

Fall 2016 The Green Scene

Quarterly Newsletter of Professional Contract Services, Inc.

PCSI Awards Employees

Austin, TX



Employee of the Year, 2016

Jarrod Landsberger of JBLM has a perfect record of completing dizzying numbers of customer service orders on schedule—as many as 300 in one month. Beginning as a Quality Inspector and advancing to General Maintenance Worker, Jarrod is always on the lookout for ways to improve performance, increase efficiency, and reduce cost. When he gets an idea, he follows it through. He is the go-to-guy for training new hires and retraining current personnel for PCSI at Joint Base Lewis-McChord in Tacoma, Washington.



Volunteer of the Year, 2016

Bruce Strandberg supports his co-workers who lack transportation by driving them to and from the job site daily. He also supports children by dressing up as Santa for Christmas events, assisting with Easter egg hunts that raise money for needy kids, and contributing to an annual free fishing event at "Trout Pond." In addition to being an exceptional volunteer, Bruce's work ethic and job performance "can't be matched," according to one of many highly positive Interactive Customer Evaluations (ICE). Thank you for your selfless service, Mr. Strandberg, General Maintenance Worker at Joint Base Lewis-McChord.



Supervisor of the Year, 2016

Since assuming a supervisory position five years ago, Christopher Erickson has implemented efficiency and cost-cutting measures that have saved PCSI and the customer over \$1.35 million. His leadership skills were duly noted by the customer during a Unit Effectiveness Inspection that produced zero findings. The nonprofit Air Force Association recognized and honored him, too. His efforts played a key role in the team's reaching two-years with no OSHA-recordable incidents. Many thanks from PCSI and the team you have coached and mentored so well at Tinker Air Force Base in Oklahoma City.

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Project Manager of the Year, 2016

Janet Smith has led her team to achieve all “exceptional” CPARs (Contract Performance Assessment Reports) in all categories of contract evaluation for six consecutive years. Positive ICE (Interactive Customer Evaluations), Certificates and Letters of Appreciation, Brigade and Battalion coins—the kudos keep coming. She and her team at Joint Base Lewis McChord receive constant coverage in The Green Scene—for awards, process improvements, celebrations, and volunteering. According to Director of Operations, Daisy Harrison, Janet is “one of the most compassionate, innovative, and effective managers. She never settles for ‘good,’ but always strives for ‘great.’”



Corporate Employee of the Year, 2016

Director of Operations, Terry Schmille, is a jack and a master of all trades. He has devoted himself selflessly to overseeing every assigned project, including those near his home and faraway. His understanding of contract support services in the federal context is deep and broad. He gets the big picture and the details simultaneously. A dedicated mentor who never takes credit for his own contributions to contract success. PCSI is so fortunate to have had this consummate professional with us for 16 years.

PCSI's 6th Annual Training Conference

Austin, TX

42 PCSI Project Managers and Safety and Quality personnel traveled from across the U.S. to PCSI headquarters in Austin for the company's sixth annual training conference, held December 6 – 9. Over the four-day program, participants attended some 20 sessions led by PCSI's executive team, representing business development, finance, HR, IT, legal, loss control, operations, quality, rehabilitation, and security.

Corporate and job-site staff enjoyed Texas BBQ on Wednesday night at the world-famous Salt Lick. On Friday night, 150 PCSI employees, family members, and guests attended the annual Employee Recognition Event and Awards Ceremony at the Austin Marriot South. Thanks to Michelle Stafford and the PCSI Event Planning Committee for organizing the conference.

PCSI Project Manager, Gustavo Russi, kindly lent his filming talents and equipment to create a video of the training conference and awards ceremony, which can be viewed on PCSI YouTube (<https://youtu.be/zA2UzvcGy4Q>).





PCSI Board Meets and Tours DTA

Detroit Tank Arsenal (DTA), Warren, MI

PCSI's Board of Directors did double duty by holding their quarterly meeting on Thursday, October 6 at DTA where PCSI performs Base Operating Services. In addition to board business, board members—Craig Lusk, "Skip" Ward, Greg Oveland, and Carroll Schubert—participated in an in-depth tour of this historical and complex facility. They were joined by PCSI corporate employees, Trina Baumgarten, Keith Walker, Curtis Cannon, and Daisy Harrison.

Tour guide and DTA Associate Director of Research & Development, Frank Devuono, briefed the Board and corporate employees on DTA history, its significance to the local community, and plans for its future. Highlights of the tour included:

- TACOM Headquarters building
- TARDEC Research and Development Complex
- TARDEC Hall of Fame
- Environmental and Mechanical Test Chambers
- Transportation Use and Abuse Test Centers

TACOM stands for Tank-automotive and Armaments Command; TARDEC stands for Tank Automotive Research Development and Engineering Center. The Detroit Arsenal is home to U.S. Army TACOM Life Cycle Management Command Headquarters and U.S. Army TARDEC.

According to the website Militarybases.com, DTA is the first U.S. facility built to mass produce tanks and armored vehicles for the Army. Construction of the 113-acre facility began in 1941 with the intent to win World War II by out-producing the enemy. DTA has undergone many changes since, yet remains the "Arsenal of Democracy," which PCSI is proud to serve.



