

## Performance Excellence in Government Contracts Award



*L-R, SourceAmerica President, Steve Soroka; PCSI's Carroll Schubert, Janet Smith, Daisy Harrison; SourceAmerica Board Vice Chair, Rick Beaman*

PCSI nominated JBLM in recognition of its success at:

- Satisfying government customer needs
- Achieving high quality performance indicators
- Implementing cost-cutting initiatives
- Effecting continuous process improvement

Having received all "Exceptional" ratings in the last seven Contractor Performance Assessment Reports (CPAR), JBLM clearly met the award criteria. Congratulations, Team JBLM! You make us proud!

## JBLM Receives Performance Excellence Award

### Joint Base Lewis-McChord (JBLM), Tacoma, WA

On May 3, PCSI President and CEO, Carroll Schubert, accepted the 2017 Performance Excellence in Government Contracts Award on behalf of the PCSI-JBLM team at SourceAmerica's National Training and Achievement Conference in New Orleans. He was joined on stage at the awards banquet by PCSI Director of Operations (and former JBLM Project Manager), Daisy Harrison, and JBLM Project Manager, Janet Smith.

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## Tinker Fleet Among 100 Best

### Tinker Air Force Base (AFB), Oklahoma City, OK

The vehicle fleet managed by PCSI at Tinker AFB ranked #26 among “The 100 Best Fleets in the Americas” in 2017. This is the seventh year PCSI at Tinker AFB has ranked among the “100 Best Fleets” and the highest ranking PCSI has achieved.

Now in its 17th year, the award contest is open to all government fleets in North America—about 38,000 total. The award recognizes peak performing fleet operations according to 12 performance criteria.

Team Tinker, you’re the best!

## PCSI Attends Grassroots Advocacy Conference

### Washington, D.C.

PCSI Housekeeper at Winn Army Community Hospital, Bobby Stafford, advocated for AbilityOne and people with disabilities during SourceAmerica’s 2017 Grassroots Advocacy Conference. The conference, held June 12 – 15, included:

- one day of training sessions
- evening reception with other advocates, SourceAmerica staff, and AbilityOne Congressional Representatives, and
- two days of meetings on Capitol Hill.

Accompanied by PCSI Public Affairs Manager, Jaimi Edgmon, Bobby and wife, Melissa, visited the offices of thirteen U.S. Senators and Representatives—from states and districts with PCSI job sites—to speak about employment, healthcare, and accessibility challenges for people with disabilities.

The purpose of visiting Capitol Hill is to impress disability issues upon lawmakers, influence legislation, and recruit AbilityOne Congressional Champions. 2017 is the fourth year PCSI has participated in the Grassroots Advocacy Conference. Thank you, Bobby, Melissa, and Jaimi, for representing us so well!



L-R, Jaimi Edgmon, Melissa Stafford, Bobby Stafford



Treats for an exceptional team

## Lucky Seven!

### Joint Base Lewis-McChord (JBLM), Tacoma, WA

For the seventh straight year, PCSI at JBLM received all “exceptional” ratings on its annual Contractor Performance Assessment Report (CPAR). Since 2010, Project Manager, Janet Smith, and her spirited crew have serviced and maintained over 12,000 furnished housing units in 112 barrack and dormitory buildings at JBLM. And every year the customer has rated their work as “exceptional.”

On April 14, Project Manager Janet Smith and Assistant Project Manager Raul Nieves feted their team with treats from House of Donuts and Einstein Bagels. Congratulations, Team PCSI at JBLM!



# Tinker Celebrates 75th Anniversary with Air Show

Tinker AFB, Oklahoma City, OK

As befits a vehicle fleet operations crew, PCSI's Team Tinker helped Tinker AFB celebrate its 75th anniversary—and the U.S. Air Force's 70th—by busing over 160,000 visitors, May 20 and 21, between remote parking lots and the 2017 Star Spangled Salute Air Show. Team Tinker operated 40 buses all day Saturday and, after rustling up another half dozen, 46 on Sunday.

