

OUR COMPANY



PCSI CORPORATE OVERVIEW

PCSI is an award-winning support services contractor headquartered in Austin, Texas. In business since 1996, we are a nonprofit corporation employing over 1,400 people and generating over \$120 million in annual revenue. An AbilityOne® contractor, we recruit, hire, and train disabled veterans and other people with disabilities. The United States Armed Forces is our primary customer. Our job sites reach from coast to coast. We are now bringing our exceptional services to private-sector markets where our very able workforce is flourishing.

Smart Solutions

Customers depend on PCSI for smart solutions to their support service needs, including:

- Healthcare Environmental Services
- Total Facilities Management
- Full Food & Dining
- Fleet Management
- Janitorial
- Grounds & Landscaping
- Administrative & Mail
- Warehousing & Logistics
- Hospitality Management
- Contact Center

PCSI delivers quality service by assigning dedicated Quality Managers to job sites. These professionals work closely with on-site Project Managers and PCSI's corporate Director of Quality to ensure contract success.

Size and Scope

Support services in the modern workplace are demanding, requiring our personnel to:

- Maintain 19 million square feet of complex facilities across the United States
- Prepare, serve, and sell 2.6 million delicious meals annually to the Army
- Groom and garden 100,000 acres in the West and Southwest
- Clean and sanitize 6.7 million square feet of hospital surfaces
- Sweep, mop, and scrub 2.2 million square feet for our janitorial contracts
- Manage 1.5 million square feet of dormitory space and 10,000 pieces of furniture
- Receive, store, and distribute 185,000 warehouse line items per year
- Service, repair, and dispatch over 1,000 motorized ground vehicles
- Transport 6 million pounds of cargo and 97,000 passengers annually

OUR PEOPLE



Recognition

- PCSI's Healthcare Environmental Services team at Evans Army Community Hospital in Colorado has twice been recognized among the "Top 5" nationally by *HFM Magazine*.
- Our Fleet Management team at Tinker Air Force Base in Oklahoma has been honored three times as one of the Top 100 Fleets in America by *Government Fleet Magazine*.
- In 2010, PCSI's Full Food & Dining team at Fort Hood received the prestigious Philip A. Connelly Award for Excellence in Army Food Service.

Leadership

PCSI teams are led by highly-trained professionals who value working in a mission-centered nonprofit. Their expertise is evidenced in their skillful management of PCSI contracts as well as the many credentials they have earned from: American Hospital Association (AHA), International Executive Housekeepers Association (IEHA), International Facility Management Association (IFMA), National Contract Management Association (NCMA), and The Worldwide Cleaning Association (ISSA). PCSI values talent, which we grow from the inside and attract from the outside.

Workers with Disabilities

PCSI is committed to job growth and career development for employees. We offer competitive wages and benefits, including health insurance, retirement, and paid time off. Our rehabilitation experts locate cost-effective accommodations that allow people with disabilities to participate in the workforce, contribute to the economy, achieve financial independence, and be valued. PCSI's dedicated workforce stays on task and on the job. Our rates of absenteeism, tardiness, and turnover are remarkably low. With the cost of turnover estimated at 100 percent of annual salary, worker continuity is a valuable commodity.

MISSION:
To create employment opportunities for people with every type of disability.

VALUES:

Integrity: Always be honest at work, with customers, and with fellow employees

People: Focus on people—customers and employees—first

Agility: Be flexible and innovative in getting the job done

Compassion: Understand and support the needs of fellow employees

Empowerment: Empower people with opportunity, training, and knowledge

CONTACT PCSI TODAY TO LEARN HOW WE CAN HELP YOU!