each twosome washes their vehicle twice monthly. Although the Bradshaw-Joyce inspection does not immediately follow a car wash, the pair looks for evidence of good exterior washing and good interior cleaning. They also take weather into account. Mud spray on the body after a rain fall may be acceptable, but food wrappers and empty drink cans in the cabin are not.

There are six PCSI managers at JBLM to share the job of washing the winner's vehicle. This means each manager will wash another vehicle two months out of the year—a small sacrifice for a fun competition that boosts employee morale and keeps company vehicles clean.

What low-cost or no-cost competitions at your job site encourage good behaviors? Please share them with the Green Scene.





## On the Road Again

### Fort Hood, Killeen, TX

PCSI Project Manager, Pete Kutheis, was on the road again—this time with Ride 2 Recovery, Texas Challenge. Started in 2008, Ride 2 Recovery is a therapeutic program that trains healing heroes and other veterans to bicycle long-distances together. Six Ride 2 Recovery “Challenges” are scheduled in the U.S. and Europe this year. On April 22, Kutheis bicycled one day of the week-long Texas Challenge, covering 74 miles from Fort Hood to Waco. Cheering Fort Hood soldiers gave Kutheis and fellow cyclists a hearty send-off in the morning.

Ride 2 Recovery is not a race. The objective is to ride together as a group. Healing heroes enter free of charge. Others pay a registration fee. In 2014, over 10,000 participated in all events while raising over \$5 million. Thank you, Pete, for contributing to a great cause.



*Myriam Frederick (right, front row) and staff with June 4 certificate*

## North Fort Hood Employees Appreciated

### Fort Hood, Killeen, TX

Because PCSI employees at North Fort Hood put love into their work, they get love back. On June 4, Assistant Manager, Myriam Frederick, and her staff at Dining Facility #56447 received a Certificate of Appreciation signed by a Sergeant Major and a Colonel. It reads:

Presented for exceptional support provided to the 96th Sustainment Brigade HHD during their pre-mobilization training. Nothing can ever show our appreciation for the efforts and dedication you have displayed to support the deploying troops of this unit.

On June 15, the same staff received a Certificate of Appreciation signed by a Lieutenant Colonel, which reads:

In appreciation of your delicious food and friendly personnel. The healthy food choices, pleasant atmosphere, and smiling staff positively impacted the soldiers of the 94th Combat Support Hospital Medical Detachment 2, Honduras Mission. We are grateful for your dedication in preparing the United States Armed Forces for deployment.

Keep up the good work, Fort Hood foodies!



*Fort Hood Staff with June 15 certificate*



*L-R in PCSI greens: Edwers and Thompson stand in formation*



*Kimberly and DJ*

## Thompson and Edwers honored by DAIG

### Joint Base Lewis-McChord (JBLM), Tacoma, WA

The Department of the Army Inspector General (DAIG) honored the Warrior Transition Battalion (WTB) at JBLM, on May 8, for achieving a perfect housing inspection score. The honor was shared with two PCSI employees, Timothy Edwers and Jessie Thompson, who received Certificates of Appreciation for their contribution. As General Maintenance Workers at JBLM, Edwers and Thompson are responsible for barracks that house Wounded Warriors transitioning back to active duty or into civilian life.

The entire Battalion turned out for the formal ceremony on a beautiful Friday afternoon. Thompson and Edwers stood in formation with the other Companies before being called up to receive their certificates. Signed by a Command Sergeant Major and a Lieutenant Colonel, the certificates acknowledged Edwers and Thompson:

For outstanding achievement during the preparation for the Warrior Transition Battalion DAIG housing inspection in April 2015. Your tireless pursuit of excellence and professional proficiency were instrumental to the success of the mission. Your sacrifice, commitment and steadfast loyalty is worthy of our sincere appreciation and brings honor to the Warrior Transition Battalion and the United States Army.

Congratulations, Timothy Edwers and Jessie Thompson, on a job well done!

## Guest Tour of JBLM

### Joint Base Lewis-McChord (JBLM), Tacoma, WA

On May 13, PCSI Rehabilitation Specialist, DJ Wyatt, hosted Kimberly Martin to a tour of the JBLM job site. Ms. Martin, who is deaf, came to learn about employment opportunities at JBLM. DJ wanted to create an Open House with guests, like Kimberly, observing jobs that are suitable to people with hearing impairments. He contacted the local Division of Vocational Rehabilitation (DVR) who sent him Ms. Martin.

Because DJ knows American Sign Language, he interpreted for Kimberly as he introduced her to the team. On the tour, she observed Clerks and Dispatchers in the office as well as Maintenance Workers, Leads, and Supply Technicians in the field. After lunch with DJ, Kimberly was invited to ask questions of the Managers and to share her work experiences and career goals. She expressed genuine interest in joining the PCSI team and even asked for an employment application before leaving.

Hosting tours is a great way to build relationships with the local disabilities community. It is also a great way to identify local talent that can fill important positions when they open. Great job, DJ!





*Army Staff Sergeant Roy Bristow and son*

## Warrior's Weekend

The weekend of May 15-16, the small Gulf Coast town of Port O'Connor welcomed over 900 Wounded Warriors from all over the U.S. for a fishing expedition. Now in its 9th year, the Warrior's Weekend is a free event for veterans with disabilities and their families. This year, PCSI Rehabilitation & Job Specialist, Tiffany Rocha, and her husband volunteered as boat captains. They accompanied one warrior and his young son whose catch of black drum won 3rd place in that category.