Surrounded by PCSI managers, Vernon displays Certificate of Appreciation

Celebrating NDEAM Together

U.S. Navy Regional Supply Offices (RSO), Norfolk and Oceana, VA

Naval Medical Center-Portsmouth (NMCP), Portsmouth, VA

PCSI's RSO and NMCP teams held a joint NDEAM* event on October 12th at Uno's Pizzeria & Grill in Norfolk to celebrate the referral agencies that help PCSI recruit and hire employees with disabilities. PCSI hosted 15 guests from:

- Virginia Department of Aging and Rehabilitative Services
- Virginia Department for the Blind and Vision Impaired
- Virginia Employment Commission, Hampton VA Medical Center
- Wright Choices, Inc., a local nonprofit

Two PCSI employees, Vernon Cross (NMCP) and Roger Bramlett (RSO), enhanced the celebration by speaking about their work journeys as people with disabilities. Managers from the RSO and NMCP job sites also attended. All enjoyed good food, good times, and raffle prizes.

**National Disability Employment Month*

JBLM Holds NDEAM Open House

Joint Base Lewis-McChord (JBLM), Tacoma, WA

The PCSI-JBLM team held its 4th Annual Customer Appreciation and Open House event from 11:00 am to 1:00 pm on October 27th in honor of JBLM customers and NDEAM (National Disability Employment Awareness Month). They were joined by VIP guests—Roel Van Der Lugt, Military Director/Senior Policy Advisor to U.S. Congressman Denny Heck, and Edward LeCouix from SourceAmerica—both of whom spoke at the event.

Project Manager, Janet Smith, extended invitations to relevant and influential guests. She estimates that 130 people attended—mostly service members from the units and battalions her team serves. Customer and community representatives attending included personnel from:

- JBLM First Sergeant's Barracks Program
- JBLM Armed Forces Community Service Soldier and Family Assistance Center
- JBLM Department of Public Works Environmental Services Division
- Washington State Department of Veterans Affairs
- Washington State Division of Vocational Rehabilitation
- Local nonprofit agencies: Orion Industries, WorkSource, Rios Employment, Cares of Washington

Guests were met by Rehabilitation Specialist, DJ Wyatt, who manned an information table displaying literature on PCSI, SourceAmerica, and Ability One. The table also featured highlights of Team JBLM's past year and PCSI merchandise.

Guests were treated to a delicious lunch of spaghetti & meatballs, garlic bread, and Caesar salad on tables adorned with Italian-themed decorations. The meal was a team effort. Smith prepared the food at home and brought it on site. Employees Paul Olson and Tom O'Dell used the company gas grill to heat foil-wrapped bread and aluminum trays filled with pasta. Juan Colon (Team JBLM's resident DJ) brought his own microphone for speakers, Van Der Lugt and LeCouix, and stereo system for background music. Rico Haynes prepared the facilities and grounds, while managers set the tables for dining. Employees greeted visitors warmly and helped them to their seats.

Smith congratulated her team on an exceptional job of hosting so many guests while demonstrating by example the work of PCSI, the value of AbilityOne, and the significance of NDEAM.



Guests enjoy Italian-style feast



Edward LeCouix with Janet Smith



Roel Van Der Lugt with Smith



Michigan Governor Recognizes NDEAM and PCSI

Detroit Tank Arsenal (DTA), Warren, MI

At PCSI's request, Michigan Governor Rick Snyder issued and signed a proclamation, recognizing October 2016 as National Disability Employment Awareness Month (NDEAM).

In November, Governor Snyder wrote a letter to our DTA contract, thanking PCSI for "exceptional service" while creating employment opportunities for people with disabilities.

Thank you, Governor Snyder, and congratulations, Team DTA!

PCSI's Running Man Challenge

Six PCSI job sites, in addition to the corporate office, took "The Running Man challenge"—a viral internet phenomenon—by filming their teammates dancing to "My Boo" by Ghost Town DJs. The job sites include:

- Joint Base Lewis-McChord (site 690)
- Naval Medical Center-Portsmouth (site 700)
- Fort Belvoir Community Hospital (site 710)
- Ireland Army Community Hospital (site 720)
- Winn Army Community Hospital (site 740)
- Reynolds Army Community Hospital (site 750)

PCSI's Rehabilitation Department suggested the challenge as a way of engaging PCSI job sites through social media during NDEAM (National Disabilities Employment Awareness Month). To see your fellow employees having fun and being silly, visit the PCSI website and click on the YouTube icon in the lower right-hand corner of the home page. Look for videos posted in October and November.

PCSI Celebrates Halloween

Schriever AFB, Colorado Springs, CO

On the Friday before Halloween, PCSI janitor and superhero, Chris Nolte, wore his Spiderman costume to pass out goodie bags to the preschoolers in the child development center (CDC) at Schriever. The goodie bags included disability awareness coloring books, crayons, stickers, and small trinkets. Chris went from classroom to classroom handing out almost 190 goodie bags.

After the children and staff left for the day, Chris (no longer in costume) and his fellow PCSI janitors returned to make the CDC clean and sanitary for the next busy day of learning and playing. They are superheroes!