Free and open to the public, the annual air show attracted record-breaking crowds. Dozens of special aircraft and acts, including the famed U.S Air Force Thunderbirds, were on display. Acts ranged from hilarious to death-defying. For the first time in the air show's history, gates closed to visitors temporarily on Saturday due to crowd size.

PCSI Vehicle Operations Manager, David Derrick, prepared for the big weekend by attending Air Show Committee meetings six months in advance. Team Tinker members also spent several weeks planning the shuttle bus service, picking up buses from nearby bases, and servicing vehicles. After the air show, Project Manager, Vicki Hoppes, thanked her team for their hard work with a "burger/brat burn."

PCSI Vice President, Keith Walker, and Public Affairs Manager, Jaimi Edgmon, flew from Austin to man a PCSI booth at the air show. As a Star Spangled Salute sponsor, PCSI was invited to greet visitors and distribute PCSI literature and PCSI-branded koozies.

Hoppes is filled with gratitude for her team: "We are fortunate to have such a dedicated group of professionals at Tinker."



*Aerobatics (AF photo by April McDonald)*



*Crowd watches (AF photo by Mark Hybers)*



*Thunderbirds F-16D (AF photo by Greg L. Davis)*



*Team Tinker members*



## PCSI and Winn Support Special Needs Student Gala

Winn Army Community Hospital (WACH),  
Fort Stewart, GA

With financial support from the corporate office and a helping hand from PCSI-WACH employees, over 200 special needs students in Liberty County, Georgia celebrated their second annual gala on May 6. The end-of-year dance party for 8th through 12th grades is the brainchild of Friends Helping Friends (FHF), a student group at Bradwell Institute High School in Hinesville, Georgia. PCSI-WACH Office Manager, Julia Agosto, whose child attends Bradwell, brought FHF and the gala to PCSI's attention in 2016. Because of its relevance to the mission, PCSI sponsored the gala with a donation.

This year, Agosto and five members of her team, including Project Manager, Darryl Speir, arrived the night before to decorate the hall with a "Candy Land" theme. On the big night, Agosto, Speir, and Allen Swinton returned to watch the students having a ball with food, music, dancing, and party favors. According to Agosto, "The look on the children's faces was priceless."



*L-R, Allen Swinton, Julia Agosto, Lourdes Rodriguez, Mildred Diaz, Darryl Speir, Jarod Brown (front)*

## Chaperones for Life Skills Luau

Joint Base Lewis-McChord (JBLM), Tacoma, WA

On May 19, eight PCSI-JBLM employees and family members volunteered to chaperone the Thurston County School District's "Life Skills Prom" for special needs students. Held Friday evening at North Thurston High School, the luau-style prom attracted over 200 students.

Along with parents, teachers, and North Thurston High students, the PCSI-JBLM volunteers arrived early to hang up Hawaiian decorations and hand out leis to prom-goers. Once the DJ started the music, the volunteers passed out cookies and danced with guests. When the party was over, they helped with break down and clean up.

According to Project Manager, Janet Smith, the luau-prom was "... a blast. I don't know who had more fun, us or the students!"

Smith has many to thank, including:

- her former Assistant Project Manager, Michelle Edwards, for bringing the prom to her attention
- her staff for undergoing background checks before volunteering in the school district
- PCSI for donating to the district's Life Skills Program.



*L-R, Don Edwards, Michelle Edwards, Terry Skyles, Tim Edwards, Raul Nieves, DJ Wyatt, Theavy Ngam, Janet Smith*





## Volunteers at Special Olympics Games

### Joint Base Lewis-McChord (JBLM), Tacoma, WA

At 7:00 a.m. on Saturday, April 29, a dozen PCSI volunteers arrived at Mount Tahoma High School in Tacoma, Washington to keep time and marshal athletes during the Special Olympics Southwest Region Track & Field Spring Games. Played from morning until afternoon, the Games attracted 600 athletes competing in over 60 events.

