

# The Green Scene

Quarterly Newsletter of Professional Contract Services, Inc.

## PCSI Shines During 2019 SourceAmerica National Conference

### MALCOLM GILES RECEIVES EVELYN VILLINES AWARD; EL PASO INTERNATIONAL AIRPORT RECEIVES CUSTOMER AWARD

Our PCSI team is incredibly proud of receiving two prestigious awards at this year’s annual SourceAmerica National Conference. Dynamic nonprofits and individuals were recognized for their contributions to advance the lives of people with disabilities through advocacy and awareness at the 2019 SourceAmerica National Training and Achievement Conference.

On May 19–22, SourceAmerica, an AbilityOne authorized enterprise, held its annual conference event in Anaheim, California and provided its members a chance to learn about advocacy programs, policies and innovative ways to advance inclusivity for people with disabilities.

Congratulations to Malcolm Giles from our PCSI, Fort Knox site in Kentucky, for being awarded the Evelyn Villines Award! We’re also proud that the El Paso International Airport (EPIA), one of our key partner sites was selected to receive the annual Customer Award.

“This year’s award winners are leading by example,” said Vince Loose, President and CEO of SourceAmerica. “They are not only trailblazers in the world of advocacy, but also in the workplace.”



*PCSI CEO Carroll Schubert with PCSI Employee Malcolm Giles, recipient of the 2019 Evelyn Villines award.*

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The following awards were presented:

### **EVELYNE VILLINES AWARD**

Malcolm Giles from Professional Contract Services, Inc was recognized for his continued unwavering dedication to do more. Starting as a hospital housekeeper five years ago, he moved up the ranks and has continued to give his all to work by finding common ground and building connections.

### **CUSTOMER AWARD**

As one of PCSI's most valued customers, El Paso International Airport has become a gateway for career opportunities for people with disabilities. PCSI attributes the success to the positive atmosphere the airport staff members have created for their employees.

For a video of our award winners, visit Facebook.

***Congratulations to both winners and thank you to all our hard working and dedicated employees!***



*Cecy Mungaray from the El Paso International Airport accepts the Customer Award, joined by David Armendariz, PM (left); and Jimmy Martinez, PCSI Contracts Manager (right).*



*Team PCSI and awards winners Malcolm Giles from Site 720 and Cecy Mungaray, from the El Paso International Airport.*





### 2019 SourceAmerica Grassroots Advocacy Conference, Washington, DC

On June 3 – 7, PCSI once again participated in the 2019 SourceAmerica Conference in Washington, DC. More than 120 self-advocates, family advocates and nonprofit agency staff attended, representing dozens of non-profit associations with the same mission and message as PCSI's, to employ persons with every type of disability.

The conference sessions were live streamed on Facebook during the first two days, followed by two days of Capitol Hill visits, where NPA's met with their respective representatives, allowing for the self-advocates to share their success stories.

During the conference, advocates heard from Members of Congress and Special Olympics President & CEO Tim Shriver, Ph.D, among others. Our self-advocate Tyrus Woods and his mother Dietra Woods, shared his story with seven U.S. Senators and Members of Congress and their staff, about how work opportunities have positively impacted his life.

Our PCSI team consisted of Vanessa Ferguson, Director of Rehabilitation; Lina Garcia, Senior Manager of Public Affairs and our self-advocate Tyrus Woods and his mother



*PCSI Self Advocate Samuel Tyrus Woods, between Capitol Hill visits with nearly a dozen U.S. Senators and Members of Congress*

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*Team PCSI Meets U.S. Senator John Cornyn (TX)*



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Dietra Woods, a veteran of the U.S. Army and a Victim Advocate for the U.S. Army.

***"He absolutely has no boundaries. He can do whatever he wants to do. It's absolutely necessary for anyone with any type of disability to know that they can do anything they want to do in this world."- Dietra Woods***

***"I believe in the power of equality and understanding." – Samuel T. Woods***

We had such a productive week! We thank all the U.S. Senators, Representatives & their staff in six different states from KY, GA, TX, MI, CO, OK who took the time to hear us including: U.S. Senator John Cornyn; Representative Brett Guthrie (KY); Representative Buddy Carter (GA); and the staff of representatives Andy Levin ((MI); Rep. Doug Lamborn (CO); Rep. John Carter (TX) and Senator James Inhofe (OK).



Samuel Tyrus Woods and his mother Dietra Woods in front of the U.S. Capitol during 2019 SourceAmerica Grassroots Advocacy Conference.

## PCSI Employees at Headquarters Were Celebrated

PCSI Employees at Headquarters were celebrated for their successes and hard work including: Lorin Hunter, HR Business Partner was selected to receive the Corporate Employee of the Quarter Award; Lila Alemar, Senior

Accountant was celebrated for reaching her 10 year anniversary; and Terry Pearson, Cost and Pricing Analyst was celebrated for reaching his one year anniversary. Congratulations to all three employees!