Evans Army Community Hospital (EACH), Colorado Springs, CO

Things got spooky at Evans on the evening of October 28th. After outgrowing the hospital atrium, Evan's annual trick or treat event relocated to the parking lot. Last year children visiting Evans did their trick or treating indoors. This year hundreds of kids on post ventured outdoors (under adult supervision) for "Trunk or Treat," collecting candy from the trunks of vehicles that hospital staff decorated and manned.

Not to be outdone, PCSI's Batman (Mitchell DelDuca), Scarecrow (Roselie Kolman), and Kitty (Griselda Pena) passed out sweet treats from the company truck they decorated. They were joined by other teammates who felt the Halloween spirit and dressed in befitting costumes.



Would your team like to give back to your customer with holiday fun and favors? If yes, contact PCSI Public Affairs Manager, Jaimi Edgmon (jedgmon@pcsi.org), to discuss options and a budget.

Winn and Ireland Honor Their Veterans

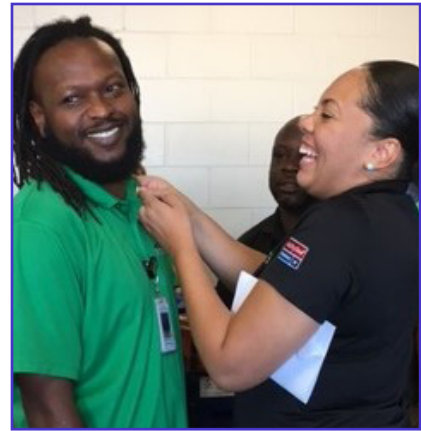
Winn Army Community Hospital (WACH), Fort Stewart, GA

Ireland Army Community Hospital (IACH), Fort Knox, KY

On Veteran's Day, PCSI's team at Winn honored its 12 members who are veterans:

Erick Chandler	Mark Colville	Perry Freeman
Kenneth Haynes	John Kelly	Alfred Landry
Marion Mincer	Donald O'Neary	Donte Pirl
Robert Sims	Allen Swinton	Derrick Williams

During a brief ceremony on November 10th, Quality Control Manager, Dee Dee Canionero, decorated each veteran with a commemorative pin, while Project Manager, Darryl Speir, spoke of his and PCSI's deep appreciation for their selfless service. Cake and cookies followed a hearty round of applause for our vets.



Canionero pins Williams



Nine of PCSI's 12 veterans on Team Winn

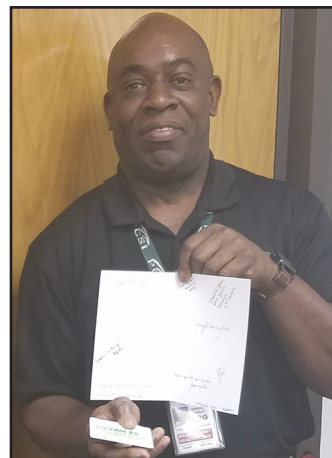
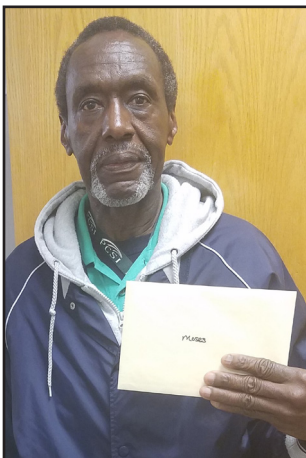
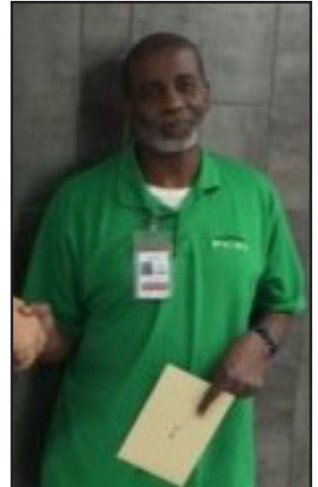
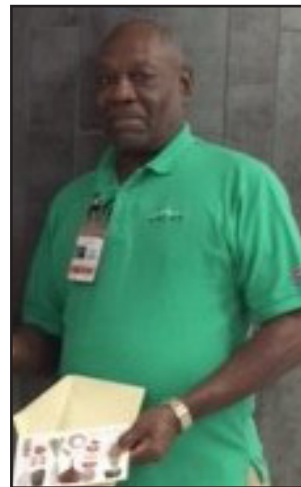


Pin for Winn vets

Also on Veteran's Day, PCSI's team at Ireland honored its seven members who are veterans:

Moses Shepherd	Richards Wyldy
Malcolm Giles	Virgil Spencer
Terrence Tinsley	Henry Jackson
George Beason	

In the Ireland breakroom, Manager Tanya Newmarch and Supervisor Michael Greenwell thanked the veterans for their service and gave each a \$10 Subway gift card.



PCSI Janitors Among Employees of the Year

El Paso International Airport (EPIA), El Paso, TX

On Wednesday, November 2nd, some 25 of PCSI's 35 janitors at EPIA attended one of two, airport-sponsored awards luncheons, held on-site during day and evening shifts. The luncheons were open to everyone who works at the airport—from our janitors to the Executive Director. El Paso City Manager and Supervisors also attended this special event.

