

OUR COMPANY



JANITORIAL

PCSI has the experience and expertise to deliver the quality of janitorial care your facility deserves. With PCSI, you can expect the attention of a local operator with the resources of a national firm. In business since 1996, PCSI serves single and multi-building campuses across the U.S.

Clean

At PCSI, we dedicate ourselves to making every surface of your facility spotless, dust-free, and germ-free. Our energies are fully focused on cleanliness, especially in high-traffic and high-visibility areas. We invest in clean by hiring managers who are industry leaders, training employees in best practices, and using leading-edge equipment and technology. We keep a tight inspection schedule to guarantee that our work is done right and that your facility shines.

Green

At PCSI, we incorporate green cleaning and disinfecting products according to customer preferences. Environmental considerations are with us always as we carefully measure our use of water, energy, and potentially hazardous chemicals. We work closely with our customers to be good stewards of the environment. Our company is CIMS and CIMS-GB certified with honors.

Satisfaction

We focus keenly on satisfying customers, especially your building occupants. Our highly-trained staff takes pride in keeping your property attractive and healthy with the best in cleaning and sanitizing products and techniques. PCSI managers are on-call 24/7 to respond to your janitorial needs. The voice of a responsible PCSI agent is only a phone call away.

Quality

PCSI provides attentive quality oversight for your facility from both on-site managers and corporate headquarters. The process begins with the on-site Quality Manager who performs inspections, the results of which are then reported to the on-site Project Manager and the Corporate Director of Quality. Together, these professionals identify service breakdowns, determine root causes, implement corrective actions, and verify effective service performance. Their efforts ensure continuous quality improvement.

OUR PEOPLE



Professionalism

Professionalism is the hallmark of PCSI operations, which we support with continuous training for all staff. Both managers and janitors follow professional development tracks, complete with credentials and certifications. All are thoroughly schooled to meet the performance metrics and service standards of the contract. They stay current on cleaning industry trends in order to deliver the best service possible to your site.

Management

PCSI managers expertly integrate people with disabilities into the PCSI workforce. They equip employees to succeed on the job and to exceed customer expectations by:

- Matching the right person with the right job
- Training employees to know their routines and responsibilities
- Supporting employees to feel valued and appreciated
- Motivating employees to reach their personal best

Physical Demands Analysis

The Physical Demands Analysis is PCSI's unique tool for matching the right person with the right job. It allows us to capitalize on people's strengths while making reasonable accommodations for their needs—including physical, intellectual, hearing, and vision impairments. It is one of PCSI's primary tools for reducing injury and accident rates while improving job performance.

Low Labor Turnover

PCSI's engaged, loyal, team-oriented workers stay on task and on the job. Our low labor turnover rate—less than 15 percent per year—saves your facility money, while preserving talent, skill, and organizational memory. With the cost of turnover estimated at 100 percent of annual salary, worker continuity is a valuable commodity.

PCSI Advantage

- Committed to clean
- Green cleaning standards
- Customer/building occupant satisfaction
- Guarantees based on your desired outcomes
- Costs savings through low rates of worker injury and labor turnover
- Community goodwill generated by employing people with disabilities

CONTACT PCSI TODAY TO LEARN HOW WE CAN HELP YOU!