Lila Alemar and PCSI CEO Carroll Schubert



Lorin Hunter and PCSI CEO Carroll Schubert



Terry Pearson and PCSI CEO Carroll Schubert





## PCSI Headquarters Hosts “Let’s Move!” Wellness Event, Invites Community Partners

On Saturday, May 4, 2019, PCSI’s corporate office hosted Let’s MOVE! an all-inclusive wellness event. The event featured participants from PCSI’s mission-based community partners, including: Down Home Ranch, Kayleigh’s Club, Ruby’s Rainbow, and the Samaritan Center.

Let’s MOVE! offered fitness and nutrition workshops conducted by Natural Grocers and Onnit Academy. Let’s MOVE! participants took home lots of goodies and swag from PCSI, HEB, Waterloo Sparkling Water, Skinny Pop, Pirates Booty, Epic Bars, and Natural Grocers. Each of these vendors graciously donated all of the treats to the event.

Let’s MOVE! was promoted across PCSI’s social media accounts on Facebook, Twitter, and LinkedIn, as well as those pages of PCSI’s mission-based community partners. The social media posts were viewed over 3,000 times. Promotion of the event increased awareness of PCSI within the Austin community of people with disabilities and those who serve that population.

PCSI’s corporate office looks forward to hosting more events like this in the future.



*Event participants warming up for the day’s activities.*



*Group shot of more than 30 participants who engaged in the afternoon activities.*



## PCSI Attends Spartan Training

On March 6 and 7, representatives from our Environmental Services accounts traveled to Maumee, Ohio, to attend the Spartan School. The team began with a plant tour, where we were shown the quality assurances that Spartan undertakes to ensure that we have the best cleaning and disinfecting products available. Becky Kaufold, Spartan Floor Care Chemist, discussed the chemistry

behind creating floor care finish and floor finish remover. The team then received multiple Clean Check Certifications in floorcare, as well as access to the entire Spartan Training Program to take back to their teams. We spent the afternoon in the training center for hands on training including – how to strip floors, how to apply finish, and the best practices associated with how to maintain sparkling clean floors.



*Participants in the training included: from Corporate Headquarters, Scott Thornton, Director of Operations; Weston Thiss, Director of Operations; and Jesse Crowe, Project Manager; from site 570, Marc Parra, Executive Housekeeper; from site 700, Elvis Roach, Floor Tech Supervisor; from site 710, Erica Herrion, Asst. Executive Housekeeper; from site 720, Tanya Newmarch, Executive Housekeeper; from site 740, Derrick Williams, Lead Floor Tech; and from site 750, Robert Benoit, Supervisor.*

## Scott Thornton, PCSI Director of Operations Receives Corporate Employee of the Quarter Award

On February 27, Scott Thornton, PCSI Director of Operations received the Corporate Employee of the Quarter Award. Congratulations and thank you for your hard work!



*Scott Thornton and PCSI CEO Carroll Schubert*





## Cooke and Martinez Present EPIA's Ms. Mungaray with Certificate of Appreciation

On May 16, PCSI's Andrew Cooke, Senior Contracts Manager and Jimmy Martinez, PCSI Contracts Manager, presented EPIA's, Ms. Cecilia Mungaray with a certificate of appreciation for her support in creating jobs for individuals with disabilities. Ms. Mungaray has accepted new responsibilities with the City of El Paso, Texas, and will no longer be directly managing our PCSI El Paso International Airport (EPIA) contract. Thank you Cecy for all your support over the years!

### GO TEAM EPIA!

Thank you and congratulations to Jimmy Martinez and Team EPIA for earning us the Customer Award during the 2019 SourceAmerica Annual Conference. Your excellence and hard work are much appreciated!



*(From left to right:) Andrew Cooke, PCSI Sr. Contracts Manager; Cecy Mungaray Airport Human Resources Manager; and Jimmy Martinez, PCSI Contracts Manager.*



Team EPIA



## ORTC North Fort Hood Dining Facility Participating in “Go for Green-Army” Initiative

The PCSI Food Service staff is participating in the latest Army nutrition program initiative, “Go for Green-Army.”

The program emphasizes eating the way an athlete would eat and Fort Hood is one of several Army installations taking part in the pilot program.

On Wednesday, May 22, the Quality Assurance Directorate (QUAD) visited our facility and North Fort Hood and briefed the dining facility managers on the program. QUAD is responsible for operational rations, menus and recipes, environmental science, food safety, and nutrition.



*Pictured here are SFC Derek Lewellen, NCOIC, and Registered Dietician Erica Smith-Quee of the Quality Assurance Directorate (QUAD), Joint Center of Excellence-Subsistence, Fort Lee.*

## North Fort Hood ORTC Dining Facility Recognizes National Safety Month

The PCSI food service staff selected a day in March to honor National Safety Month. Here, Assistant Dining Facility Manager Myriam Frederick is pictured along with the dining facility and cook staffs.



## PCSI Fort Hood Staff Members Recognized

On Wednesday, March 6, Project Manager Pete Kutheis recognized three managers, a shift leader, a trainer, and an

attendant with a certificate of excellence for the great job they did during the corporate internal compliance audit.