This is the fourth year PCSI employees were invited, but the first year PCSI was asked to name two of its own for recognition as "Employee of the Year." Project Manager, Jimmy Martinez, recommended day-shift janitor, Francisco Rodriguez, and evening-shift janitor, Olga Gallegos, to be recognized. Every PCSI employee attending received a grey EPIA t-shirt to wear.

According to Martinez, EPIA appreciates the hard work and dedication of PCSI janitors who clean the airport restrooms daily. He reports that El Paso Airport Human Resources Manager, Cecy Mungaray, who oversees the PCSI contract, maintains that PCSI janitors are the best in all of El Paso.

Congratulations, PCSI janitors at EPIA for winning the customer's respect and gratitude!



El Paso City Manager, Tommy Gonzalez, awards Francisco



EPIA Executive Director, Monica Lambrana, awards Olga



Lunch for airport workers



L-R: Lambrana, Mungaray, interpreter, Gonzalez, Rodriguez

10 PCSI Employees Become CHEST

Winn Army Community Hospital, Fort Stewart, GA

Evans Army Community Hospital, Fort Carson, CO

Ten more PCSI employees became Certified Healthcare Environmental Services Technicians (CHEST)—an Association for the Healthcare Environment (AHE) credential. They obtained certification following training with PCSI Director of Operations, Scott Thornton.

Four managerial and supervisory staff from PCSI's Winn contract—Allen Swinton, Dee Dee Canionero-Speights, Mildred Diaz, and Beatriz Carballo—trained with Thornton in March. On August 31, the four passed the examination to become certified.

Thornton delivered the same training to PCSI staff from Evans, including Roselie Kolman, Johnie Johnson, Griselda Pena and Mitchell DelDuca. They were joined by Robin Robbins who travelled from the Evans satellite clinic in Tooele, Utah. Megan Madigan, from PCSI's custodial contract at nearby Schriever Air Force Base, also attended the training, which was held off-site in Colorado Springs, October 18 – 20.

Since early 2016, PCSI has trained 29 Environmental Services staff—all of whom have passed CHEST exams. PCSI values and supports certification because it enables staff to understand the “why” behind the “how” of cleaning, disinfecting, and infection control. Certification also instills professional pride and improves the quality of patient care.

Congratulations, CHEST recipients!



L-R, Swinton, Canionero, Diaz, Carballo



Robin Robbins

Walking the ‘Care Round’ Tour

Naval Medical Center-Portsmouth (NMCP), VA

Modern hospitals are embracing teamwork across departments in order to integrate services and improve outcomes. NMCP is no exception.

In early October, Kathleen Gabriel, a nurse practitioner in NMCP's Quality Department, invited Andy Foret, PCSI's Director of Environmental Services at NMCP, to a joint tour of the hospital. She wanted both of them to see the relationship of Environmental Services to Quality and other hospital departments. What began as a one-time tour soon turned into a weekly practice.

Since contract start, Foret and others in his position have walked weekly rounds with a government representative. Now, they walk with Ms. Gabriel and representatives of other hospital departments, including Facilities and Infection Control. Together, they check for problems with plumbing, flooring, housekeeping, medical waste, and more. Problems noted are targeted for immediate resolution.

According to Foret, “The new ‘care rounds’ have benefited everyone. We pick a different area of the hospital every week. We meet our customers and get to know their needs. I usually bring along a supervisor to see our Environmental Services from the perspective of Nursing or other unit.”

The new practice of care rounds has been so successful it has been extended to the Medical Center's outlying clinics, which are now visited monthly by NMCP and PCSI personnel. Foret is proud of his team for serving the customer as a partner, not just a contractor. So are we.

PCSI Employee Obtains Tridium Certification

Detroit Tank Arsenal (DTA), Warren, MI

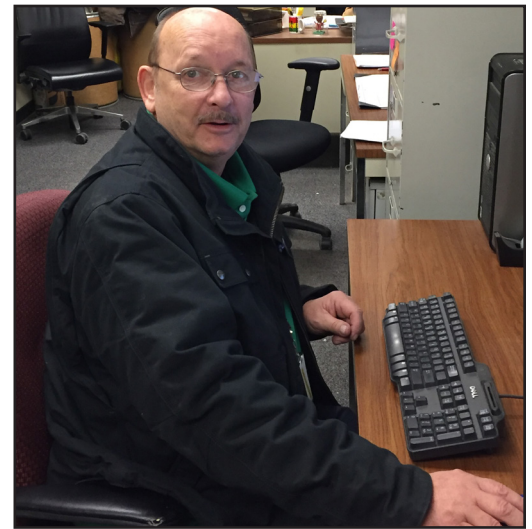
On September 23, PCSI General Maintenance Worker at DTA, Daniel Michalewicz, become a certified Niagara “Tridium”® technician. Niagara “Tridium”® is an Energy Management Control Systems (EMCS) used to monitor and control heating, cooling, and lighting in large facilities such as DTA, where PCSI performs Base Operating Services for 55 buildings totaling 1.9 million square feet.