Many Special Olympians recognized Team PCSI-JBLM members who volunteered in previous years, and welcomed them excitedly. The weather cooperated until 4:00 p.m. when rain fell, but that did not stop the athletes or the volunteers!

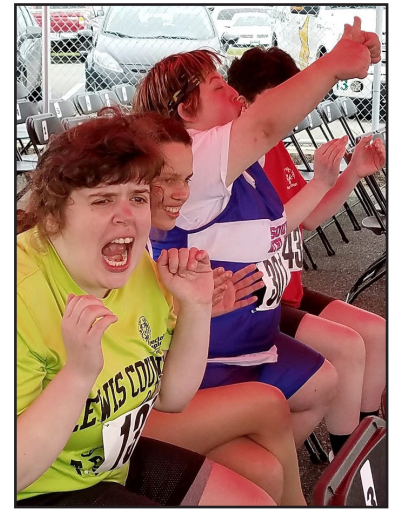
Project Manager, Janet Smith, is "so grateful" for her team's "willingness to take time outside of work to make a difference in peoples' lives." Thank you, Team PCSI-JBLM!



*Athletes compete*



*Team PCSI-JBLM*



*Bystanders cheer*



*March 24 photo by Colorado Springs Gazette*



*April 4 photo by Colorado Springs Gazette*

## Schriever Shows Snow Who's Boss

### Schriever AFB, Colorado Springs, CO

PCSI Grounds Maintenance workers at Schriever AFB kept roads, sidewalks, and doorways open despite severe snow storms on March 24 and April 4. On March 24, the snow fall was so heavy it closed the base even to mission-essential personnel. Still, PCSI workers stayed on to show the snow who's boss.

As Project Manager, Jay Cribbs, explained: "Despite the onslaught of the cold white villain, the boys did not falter. The harder it snowed, the harder they worked, never giving an inch to the white menace we call snow."

Thank you, PCSI Grounds Maintenance team at Schriever!



## Safety Anniversaries

**Schriever AFB, Colorado Springs, CO**  
**Reynolds Army Health Clinic (RAHC), Fort Sill, OK**

Two PCSI teams celebrated safety anniversaries this spring.

Grounds Maintenance at Schriever AFB broke ground by being the first PCSI contract to reach a five year, injury-free anniversary on April 8. They celebrated this milestone on May 25 with lunch at Cowboy Star Steakhouse in Colorado Springs.

Environmental Services at Reynolds Army Health Clinic reached a one-year safety anniversary on March 22. They celebrated with a steak lunch at Fort Sill on May 23.

Congratulations and stay safe!



*Team Schriever*



*Team Reynolds*



*L-R, Robert Phallan, Mich Avery-Nazzaretto, Terry Skyles, Rico Haynes, Jodi Groom, Rich Vazquez, Jessie Thompson, Raul Nieves, Janet Smith*

## Volunteers Visit Veterans Residency

**Joint Base Lewis-McChord (JBLM), Tacoma, WA**

On Saturday, April 15, nine PCSI volunteers from JBLM visited residents of the VA American Lake Domiciliary (DOM), bringing pizza, games, Easter baskets and good cheer to share. The DOM is a 64-bed treatment facility in Lakewood, Washington that serves veterans experiencing PTSD, homelessness, and substance abuse. This is the third year PCSI volunteers visited the residents at DOM where they are received with enthusiasm and gratitude. According to Project Manager Janet Smith, the heart-felt interactions with residents provide perspective on “what’s really important” in life.

Thank you, volunteers, for sharing your time with our veterans!