*Recognized are Managers Johnny Dodson, Mary Golding and Garrett Brunson, trainer Supan Duckworth, and attendant Ms. Rivera.*



*Also, recently Office Manager Mary Golding achieved her 15 years employment longevity.*





## Regional Level Connelly Award at Fort Hood

The Theodore Roosevelt Dining Facility staff on Fort Hood competed in the Department of the Army level Philip A. Connelly Award Program in February. Previously, they were winners at the regional level beating out staffs from Fort Hood, Fort Knox, Fort Leonard Wood, Fort Sill and Fort Carson. The Connelly awards recognize excellence in food service. The Department of the Army level represents the pinnacle.



*Pictured are our Dining Facility Attendants with the regional level cup on 5 February.*

## SITE 600, SCHRIEVER AIR FORCE BASE – COLORADO SPRINGS, CO

### Congrats to Job Site 600 for No OSHA Recordable Injuries!

Our team at site 600 celebrated two years of no OSHA recordable injuries and promoted safe work practices. We celebrated the team by taking them out for lunch.



## Team Moves Forward Despite Extreme Conditions

Our Schriever employees at site 630 in Colorado Springs, continued marching forward with their responsibilities despite a 96-mph gust and a category 2 hurricane on land this past spring. This shattered the old record of 80 mph from early 2017! Congrats to our team for enduring the severe storm and continuing their work despite extreme conditions.



## PCSI Team at Tinker Air Force Base, Once Again Named One of “The Top 100 Fleets in the Americas”

We’re very excited that our PCSI team at Tinker Air Force Base in Oklahoma, has once again been named one of “The Top 100 Fleets in the Americas”. They were named number 65, out of 38,000 fleets in North America, and many more in South America, this year. This is our 7th time

on the Top 100 list, and we’ve also received Honorable Mentions two years in a row. We’re beyond honored and thank all of our employees at Tinker Air Force Base for their excellent work! Go team!





## PCSI Tinker Team Drives Passenger Movement Operations During Bi-Annual Tinker Air Show

The bi-annual Tinker Air Show was held the weekend of June 1-2, 2019. Base commanders estimate that nearly 250,000 visitors attended, with the Blue Angels drawing a large crowd. David Derrick, PCSI's Vehicle Operations Manager, coordinated, directed and flawlessly executed passenger movement with 50 buses serving three parking locations. Several buses were borrowed from military installations within Oklahoma and Kansas; the Mid Del

school district supplied 15 buses with drivers and Choctaw/Nicoma Park School District supplied 10 buses and drivers. The NAVY and the 72d LRS also loaned us drivers and bus stop attendants. The most impressive people were the PCSI drivers who worked two long days loading and driving buses. It takes lots of people to execute a plan such as transportation!



*Tinker team including drivers and drivers who pitched in from other locations.*



## JBLM Employees and Family Members Volunteered to Chaperone the Thurston County School District’s “Life Skills Prom” for Special Needs Students

On Friday evening, May 31 from 7:00 pm to 9:30 pm, nine PCSI-JBLM employees and family members volunteered to chaperone the Thurston County School District’s “Life Skills Prom” for special needs students for the third year in a row. The “Greatest Prom Ever” themed after movie “The Greatest Showman”, had over 200 students in attendance. Each PCSI-JBLM volunteer had a job including handing out beads and glow sticks, refreshments, staffing the photo booth, and assisting with the corn hole game. Parents, teachers, Tumwater High students, and PCSI-JBLM volunteers came early to assist with setting up decorations and refreshments. As the students arrived, they were greeted by the Capital Lakefair Court. The students danced their hearts out, only taking short breaks for refreshments and photo booth opportunities. PCSI, JBLM volunteers mingled and danced with several of the students. The event was a huge success thanks to the donation from PCSI, and due to our volunteers, that provided support. The coordinator of



*Tumwater High School Students*

the event, M.S. Special Education Teacher, Carissa Heffner, was extremely grateful that we took time out to come and support the kids.

## Wear Blue: Run to Remember

On May 25, the JBLM crew consisting of 15 employees and family members sponsored the Wear Blue: Run to Remember, Gold Star Youth Run. The youth who participate are all children between the ages of 6-16 of fallen soldiers who have been placed with active duty Military Mentors for 10 weeks of training. Wear Blue: Run to Remember is a national nonprofit running community that honors the service and sacrifice of the American military. PCSI provides a Continental breakfast for all the participants along with PCSI swag and information about our company. First thing in the morning, everyone participated in a Circle of Remembrance honoring 80 soldiers who have fallen on Memorial weekend. Participants proceeded to recite a soldier’s name in acknowledgement, followed by an acknowledgment identifying who everyone in attendance was running in honor of that day. Janet Smith, Project Manager of JBLM describes the event as “a blessing to be a part of and filled with emotion.” JBLM is proud to have had 4



*Flags of fallen soldiers*

runners representing PCSI, including – GMW, Demetrick Louis; GMW, Luterrio Skyles, along with family members while the rest of the team cheered for the runners. There currently exist active Gold Star Youth Run programs at JBLM, WA, Fort Bragg, NC, and in San Antonio, TX.