According to Kevin Anderson, PCSI Project Manager at DTA, Niagara “Tridium”® is a truly integrative EMCS that can read controllers and manage energy-using systems across the entire facility. Tridium’s remarkable scope, however, comes with a price: the complexity of managing and programming it, which PCSI is contracted to do.

Anderson turned to Michalewicz, to become the contract’s certified Tridium technician. Knowing that Michalewicz was pursuing his associate’s degree in Building Technologies at a local community college, Anderson felt he would be a good candidate. Michalewicz agreed to take the week-long, 40-hour course at a regional Tridium training site. He studied hard and scored 91% on his certification examination.

Having a certified Tridium technician onboard offers many advantages to PCSI and DTA. Now the contract can purchase software upgrades and communication jaces to integrate even more energy monitoring and management systems. Now PCSI personnel can remotely program thermostats and lights in buildings across the DTA, after accessing the LAN-based EMCS.

According to Anderson, Michalewicz’s certification solidifies PCSI’s commitment to the customer and to the comfort of its building occupants. Certification also illustrates PCSI’s commitment to career training and development for its employees. That’s a win-win-win for all.



Daniel Michalewicz

Employees Celebrate Safety Anniversary

Fort Sill, Lawton, OK

Twenty-two employees on PCSI’s Fort Sill Department of Public Works contract—12 in the Roads/Cemetery department and ten in the Warehouse department—celebrated an accident-free year on September 22. PCSI Director of Safety & Loss Control, Barbara Curd, and Directors of Operations, Terry Schmille and Andy Ketchum, visited Fort Sill to barbeque chicken and steak for a lunch-time party for the celebrants.

Stay safe and healthy, PCSI employees at Fort Sill!



Andy Ketchum and Bruce Robinette grilling



Lining up for lunch

PCSI Partners with Experts to Manage Facilities Maintenance

Fort Sill, Lawton, OK

Since 2011, PCSI has maintained Fort Sill buildings, structures, utility systems, HVAC systems, kitchen equipment, and more. Fort Sill is an historic Army post with close to 14 million square feet of building and structures situated on 94,200 acres of rolling terrain. As the home of the Army's "Fires Center of Excellence," Fort Sill and its assets are critical to Army readiness.

Until recently, the PCSI team at Fort Sill documented its maintenance work in a commercially-available, asset management system. When the U.S. Army required all maintenance work documented in its General Fund Enterprise Business System (GFEBS), PCSI was eager to transfer all of Fort Sill's equipment inventory to GFEBS.

Dedicated to the Army customer and work management optimization, PCSI called upon Ethic Tech, a recognized GFEBS expert, to help. Based in Huntsville, Alabama, Ethic Tech (ET) is a registered, Native American-owned 8(a) small business specializing in work management and production control at Department of Defense public works organizations.

On September 2nd, two ET consultants arrived at the Fort Sill Directorate of Public Works to guide PCSI personnel in identifying and surveying every piece of equipment for which PCSI maintains a preventative maintenance schedule. A Herculean task indeed!

Since this was PCSI's opportunity to "scrub" and update all equipment data, the PCSI-ET team first established new and improved rules for equipment identification—including standardized "drop down" lists for equipment type, manufacturer, location, size, age, etc.—so that all equipment records conform to the GFEBS equipment file standard.

The ET-PCSI team developed a hand-held, tablet-based interface to provide effective, standardized data capture and efficient transfer of all equipment information to GFEBS. Two-man teams with tablets gathered information in the field daily and sent the information to the ET consultants for quality review and upload into GFEBS.

As a result of this effort, in just four months, PCSI was able to load data for 3,065 new equipment records in addition to transferring and modifying 2,050 existing records in GFEBS. Each of these equipment assets is now recorded in PCSI's upgraded, GFEBS-based preventive maintenance program, which will extend the life and serviceability of Fort Sill equipment, and save the Government money.

Congratulations, PCSI at Fort Sill, for exemplifying agility—a core value, innovation, and customer-focus!



Michael Manco stands by collected food

Fort Sill Holds Food Drive

Fort Sill, Lawton, OK

PCSI DPW contract employees at Fort Sill held their fourth annual holiday food drive from December 1st to 13th. Together, they collected over 240 nonperishable foods and 130 personal care items for Hungry Hearts, a local non-profit. A table in the PCSI Fort Sill office was stacked with food staples, including cans of fruit, vegetables, meat, and soup, as well as packages of stuffing, macaroni & cheese, instant mashed potatoes, noodles, and desserts.

Hungry Hearts provides much needed lunches every Tuesday and Thursday for an average of 65 individuals who are homeless, veterans, and elderly; this number increases during the months of November and December. Thank you, Team PCSI at Fort Sill for fighting hunger in the community.

Thanks for Supporting “Touch-a-Truck”

Fort Sill, OK

Four PCSI roads maintenance workers—Alvin Erwin, Chris Tienter, Fred Forsythe, Gary Bishop—received kudos for delivering and retrieving two John Deere vehicles to and from a “Touch-a-Truck” fundraiser held Saturday, October 15th on post. Over 100 Fort Sill families paid a \$5 entry fee to let their children sit on vehicles, push buttons, and take photos. Proceeds went toward the “Reunion Formal” honoring soldiers returning from a year-long deployment.