## 5-Kilometer Run/Walk Raises Money for Meals

### Joint Base Lewis-McChord (JBLM), Tacoma, WA

Twenty-one PCSI-JBLM employees and family members participated in the Univera Serve First 5K Run/Walk and Kids Fun Run on Saturday morning, May 20, in Point Defiance Park at Owen's Beach, Tacoma. Twelve team members were returnees from last year and nine were first-timers. With nearly 200 runners total, the event raised enough money to provide over 110,000 meals for at-risk children through a local food bank.

PCSI General Maintenance Workers, Demetrick Louis and Terry Skyles, both placed in the 5K:

- Louis, 3rd place in age group and 8th overall with 23 minutes, 22 seconds
- Skyles, 5th place in age group and 31st overall with 32 minutes, 48 seconds

Because PCSI donated to the 5K, event t-shirts bore the company name and logo. Following the run, Project Manager, Janet Smith, was invited to explain PCSI to the crowd. Always the proud leader, Smith lauded her team, PCSI, and AbilityOne. She also distributed custom-made, commemorative medals to her staff engraved with "Team PCSI" and "Univera Serve First 5K 2017."

According to Smith, race day was sunny and bright like the spirit of volunteerism and community service at Team PCSI-JBLM.



*Team PCSI-JBLM wearing commemorative medals*



*Smith at mic addresses crowd*



*Muhammad (left) and Hinayti (right) with Sterling Heights Mayor, Michael Taylor (center)*

## Employees Walk Memorial Day Parade

### Detroit Tank Arsenal (DTA), Warren, MI

Two PCSI employees from the DTA contract in Warren walked in the Sterling Heights 38th Annual Memorial Day Parade on Monday, May 29. Rehabilitation Specialist, Abdul Karriem Muhammad, was joined by Planner-Estimator, Zaidon Hinayti, in the inspiring tribute to our fallen heroes.

Warren is adjacent to Sterling Heights where PCSI maintains an off-site contract office. Participating in parades and civic events helps PCSI build ties with the community.



*Tillotson takes selfie with graduates*

## Project SEARCH Interns Graduate

### San Antonio, TX

With PCSI's help, 13 young adults celebrated their graduation from Project SEARCH—an internationally recognized, school-to-work transition program—at the La Cantera Resort & Spa in San Antonio on Thursday, June 1.

The graduates, who hail from special education programs in San Antonio public schools, served in Project SEARCH internships from fall to spring. The student interns gained valuable work experience while performing three, 11-week rotations at one of two, local job sites: La Cantera Resort and Children's Hospital.

La Cantera, which hosted six interns, offered eight rotation options: Recreation, Café, Laundry, Banqueting, Culinary, Spa, Public Spaces, and Stewarding. Children's Hospital of San Antonio, which hosted seven interns, offered seven rotations: Information Desk, Sterile Processing, Dietary, Linen, Central Supply, Patient Relations, and Daycare.

PCSI helped the interns realize their employment goals by partnering with Project SEARCH as the Community Rehabilitation Provider (CRP) for San Antonio. As CRP, PCSI provided Job Coaches, Jerry DeCicca and Krystal Tillotson, to deliver job skills training to the students to ensure successful internships and post-graduation employment.

Congratulations, graduates! Good luck in the future!

## Fort Hood Team Fights Cancer

### Killeen, TX

Seven of PCSI's 18 grounds maintenance workers at Fort Hood helped the Killeen Youth Advisory Committee (KYAC) raise money to fight cancer with a car wash on Saturday, May 6. Held in the parking lot of a local O'Reilly Auto Parts store from noon to 4:00 p.m., the car wash raised \$500 for the American Cancer Society.

The car wash took place on the same day as the American Cancer Society's Relay for Life of West Bell County. The Relay raised \$60,000, \$500 of which came from the KYAC car wash. PCSI Project Manager, Thomas Crockett, whose son is a KYAC commissioner, thanks his team for supporting the community, the fundraiser, and the fight against cancer.