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## JBLM-690 High School Outreach and Job Shadowing Opportunity

On May 21, JBLM 690 provided a job shadowing opportunity to Tillman Zinn. Tillman learned about PCSI from Jeremy Leatherwood, who has been a valued employee since 2010 and currently works as a Dispatcher. Both Jeremy and Tillman are living with Cerebral Palsy and met a few years ago at a Community Event and quickly became good friends. Tillman is a 17-year old Lakes High School Junior in Lakewood, WA. He enjoys Cross Country and Track where he competes in the 200, 400 and Javelin. Academics are very important to Tillman and he excels in Math and PE in the classroom setting. Tillman is an amazing young man, who after he finishes High School



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*Tillman shadowing Jeremy in his office*

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*(L-R) Jeremy Leatherwood, Dispatcher; Josephine Leatherwood (dog Bella); Demetrick Louis, GMW; Wayne Morris, Furnishings Supervisor; Theavy Ngam; Luterio Skyles, GMW; Theavy's brother; Nathaniel Doctrove; Janet Smith, PM; Michelle Avery, QCM/SM; Raul Nieves, APM; Yvonne McClurkin, Rehab Specialist/Office Mgr., Jessie Thompson – GMW, Shaun Edwers, and Timothy Edwers – GMW.*



## Univera Serve First 5K Run/Walk

On Saturday morning, May 18, at the South Hill Community Park in Puyallup, Washington, 21 “Team PCSI” team members participated in the Univera Serve First 5K Walk/Run for the 4th year in a row. We were blessed to have beautiful sunny weather. Once again, PCSI Corporate supported our team and this event. Each participant received a Free T-shirt with each donor’s logo. Also, we thank the PCSI Corporate Wellness Committee for sponsoring our team for this event. A total of 100% of the

donations and registration fees went directly to Nourish Pierce County. This year’s event raised \$12,091, providing 48,364 meals to the homeless children and families in Pierce County. A total to date of 438,812 meals have now been provided through this event! Several runners from our team won medals in their age groups including: Demetrick Louis, won 1st Place; Caleb Morris won 1st Place; Kae O’Dell won 3rd Place; Keziah and Ainsley Leatherwood won 2nd & 3rd Place; and Taiten Leatherwood won 1st Place in his age group and 2nd Place in the Kids Fun Run. Congratulations to all of our winners and to “Team PCSI” for representing PCSI so well!



*(L-R front) Michelle Avery – QCM/SM (dogs Lilly & Roo), Tara Patrick, Shaun Edwers, Timothy Edwers – GMW, Caleb Morris, Wayne Morris – Furnishings Supervisor, Steve Smith, Luterio Skyles – GMW, Janet Smith – PM, Josephine Leatherwood, Jeremy Leatherwood – Dispatcher, Ainsley Leatherwood, Suzanne Valot (Grace Valot), Keziah Leatherwood (dog Bella), (L-R Top) Demetrick Louis – GMW, Tom O’Dell – GMW, Kae O’Dell, Lilly Nieves, Raul Nieves – APM, Jessie Thompson – GMW, Taiten Leatherwood]*

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next year, plans on attending college and pursuing a career in Occupational Therapy. In Tillman’s spare time he loves being outdoors and spending time with his family. He also loves watching sports, with Baseball being at the top of his list. Go Mariners! Tillman had a great day and was able to experience what it’s like to work for an AbilityOne Company.



*(L-R) QCM/SM Michelle Avery, PM Janet Smith, Furnishings Supervisor Wayne Morris, Tillman Zinn, Dispatcher Jeremy Leatherwood, Maintenance Supervisor Ricardo Haynes, APM Raul Nieves, Rehab Specialist Yvonne McClurkin*





## Brothers in Arms Motorcycle Club 8th Annual Veterans Memorial Museum (VMM) Benefit Run

On May 18, PCSI participated in the Brothers in Arms Motorcycle Club 8th Annual Veterans Memorial Museum (VMM) Benefit Run, for the 6th Year in a Row. We were able to donate to the VMM through this event and several of our employees participated in the event by riding and participating in the raffle items, live auction and the "50/50". The "50/50" is where people buy raffle tickets then at the end of the event they draw a ticket and half of the money received, from the raffle ticket sales is donated to the Museum while the other half goes to the lucky

winner. The Brothers in Arms, continues to grow in the community and this year raised \$7,000 which is the most in event history to go towards the VMM. It was a warm, sunny day in the Pacific Northwest which brought close to 100 riders. The VMM is in Chehalis, WA and was built in 1995 and houses an event center and numerous displays with military artifacts from the Revolutionary War to the Iraq War. The motorcycle club is comprised of veterans who donate their time supporting veteran and community causes and the VMM runs solely from donations.