On Tuesday, October 18th, the 3-2 Air Defense Artillery Battalion (ADA BN), which hosted the fundraiser, sent framed Certificates of Appreciation for Erwin, Tienter, Forsythe, and Bishop. This is the second year PCSI personnel supported the ADA BN “Touch-a-Truck” event.



Roads Maintenance teammates display certificates



Dump truck used for Touch-a-Truck



Motor grader used for Touch-a-Truck

100,000 Work Orders Completed

Joint Base Lewis-McChord (JBLM), Tacoma, WA

Like an odometer rolling over at 100,000 miles, PCSI’s Maintenance Support Team at JBLM closed out its 100,000th Bigfoot order on October 18th. Implemented at JBLM in July 2013, Bigfoot is a computerized maintenance management system for tracking work orders and service fulfillment. Using Bigfoot, the JBLM team has completed on average 115 minor maintenance tasks every weekday for over three years—with 99.9% accuracy.

To celebrate this milestone, Project Manager, Janet Smith, brought treats from Original House of Donuts to an all-staff meeting on November 4th. She also presented certificates to Jeremy Leatherwood, the dispatcher who entered the 100,000th service order, and to Robert Mays and Troy Cable, the general maintenance workers who completed it on October 18th.

At the Annual Holiday Employee Recognition on December 3rd, Smith presented a special plaque for the Maintenance Support Team—Lesa Stone, Jeremy Leatherwood, Wyatt Byers, Christina Genereux, John Lautherbach—who, beginning in July 2013, entered, dispatched, reviewed, and closed a total of 100,000 service orders in Bigfoot.

Congratulations, Team JBLM!



L-R, Managers Lesa Stone and Rico Haynes with Jeremy Leatherwood, Robert Mays, Troy Cable



L-R, Paula Roychaudhuri (Assistant Director, Puget Sound VA), Janet Smith, DJ Wyatt

Recognition for Employing Veterans

Joint Base Lewis-McChord (JBLM), Tacoma, WA

PCSI at JBLM is an exceptional employer of veterans—a fact well noted by the American Lake Veterans Administration (VA). At its 7th Annual Celebration of Success with Community Reintegration Services on November 8, the VA presented the PCSI team at JBLM with a Certificate of Appreciation for “Outstanding Support Promoting the Employment of Veterans.” Sixty percent of PCSI’s direct labor at JBLM is comprised of veterans—most of whom have disabilities.

The American Lake VA has honored PCSI at JBLM every year since contract start in 2010. Thank you, Team JBLM, for fulfilling the PCSI mission to employ veterans, especially those with service-related disabilities!

Good Samaritans, Skyles and Hamm, Praised

Joint Base Lewis-McChord (JBLM), Tacoma, WA

On December 6th, PCSI General Maintenance Workers, Terry Skyles and Joseph Hamm, received the following Interactive Customer Evaluation (ICE), praising their good deeds:

True Story!!! Yesterday I busted my tire coming from my IDES (Integrated Disability Evaluation System) appointment. I attempted to try and change my tire and I was baffled about how cold it was and how hard just jacking up my car was. Out of the blue a PCSI van pulled up and Terry and Joseph hopped out and asked if I needed assistance. The moment I said yes, they instantly went to work on changing my tire. The bolts were so tight they literally had to put all their weight on it to get them off. I would have NEVER been able to do it myself. They told me to sit in their van so I could get warm and they did an excellent job working together. Another gentleman (who didn’t give his name) from the same company pulled up just to make sure everything was okay. Instead of pulling off, he stayed until everything was good and the tire was on and I pulled off safely. What these gentlemen did for me was above and beyond. Their selfless service to a total stranger was unbelievable! So many people had passed me by and they were the ones that stopped! I offered to take them to lunch and they turned it down. They were happy to help! On a 5-star scale, they get 10 stars!!!

Thank you, Terry and Joseph, for demonstrating PCSI core values so well!

JBLM Team Celebrates Second Safety Anniversary

Joint Base Lewis-McChord (JBLM),
Tacoma, WA

On December 14, Team PCSI at JBLM celebrated two years with no OSHA-recordable incidents. Three corporate representatives—Safety Director, Barbara Curd, Senior Director of Operations, Curtis Cannon, and Director of Operations, Daisy Harrison—traveled to JBLM for the celebration. The team's reward for staying safe for two consecutive years: thick New York steaks, chicken breasts, and shrimp kabobs grilled to perfection by Mr. Cannon.

PCSI Managers, Michelle Avery-Nazzaretto and Michelle Edwards, created decorative items to promote safety. Ms. Curd handed out raffle tickets for door prizes. Curd also presented Project Manager, Janet Smith, with a framed certificate for the team and two plaques—one for engraving the names of those who achieved two years with no OSHA-recordable incidents and one for names of those who achieved five years with no incidents during their employment with PCSI.

Smith states that she is “so proud” of her team for working safely. She “can’t wait” to celebrate a third year safety anniversary.