## Golf Scramble

### Fort Hood, TX

On May 5, PCSI Assistant Project Manager of Full Food & Dining Services, Johnny Dodson, joined with five other golfers on the Courses of Clear Creek to have fun and raise money for the 21st Annual Fort Hood Spouses' Club Golf Scramble. Johnny was one of about 90 golfers who competed in the six-person team scramble.

According to Dodson, who scored 47, the tournament is both fun and meaningful thanks to sponsors like PCSI which help the event raise \$10,000 each year for local charities.



*Johnny Dodson (left) and teammates*





*Justine Howard presents check to Brandon Newhouse*

## Benefit for Wounded Warriors

### Reynolds Army Health Clinic (RAHC), Fort Sill, OK

PCSI donated to the Lift Up Our Warriors Lift-a-Thon, benefitting the Wounded Warrior Project in Lawton, Oklahoma. Held Saturday, April 15 at Freedom Fitness Center in Lawton, the Lift-a-Thon included a bounce house and inflatable slide, roller derby, live music, silent auction, and food in addition to powerlifting. As a sponsor, PCSI's team from Reynolds was invited to host a table with company literature and gift items during the four-hour event.

At the end of the Lift-a-Thon, PCSI Rehabilitation Specialist, Justine Howard, presented the donation check to Freedom Fitness Center owner, Brandon Newhouse, and Wounded Warrior Project representatives. All proceeds will be distributed locally to veterans with disabilities and their families.

Thank you, Team Reynolds, for supporting our wounded warriors.

## New Recruits from Hiring Event

### Reynolds Army Health Clinic (RAHC), Fort Sill, OK

Thanks to the efforts of Rehabilitation Specialist, Justine Howard, PCSI's Environmental Services team at Reynolds recruited three new employees, Violet Lee, Kelly Toliver, and Shanell Woods, from the Soldier for Life Hiring Event & Educational Fair, held March 23 at Fort Sill. The bi-annual job fair attracts hundreds of transitioning soldiers, and has a placement rate of over 50 percent. This spring, 30 colleges and 94 companies, including PCSI, attended the fair to capture talent exiting the military.

Welcome, Violet, Kelly and Shanell! Glad to have you on board.

## FBCH Team Members Attend Job Fairs

### Fort Belvoir Community Hospital (FBCH), Fort Belvoir, VA

Members of the FBCH team attended five local job fairs in March and April, rounding up over 60 job applicants who have disabilities for the job site's employment pipeline. PCSI Rehabilitation Specialist, Aiesha Smith, Officer Manager, Michelle Bommarito, and Human Resources Business Partner, Christopher Graham, attended two job fairs hosted by Virginia Department for Aging and Rehabilitative Services (DARS)—in Alexandria on March 15 and in Fairfax on March 23—and one job fair hosted by DC Department on Disability Services—in Washington, DC on March 22.

In April, the team was back at it, recruiting job candidates from:

- Community Resource & Job Fair 2017, held April 14 at the Center for Employment Training in Alexandria
- DC3C Exploring Spring Break, a program of The DC Special Education Cooperative, held April 18 – 21 in Washington, D.C.

During DC3C Exploring Spring Break, Ms. Smith represented PCSI in a "reverse job fair" with mock interviews on Thursday, April 20. According to the DC Department on Disability Services, which invited PCSI, the reverse job fair allows people with disabilities to highlight their abilities as job candidates. In the reverse fair, candidates set up booths with resumes, certificates, photos, reference letters, and work samples, while recruiters circulate to explore the available talent.

FBCH Project Manager, Christopher Zvoch, is proud of his team for "pounding the pavement" to staff the contract with qualified candidates who have disabilities.



## Gagne Gives Gift of Lovely Locks

### Joint Base Lewis-McChord (JBLM), WA

After growing out her hair for three years, General Maintenance Worker, Christine Gagne, let it down for Wigs for Kids—a nonprofit organization that provides free hair replacement to children who have lost theirs. On March 25, she had 16 inches of thick, healthy hair sheared off for a good cause.