*PCSI Management, Chip Duncan, Brother-in-Arms Club Members*

## Special Olympics Southwest Regional Spring Games

For the 5th year in a row, on Saturday, April 27, JBLM had a small but mighty group of eight (PCSI employees and family members) volunteer for the Special Olympics Southwest Regional Spring Games at Mt. Tahoma High School in Tacoma, Washington. They volunteered from 7:00 am to 5:00 pm keeping time, marshalling and most importantly cheering on athletes. They had normal Washington weather, the sun peaked out for most of the morning until the rain took over, so it was very cold. JBLM Project Manager Janet Smith, put together individual snack bags for each of their volunteers to help sustain



*Darion Reese – GMW, Raul Nieves – APM, Ricardo Haynes – Maintenance Supervisor, Janet Smith – APM, Michelle Avery – QCM/SM, Steve Smith, Yvonne McClurkin – Rehab Specialist/Office Mgr., Ella Mae McClurkin Kristina Heckard & Janet Smith*

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## Donation Check Presented to the American Heart Association

Yesterday morning, March 25th at 9:00 am, PM Janet Smith; APM, Raul Nieves; QCM/SM, Michelle Avery; Maintenance Supervisor, Ricardo Haynes; and General Maintenance Worker (GMW), Timothy Edwers went to the Tacoma office of the American Heart Association to present them with a donation check of \$500. This was due to Timothy Edwers' community volunteer efforts after he was selected as the Volunteer of the 1st Qtr at the PCSI national level. Photos were taken by QCM/SM, Michelle Avery and the Heart Association team presented each one of them with a Heart Walk pin and a plaid scarf. Their heart walk event is in October each year and they are looking forward to getting a PCSI team together to participate in this event.



*Tim check presentation (left to right) Jake Abbott and Timothy Edwers*

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them throughout the day. They were also able to cheer on Kristina Heckard, Corporate QC Manager, Daryl Heckard's daughter, once again as she competed in the 100, 200 and standing long jump where she received silver, bronze and gold medals! Great job Kristina! Team JBLM is extremely thankful to be able to participate and help again this year. Huge shout out to PCSI corporate for once again providing water for 492 track and field athletes and 231 soccer athletes. The athletes worked so hard and truly appreciated it.



*Kristina Heckard and Janet Smith*





## LCSC Check Presentation and Derby Night

On the evening of March 22, the Lewis Community Spouses' Club (LCSC) held their largest charity fundraising event of the year, "Derby Night" at the American Lake Conference Center on JBLM. PM Janet Smith and her husband Steve Smith; APM Raul Nieves; and Maintenance Supervisor Ricardo Haynes attended the event. PCSI was a Silver Sponsor for this event on behalf of jobsite 690. A majority of those who attended dressed in Kentucky Derby attire. This year's event raised nearly \$26,000! They had silent auction packages and live auctions items. They also had a "Dessert Dash" and a "Wine Pull". A great time was had by all while raising money to support our service members and community outreach.



LCSC Derby Night – (L-R) Ricardo Haynes, Janet Smith, Steve Smith, Raul Nieves

## JBLM 690's Chad and Rich Receive Brigade Recognition

JBLM General Maintenance Workers, Chad Wise and Rich Vazquez received Certificate of Appreciation plaques from the 2D Brigade Support Battalion, for recognition of their outstanding dedication and services to the 2d Brigade Support Battalion, in general, but especially during recent work increase due to the Army OPORD 19-024, through maintaining their barracks in order to provide quality housing for their soldiers.

They acknowledged that their support has greatly improved the living conditions in the barracks and has brought great credit upon our organization (PCSI), Joint Base Lewis McChord and the United States Army.

The plaques were presented during their Battalion formation on Monday, 11 March 2019, at 0900, by LTC Flynn and CSM Ramsey. They have also posted photos and information on their Facebook page, 2D Brigade Support Battalion, Tacoma, Washington, that states: "We would like to recognize our two barracks contractors Mr. Chad Wise and Mr. Richard Vazquez for their support in maintaining the 2D Brigade Support Battalion Barracks to provide quality housing for our Mustang Soldiers!"

Project Manager Janet Smith and Assistant PM, Raul Nieves met with both LTC Flynn and CSM Ramsey and they couldn't say enough about not only the great work that Chad and Rich do for them, but the relationship they have developed. They view Chad, Rich and PCSI as part of their team.



Chad Wise and Rich Vazquez

## PCSI and the Polar Plunge

Each winter for the past 27 years, chill-seekers swarm the Virginia Beach, VA oceanfront to support the Virginia Special Olympics through fund-raising culminating in a Polar Plunge into the ocean. On February 2, 2019, over \$1.2M was raised by over 3000 participants plunging into 41-degree ocean water, and PCSI team 700 volunteers were there to witness the event.