Group Photo



Curtis Cannon ready to serve food

Office Visit “Thank You”

Austin, TX

Bart Sherwood, Program Director of Train a Dog-Save a Warrior (TADSAW)—a San Antonio-based nonprofit—visited PCSI's corporate office in Austin on December 20th to say “thank you” for supporting TADSAW. Accompanied by his dog, The Colonel, Sherwood presented PCSI with a plaque stating: “With appreciation and gratitude for your continued donations to and support of our veterans and their canines.” 2016 is the second year PCSI has donated to this mission-relevant charity.



L-R, Pat Rodriquez, Vanessa Ferguson, Bart Sherwood, Ellen Browne, Tiffany Velasquez, Michelle Stafford



Juan Colon as "DJ T Ironman"



The Bistro at Russell's Landing



PCSI Rehabilitation Specialist, Abdul Muhammad, presents check to Heart 2 Hart President, Larry Oleinick, and Board Members, Kenneth Levy and Richard Borson; PCSI Employee Russell Swiecki in background

JBLM Recognizes Employees at Annual Holiday Event

Joint Base Lewis-McChord (JBLM), Tacoma, WA

On Saturday, December 3, 65 PCSI employees and their guests attended the JBLM Annual Holiday Employee Recognition Event at The Bistro at Russell's Landing, overlooking American Lake at Lewis North. All PCSI employees at JBLM nominated or awarded in the past year as Employee of the Month/Quarter, Volunteer of the Quarter, or Supervisor of the Quarter received special recognition.

The late afternoon to early evening affair included a buffet with lemon zest chicken, salmon, roasted red potatoes, rice pilaf, orange glazed carrots, and salad bar. Juan Colon—PCSI General Maintenance Worker by day and professional DJ by night—spun the discs for dancing and entertainment.

Project Manager, Janet Smith, organized activities for children and adults. For the kids, there were presents to open, games to play, and a coloring contest. Grown-up kids enjoyed a trivia game, dessert contest, door prizes, photos and a white elephant gift exchange.

A wonderful time was had by all.

Holiday Event for Team DTA

Detroit Tank Arsenal (DTA), Warren, MI

PCSI's DTA team held its second Annual Holiday Employee Recognition Event on December 16 at The Gazebo Banquet Center in Warren. The lunch-time menu included herb-baked chicken and braised beef. Highlights of the gathering included the presentation of a check to Heart 2 Hart, a non-profit serving Detroit's homeless population. PCSI donates to mission-relevant charities, especially those supported by employee volunteers. After the check presentation, Project Manager, Kevin Anderson, raffled off coupons for use at local restaurants. In addition, each guest received a multi-tool as a holiday gift.

Team DTA thanks members Melody Rattray and Amanda Haymend for organizing this delightful event.

Decorating for Thanksgiving

Fort Hood, Killeen, TX

PCSI Food Service employees at Fort Hood outdid themselves again with decorated cakes and food displays for our service men and women to enjoy at Thanksgiving.





Seated: Nicholas Herrington; Standing, L-R: Gustavo Russi, Supervisor, Debra Williams, Mikhail McDaniels, Jason Mot-tier, Jonathan Key

Call Center Employees Phone from Home

When a PCSI customer decided last summer to close its Call Center operation in Fort Worth, the jobs of ten employees appeared to be in jeopardy. PCSI had staffed the Call Center with people with disabilities since 2014. Where would they go once the facility closed? Fortunately, PCSI leadership negotiated a work-from-home option so that employees could keep their jobs—an option chosen by eight of the ten employees.

Several staff from PCSI's corporate headquarters in Austin assisted with the transition to home offices. Initially, Director of Rehabilitation, Vanessa Ferguson, and Director of Safety, Barbara Curd, made the four-hour drive from Austin to Fort Worth to inspect the employees' homes for accommodations and safety. Next, Rehabilitation Senior Recruiter, Tiffany Velasquez, coordinated with Facilities Maintenance Supervisor, Paul Moyer, to load desks, chairs, and office equipment onto company vehicles for transport to Fort Worth. Finally, Director of IT, Blue Clark, and Helpdesk Support Specialist, Sumner Meckel, travelled with Tiffany Velasquez and Director of Operations, Daisy Harrison, to set up the employees' offices in their homes. Clark and Meckel wired and installed equipment. After two full days of work, eight home offices were ready to go live on September 22.

Working from home is bittersweet for these PCSI employees who are happy to keep their jobs, but miss interacting with their co-workers. Thank you, PCSI, for helping our employees, and good luck to all!



PCSI Rehabilitation Department with Schubert at awards event

PCSI Awarded 2016 Large Employer of Year

Austin, TX

The Austin Mayor's Committee for People with Disabilities honored PCSI as "Large Employer of the Year" at its 37th annual awards event on October 17th. PCSI President and CEO, Carroll Schubert, received the award at the Wyndham Hotel in Austin. He was accompanied by the PCSI Rehabilitation Department, including Director Vanessa Ferguson, Pat Rodriguez, Tiffany Velasquez, and Ellen Brown.

PCSI did not apply for the award. Rather, Texas Workforce Solutions, Vocational Rehabilitation Services (TWSVRS) nominated us for being a constant partner in employing and accommodating people with disabilities.