Thank you, Christine, for making a difference in kids' lives!

*Lovely locks for kids' wigs*

## Motorcycle Run Benefits Veterans' Museum

### Joint Base Lewis-McChord (JBLM), Tacoma, WA

On May 13, five PCSI employees participated in the Brothers in Arms Motorcycle Club Run benefitting the Veterans Memorial Museum in Chehalis, Washington. Organized by the Club's South Puget Sound Chapter, this was the sixth annual, 128-mile benefit ride and the fourth consecutive year that PCSI-JBLM employees participated. Altogether, the run raised \$4,500 to support the museum, which houses a rich display of U.S. military artifacts.

Following the run, the museum director announced exciting news. Feature stories on the Veterans Memorial Museum will air in 2017 and 2018 on James Earl Jones' "Front Page," PBS, MSNBC, CNN, Discover! and The History Channel. Stay tuned for more about the museum, and thank you, Team PCSI-JBLM, for honoring our veterans by supporting the benefit run!



*L-R, Raul Nieves, Troy Cable, Laila Cable, Rico Haynes, Chris Gagne, Anthony Giovanelli*



## Custodian "Coined"

### Schriever AFB, Colorado Springs, CO

On April 29, PCSI custodian, Robert Wright, received the 2nd Space Operations Squadron's honorary coin from Civil Engineering Project Manager Pence. Robert was "coined" for his exemplary service during a six-week remodel in a restricted area on base.



## More Mission-Relevant Charities

PCSI Charitable Giving sponsored several mission-relevant events this spring, including two in Central Texas and one in Central Oklahoma.



**Platinum Sponsor, Rosedale Ride, April 1:** annual bicycle ride benefitting Austin Independent School District's only school for students with multiple disabilities. Six corporate employees volunteered to direct cyclists along one of three routes, ranging from 23 to 62 miles.



**Gold Sponsor, Kinetic Kids Expo, June 9:** equipment, services, and resource fair for children with special needs. Corporate employees staffed a booth at the expo in San Antonio.

**Platinum Sponsor, Endeavor Games, June 8 – 11:** hosted by the University of Central Oklahoma in Edmond since 2000, Endeavor Games for Athletes with Physical Disabilities drew over 300 youth and adults from across the U.S. to compete in dozens of adaptive athletic events. PCSI employees from nearby Tinker AFB staffed a booth.

## New Assistance Programs for Employees and Dependents

Beginning June 1, PCSI employees may apply for up to \$5,000 through PCSI's new Scholarship, Family, and Emergency Relief Funds. Our core value of compassion and commitment to serving people with disabilities compels us to offer these financial assistance programs.

If you are a full-time employee with financial need, the PCSI Scholarship is open to your dependent children to attend an accredited vocational school, two-year college, or four-year university. Applicants with documented disabilities will receive priority in scholarship awards after meeting all other eligibility requirements.

If you are a full- or part-time employee, the Family Fund can help you and your dependents with disabilities purchase adaptive equipment and technology, home modifications, etc. to maintain and improve independence. The Fund is designed to complement support you may already receive from government programs, community services, and/or family and friends.

If you and your immediate family are in extreme financial distress following an accident, emergency, or natural disaster; and/or if you and your immediate family are in danger of becoming homeless because of such distress, you may be eligible for the Emergency Relief Fund. Full- and part-time employees may apply.

Applications for all three assistance programs are available on PCSI SharePoint at <https://pcsiorg.sharepoint.com/hr/SitePages/Employee%20Programs.aspx>

Awards will be decided by a review committee, and will be based on application criteria and qualifications.

## New Employee Perks

PCSI is pleased to offer two new employee perks: TicketsAtWork and The Parking Spot.