The weekend began Friday with the arrival of guests, a welcome ceremony, and car and bus caravans cheered by locals. On Saturday morning, the Warriors gathered at Froggie's Bait Dock to board over 400 boats, generously provided by volunteers. At night-fall, the fishermen and fisherwomen were celebrated at an awards banquet and BBQ at the Port O'Connor Community Center. Crowds for the weekend were expected in the thousands.

Warrior's Weekend is a nonprofit organization supported by volunteers and donors. This was the first weekend Tiffany and her husband attended. They plan to go back next year in order to give back to Warriors again.



*David Derrick*

## Derrick, Award Finalist

### Tinker AFB, Oklahoma City, OK

Congratulations, David Derrick, Vehicle Operations Manager and Customer Service Star Award finalist! The 72nd Mission Support Group at Tinker AFB, which awards the Customer Service Star, nominated David because, in the last quarter, he successfully managed:

- 1,804 vehicle dispatch support requests
- 152 supported U-Drive-It fleet requests
- 15,405 passengers and 604,361 cargo pounds transported over 38,503 miles
- 75 requests for Protocol and/or Distinguished Visitor support, including Secretary of the Air Force

All of the above was provided with "flawless service," "zero incidents," and only "positive feedback."

Thank you, David, for valuing people while representing PCSI!

## PCSI All Stars

### Employee of the Month

November 2014: Tavesi Siliva, EACH

December 2014: Art Cash, Big Bend Sector

January 2015: Johnie Johnson

February 2015: Maximiano Gallegos, El Paso Airport

March 2015: Clinton Bradshaw, RSON

### First Quarter 2015 Awards

Employee of the Quarter: Clinton Bradshaw, RSON

Supervisor of the Quarter: Helene Owens, Ft Hood

Volunteer of the Quarter: Kevin Joyce, JBLM

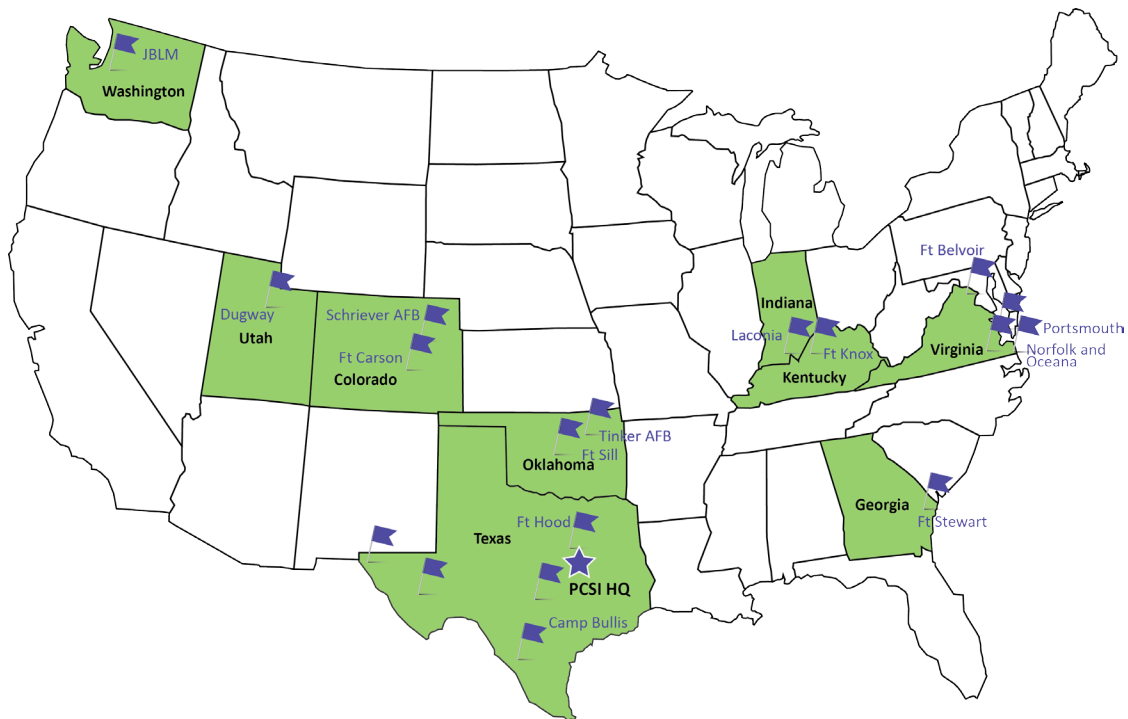
### Second Quarter 2015 Awards

Employee of the Quarter: Tavesi Siliva, EACH

Supervisor of the Quarter: Klaudia Adkins, Ft Hood

Volunteer of the Quarter: John Lauterbach, JBLM

## LOCATIONS SERVED BY PCSI



*If you have a story idea or photo that you want to share with the Green Scene, tell your supervisor or contact Public Affairs directly at [PublicAffairs@pcsi.org](mailto:PublicAffairs@pcsi.org)*

**SourceAmerica**



Jobs for People with Disabilities