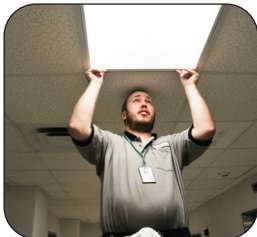


OUR COMPANY



TOTAL FACILITIES MANAGEMENT

PCSI has provided federal customers with exceptional Total Facilities Management (TFM), Department of Public Works (DPW), and Base Operating Support (BOS) services since 1997. Today, PCSI services almost 19 million square feet of Department of Defense facilities across the United States.

Capable

PCSI has the finances to provide robust support to your contract. Financial strength is critical to success, especially at contract start when large investments in equipment, technology, and training are required.

PCSI brings highly skilled personnel, including Master and Journeyman electricians, engineers, mechanics, plumbers, welders, and carpenters, to your facility. PCSI has the experience and knowledge to manage challenges, ranging from severe winter climates to historically significant buildings to hazardous waste sites. We have effective policies and programs in place for managing HAZMAT, emergency preparedness, and environmental protection. We enlist all our resources and capabilities to serve your contract needs.

Responsive

PCSI work control centers respond efficiently and effectively to your facility's needs. Work orders are coded and categorized as emergency, urgent, or routine, and acted upon accordingly. Scheduled and unscheduled work is completed on time. We collaborate with each customer to develop a customized and comprehensive **Preventive Maintenance Program**. Once in place, this program dramatically reduces the need for emergency work because maintenance and repair work occurs on schedule. Through prevention and responsiveness, PCSI saves customers time and money lost to systems downtime.

Strategic

PCSI's proactive approach to Total Facilities Management is reflected in the **Strategic Plans** we develop for our customers. We begin by assessing the condition of every component of each building, from the roof to the foundation, as well as all systems (electrical, environmental, fire suppression, sewer, utilities and HVAC-R). Next, we project the life cycle of all major systems, and we recommend a schedule for cost-effective repair and replacement. Then, we develop one-year, three-year, and five-year **Strategic Plans** to help customers make wise investment decisions.

OUR PEOPLE



Informed

PCSI captures and uses relevant contract data to inform the continuous improvement of our operations at your facility. We are experienced with multiple, enterprise asset management (EAM) systems. We can recommend and install a new EAM or enhance an existing one with a supplemental program. A robust EAM system lets us benchmark processes and performance at your facility so that we can sustain and improve quality of service. Because PCSI collects information from all its job sites, we have a rich data base for comparative analysis. Your facility benefits from the depth of our experience. Together we make informed decisions that result in greater efficiencies in labor, supplies, materials, etc.

Professional Development

PCSI is dedicated to hiring and developing highly-trained professionals to meet the needs of your facility. Our key personnel include Certified Facility Managers (CFM), Sustainability Facility Professionals (SFP), and Certified Federal Contracts Managers (CFCM). PCSI is also dedicated to developing and training our staff to do more at your facility through intensive cross-training. By evaluating their skills against the needs of your facility, we can develop technical training programs that enable employees to grow professionally while taking more responsibilities in-house. Lowering our reliance on outside contractors lowers your maintenance costs and systems downtime.

PCSI Advantage

- Staff expertise
- Best practices
- Efficiency and cost savings
- Building and systems protection
- Preventive Maintenance Program
- Annual and multi-year Strategic Plans

MISSION:

To create employment opportunities for people with every type of disability.

VALUES:

Integrity: Always be honest at work, with customers, and with fellow employees

People: Focus on people—customers and employees—first

Agility: Be flexible and innovative in getting the job done

Compassion: Understand and support the needs of fellow employees

Empowerment: Empower people with opportunity, training, and knowledge

CONTACT PCSI TODAY TO LEARN HOW WE CAN HELP YOU!