TicketsatWork is an online marketplace that provides exclusive offers, discounts, and access to top attractions, theme parks, shows, sporting and other events, in your area and throughout the US. Become a member on [www.ticketsatwork.com](http://www.ticketsatwork.com); enter company code "PCSI" to sign up.

The Parking Spot offers parking and amenities in 38 locations at 21 Airports at affordable rates. For a superior airport parking experience, link to <https://www.theparkingspot.com/Promotions/CorporateHome.aspx?CCode=PSCI3968> by August 31 and receive a free, preloaded card for two days of airport parking.

## PCSI All Stars

### PCSI Employee of the Month

March 2017: David Williams, DTA

April 2017: Jeremy Leatherwood, JBLM

May 2017: Joshua Ulmer, EACH

### PCSI 2017 Quarter 2 Awards

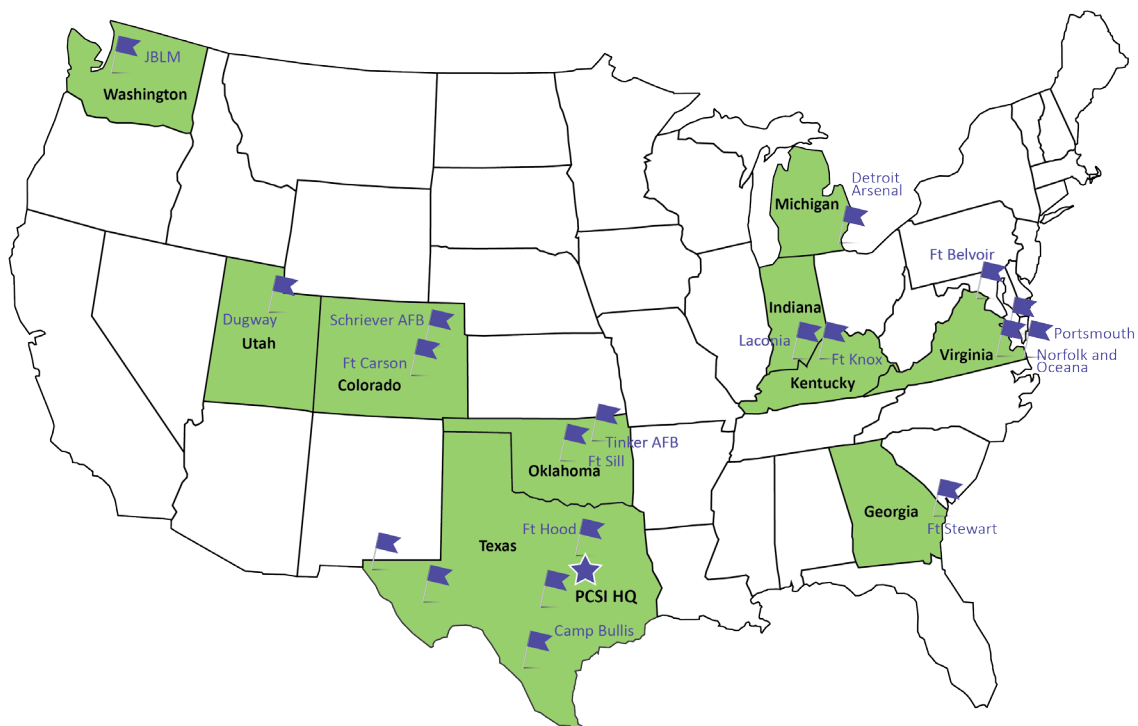
Employee: Olga Galegos, EPIA

Volunteer: Julia Agosto, WACH

Supervisor: Randall Hixson, Tinker

Corporate Employee: David Armendariz, West Texas

## LOCATIONS SERVED BY PCSI



*If you have a story idea or photo that you want to share with The Green Scene, tell your supervisor or contact Public Affairs directly at [PublicAffairs@pcsi.org](mailto:PublicAffairs@pcsi.org)*

**SourceAmerica**



Jobs for People with Disabilities