Our volunteerism began with registration at 8:30am on a frigid 27-degree Saturday morning. Not knowing where we would be working or what our tasks would be, our volunteers were dressed for the worst. There were five PCSI volunteers, two supporting significant others and lots of jackets, hats and gloves. The moment of truth came after registration when we were told to meet an “incredibly tall man, Chris” on the beach at the statue of Triton. Chris pointed us to a large heated tent with instructions to keep the garbage cans empty – housekeeping – right up our alley. Upon entering the tent, we heard the warm-up sounds of a live band and, over the course of the day, enjoyed the many costumed



From L-R: Ida Wilson (Cost Analyst), Chad Cloutier (APM), Andrea Orlando (Trainer), Mark Bridenstine (PM) (missing from photo – Larry Fagan (TFM Superintendent)

polar plunge participants. We were thankful to be a part of this significant fund-raising event for Special Olympics and anticipate this becoming an annual event for the TEAM 700 Volunteer Task Force. One question remains, who will join the plunge next year?

## PCSI Expertise on Display

To ease the transition of military members back into civilian life, the United Association (UA) established the UA Veterans in Piping (VIP) Program to equip military service members preparing to leave the service with sought after skills that can lead to lifelong careers in the increasingly in-demand pipe trades. Chad Cloutier, PCSI TEAM 700 Assistant Project Manager, facilitates site visits to Naval Medical Center Portsmouth (NMCP) for each UA VIP class from Naval Base Norfolk. These 18-week accelerated classes are provided free of cost on military bases across the country and are conducted four times per year in Norfolk.

With some of the largest chiller plants on the East Coast and complex steam and power plants, NMCP is a great place to show off the extremes that these newly formed pipefitters can expect to see in the public and private sector. Chad’s formal training of commercial HVAC systems and components and intimate knowledge of the steam and power plants at NMCP make him the perfect host for these students.

The latest field trip was held on January 18, 2019. This is



TEAM 700 – UA-VIP

the eighth time Chad and PCSI have supported the UA VIP Program since 2016. Each time he stresses the importance of safety, the use of PPE and the wealth of opportunities in the healthcare facilities. Although Chad is not in the above picture, his presence was felt by all students and instructors who attended. Thanks Chad for empowering our transitioning veterans and putting people first.





## Site 740 Joint Survey – Praised for High Cleanliness and Zero Non-Conformities

Site 740 team worked on our Joint Commission survey, on May 13 - 16. We put together teams to focus on all high priority areas and especially the floors. Thomas Adkins, our new Assistant Project Manager, took the Lead and did an incredible job of organizing our team. As a result of his leadership and the dedication of our team in maintaining

a high-quality facility every day, we received ZERO non-conformities and ZERO findings. The surveyors visited our Richmond Hill Clinic and remarked that it was one of the cleanest facilities they had surveyed. The COR was very pleased with our team and personally thanked all of us in doing an awesome job.

## CHEST Training at Ft. Stewart

Our Environmental Services Team at Ft. Stewart enjoyed three days of training led by Operations Directors Scott Thornton and Weston Thiss. The 3-day training was in preparation for their Certified Healthcare Environmental Services Technician (CHEST) certificate. The training and certificate are a part of the Association of the Healthcare Environments (AHE) certificate and certification process. The CHEST covers the “why” behind the everyday tasks of cleaning and disinfecting in the healthcare environment. The course covers the basics of infection prevention, correct

personal protective equipment, education on best practices for all types of rooms, and scenarios on how to improve patient satisfaction, prioritize tasks, and understanding our role on the patient care team. Project Manager Jesse Crowe attended the course with the goal of expanding his knowledge in other lines of business offered by PCSI. Special thanks to the team at Ft. Stewart for taking the time to truly be present and to Executive Housekeeper Darryl Speir for ensuring his folks could dedicate 3 full days to the training. <http://www.ahe.org/ahe/lead/CHEST/TheT.shtml>



## Tanya Newmarch Celebrated for Leadership at Ireland Army Hospital, Accepts New Role at Winn Army Hospital

Our very own Tanya Newmarch has accepted the Executive Housekeeper position at Winn Army Community Hospital in Fort Stewart, Georgia. Our team at Ireland Army Health Clinic in Kentucky, couldn't let her depart without demonstrating their appreciation for hard work and leadership. She was treated to dinner by the leadership team and on the following day, the entire team joined the celebration by presenting her with a Minnesota Vikings cake. They held a beach-themed celebration and presented her with a plaque of appreciation. Tanya joined PCSI and site 720 in October of 2016. During her tenure, she excelled at creating a culture that placed leadership, integrity, community involvement and volunteerism at the forefront. We look forward to watching Tanya continue to grow with PCSI at site 740!





## News From Security: Does IoT Really Mean “Increase Our Threats”

While we all enjoy the ease the Internet of Things (IoT) provides us, there is an increased risk associated with that “connectedness.” Smart devices can do amazing things and they aren’t all good. So, if you feel like someone is watching you, they probably are. And you probably gave them permission by accepting the terms described in 10 or more pages of legalese.