Congratulations to all!

Corporate Support for Mission-Relevant Charities

Austin, TX

PCSI's corporate Charitable Giving program supported eight fundraising events in Central Texas this fall with donations and representation from the corporate office. All events raised money on behalf of charities with missions that are relevant to PCSI's.

- Morgan's Wonderland Free to Soar Gala, September 24, San Antonio
- Kinetic Kids Hootenanny Gala, September 30, San Antonio
- Access Ability Fest, October 16, San Antonio
- Samaritan Center Cup Golf Classic, October 25, Austin
- Star Group-Veterans Helping Veterans (SG-VHV) Golf Tournament, November 4, Copperas Cove
- San Antonio Independent Living Services (SAILS) Casino Night, November 5, San Antonio
- Mission Roads Shindig, December 1, San Antonio

In addition to donations through sponsorships, PCSI provided a team of four employees to both the Samaritan Center and SG-VHV golf tournaments. On November 17, seven corporate employees volunteered to set up, serve, and clean up at a Thanksgiving Day luncheon for the students, families, and community partners of Rosedale Elementary School, an Austin public school for children with disabilities.



Kinetic Kids Hootenanny dancers



PCSI golfers at SG-VHV tournament: L-R, Bradford Wible (Corporate Compliance Specialist), Jeffrey Reiter, Johnny Dodson (Assistant Project Manager, Fort Hood), Jefferson Davis (Cashier, Fort Hood)



President Carroll Schubert, center, holds "thank-you" plaque from Morgan's Wonderland



PCSI corporate employees at Rosedale: L-R, Jaimi Edgmon, Pam Watson, Abby Fuentes, Lila Alemar, "Mel" Melgarejo

PCSI All Stars

PCSI Employee of the Month

August 2016: DJ Wyatt, JBLM

September 2016: Olga Galegos, EPIA

October 2016: Tia Miclette, JBLM

November 2016: Trevor Nieto, Tinker AFB

PCSI 2016 Quarter 4 ERP Awards

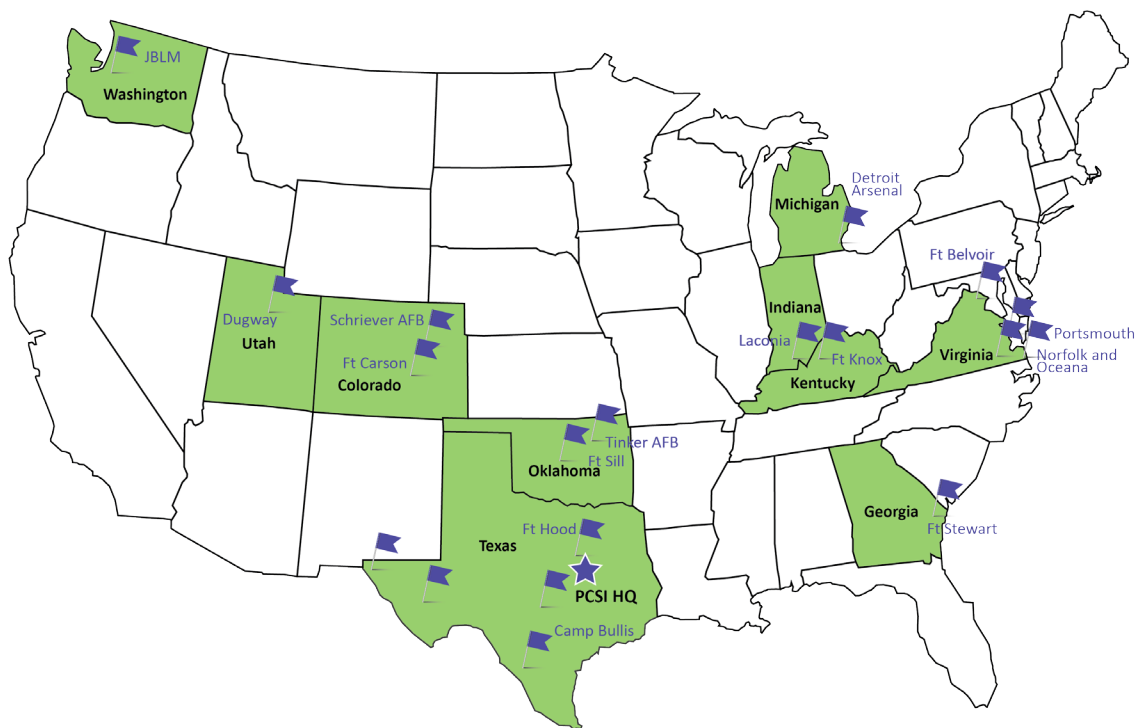
Employee: Timothy Jordan, NMCP

Volunteer: Bruce Strandberg, JBLM

Supervisor: Gustavo Russi, Fort Worth

Corporate Employee: Tiffany Velasquez

LOCATIONS SERVED BY PCSI



If you have a story idea or photo that you want to share with the Green Scene, tell your supervisor or contact Public Affairs directly at PublicAffairs@pcsi.org

SourceAmerica



Jobs for People with Disabilities