Here are some of the most common smart devices in our homes that can be of concern:

**Smart TVs:** Is your smart TV a little too smart? You may think you’re opting in only to receive personalized viewing recommendations, but you may also be giving permission to receive targeted advertising on other connected devices. According to one of the largest tracking companies, 90% of people have opted in, but when the onscreen privacy policy and terms exceeds 10,000 words, do these people know what they’re opting into?

Two U.S. senators have asked the Federal Trade Commission (FTC) to conduct an industry-wide investigation into data collection practices. This could lead to privacy regulation for smart TVs.

**Banking:** Have you ever asked your smart speaker, “Alexa, what is my checking account balance?”

U.S. Bank is the first bank to make some online banking activities compatible with all three virtual assistants (Alexa, Google Assistant and Siri). Transferring money to other account holders may be next. Customers of other banks can make certain transactions, including paying bills, with some of the devices. PINs and voice recognition can help with privacy and security concerns, but as we’ve seen with person-to-person payment apps, nothing is foolproof. Hackers, a guest, even a nosy neighbor may pick up too much information and gain access to your account.

**Shopping:** According to a recent report, more than half of U.S. retailers experienced a data breach last year. As a result, U.S. retail is now the second most breached segment based on a recent study. U.S. retail trails the U.S. federal government only slightly and ranks ahead of healthcare and financial services. Savvy Tip: Set up activity alerts with your bank and credit card companies. Monitor your accounts frequently to make sure transactions are valid. Choose a credit card over a debit card when you shop, particularly when you shop online. Consider getting a low-limit credit card to use exclusively for shopping online and offline.

**Driving Habits:** One foreign car manufacturer has a smartphone app that supports vehicle owners in the event of an accident and helps them maintain their vehicles 24/7. The app also helps with maintenance reminders, mileage tracking, vehicle location (in the event your car is stolen), and similar perks. However, insurance companies are quite interested in this data and one of them is the first customer to have access to it. So, if you have a lead foot that leads to a higher insurance premium, you may find that sharing your data isn’t so rewarding after all.

**FBI Tips:** The FBI recently released a public service announcement regarding IoT devices. Their tips include:

- Ensure all IoT devices are up to date, including security patches.
- Use anti-virus protection and ensure it is up to date.
- Reboot devices regularly to remove malware.
- Change default usernames and passwords on all IoT devices.
- Isolate IoT devices from other network connections.
- Claim your online accounts or someone else will.

If you think staying offline is the best way to protect your identity, think again. Identity thieves can use your personal information to tie online accounts to their email address or mobile phone number, then use them to make fraudulent purchases, set up a fake social media account in your name – even drain your bank accounts. Savvy Tip: Even if you never intend to use online banking, access your mobile phone account online, or make any social media posts, it’s a good idea to set up an account to prevent someone else from doing so. Enable two-factor authentication whenever possible; that way you will be alerted if someone attempts to access your account.



## Its Summer, and the Heat is Here! What's the big deal about heat?

Heat illness occurs when your body can't adequately cool itself through sweating. According to the National Safety Council, heat-related illnesses can escalate rapidly, leading to delirium, organ damage, and even death.

### WHAT ARE THE DANGERS?

If you work in hot conditions, you can be at risk of several heat-related illnesses. The following are heat-related illnesses and what to look for:

- Heat rash consists of red, irritated bumps and is a sign that hot conditions are affecting your body.
- Heat syncope (fainting) can occur when a person is not used to working in a hot environment.
- Heat cramps is caused by a loss of salt when sweating. Severe cramps may require a visit to a medical professional.
- Heat exhaustion occurs if you have lost too much fluid, salt, or both through sweating.
- Heatstroke occurs when the body's natural cooling processes stop working, and the ill person stops sweating. Symptoms of heatstroke include very hot and dry skin, confusion, convulsions, seizures, and loss of consciousness. Heatstroke is very serious and can lead to death.

### WHAT CAN YOU DO TO KEEP COOL?

All of these heat-related illnesses can be easily prevented by taking the following steps while working in hot conditions:

- Drink plenty of water throughout the day. In hot conditions, you should aim for about 1 cup every 15 to 20 minutes.
- Wear a hat and light-colored clothing.
- Drink sports drinks to help replace the salt you lose when you sweat.
- Avoid caffeine and alcohol, which can both cause dehydration.
- Take frequent breaks in a cool, shady place.
- If the temperature spikes suddenly or you are new to working in hot conditions, take more frequent breaks, and gradually build up your workload while your body adapts.
- If you notice yourself experiencing symptoms of heat illness, tell your supervisor, and take a break in a cool, shaded area



**"You okay man? Looks like the heat's starting to get to you."**





## SOCIAL MEDIA HIGHLIGHTS



*On May 24, PCSI Team at Headquarters Attends the Texas School for the Deaf Foundation's 13th Annual Diamond Gala: "Midnight in Paris"*



*On May 6, PCSI's Fort Hood Food Service Assistant Project Manager, Johnny Dodson, played in the annual Golf Tournament.*



*On May 15, due to their hard work and dedication to promote a positive safety culture, the PCSI grounds team at Schriever AFB celebrated seven years of no injuries. Congratulations and thank you for your hard work!*



*On May 3, PCSI CEO, Carroll Schubert and members of PCSI Rehabilitation Team in San Antonio, attended The Unicorn Center Community Employment Luncheon.*



*On May 14, due to their hard work and dedication to promote a positive safety culture, the PCSI custodial team at Schriever AFB celebrated two years of no injuries. Congratulations to the entire team!*



*On April 25, PCSI Board of Directors, leadership and employees at Winn Army Hospital in Ft. Stewart, Georgia convened and embarked on a tour of the facilities. Go team!*





## SOCIAL MEDIA HIGHLIGHTS



*The PCSI Tinker Team was proud to once again volunteer, serve as a sponsor and participate in the Endeavor Games this year!*



*On April 17, our PCSI Austin and San Antonio rehab team went on a learning trip to the Witte Museum to visit "My Heart Is Not Blind," an exhibit sharing portraits and stories told by visually impaired people. It was an amazing experience.*



*On April 10, PCSI Team at Ireland Army Health Clinic in Kentucky, celebrated one year of injury-free work with steak and lobster. Congratulations!*



*On April 11, we had a great Texas-style BBQ lunch gathering at our PCSI headquarters, organized by our Social Committee, as part of a team-building effort for our employees. Special thanks to Gadski and Chef Mel for all their delicious and early cooking and to everyone who contributed.*



*On April 6, members from our PCSI team volunteered at the 25th Annual Rosedale Ride benefiting the Rosedale School, AISD's only school for children with multiple disabilities.*



*On March 13, SourceAmerica's Board of Directors hosted a reception to highlight veterans working in the AbilityOne Program. PCSI's veteran Aubrey Womack was invited to speak and did an amazing job! From Left to right: Aubrey Womack; Aiesha Smith, PCSI Rehabilitation Specialist; Vanessa Ferguson, PCSI Director of Rehabilitation and Job Placement Services; and Chris Zvoch, PCSI Project Manager at Fort Belvoir.*





## SOCIAL MEDIA HIGHLIGHTS



On March 9, for International Women's Day, we featured Women of Environmental Services: Assistant Executive Housekeeper Erica Herrion and Executive Housekeeper Tanya Newmarch, showing the boys how to remove and apply floor finish at Spartan Headquarters.



On February 15, PCSI was proud to serve as one of the sponsors of "Heart & Soul," The Rise School of Austin's 12th Annual Fashion Luncheon. The featured speaker was Megan Bomgaars, star of A&E's Emmy Award winning series "Born This Way."



On February 15, PCSI was proud to serve as one of the sponsors of "Heart & Soul," The Rise School of Austin's 12th Annual Fashion Luncheon. PCSI Headquarters Team.



On March 2, our headquarters team was honored to sponsor and attend the 2nd Annual Samaritan Center's Veterans Ball in Austin, TX. The event was held to honor Veterans for their sacrifices and service to our country.



On Valentine's Day, PCSI CEO Carroll Schubert accepted our honorable award for serving as an "Outstanding Philanthropic Corporation" by the Association of Fundraising Professionals (AFP) in San Antonio.



## **PCSI Scholarship Award Recipients for Fall 2019 / Spring 2020 School Year**

We're pleased to announce the PCSI Scholarship Award recipients for the Fall 2019 / Spring 2020 school year. PCSI will distribute scholarships to the nine students listed below, who have demonstrated: their educational success, career aspirations, and commitment to personal excellence. Scholarships are awarded to new and current students based on academic achievements, student qualities, and financial need with precedence on disability.

*We wish to thank everyone who has applied as we strive to assist the dependents and families of our PCSI employees; we value your contributions and pride in service.*

- **Duna Alhinayti - University of Michigan, Dearborn, Dearborn, MI**
- **Elissa Barbosa - Georgetown University, Washington, DC**
- **Savannah Burger - Cameron University, Lawton, OK**
- **Kathleena Dorrell - East Central University, Ada, OK**
- **Faith Govan - Virginia Commonwealth University, Richmond, VA**
- **Joshua Govan - North Carolina A&T State University, Greensboro, NC**
- **Charles Cannon - Southern Methodist University, Dallas, TX**
- **Ye'Senia Agosto-Rivera - Georgia Southern University, Statesboro, GA**
- **Samantha Frederick - Central Texas College, Killeen, TX**

*For more information about the PCSI Scholarship Program, please visit the Employee Programs page on the HR SharePoint or email [Scholarship@pcsi.org](mailto:Scholarship@pcsi.org).*







You have served the Nation, and we are honored to serve you by starting PCSI's first Veteran Support Group (VSG). Meet and interact, in real time, with other veterans and external supports groups. The groups is led by Veterans from every branch of service and can offer both internal and external supports. It focuses on allowing all veterans to share their experiences and learn from each other in a safe veteran friendly environment.

### **Mission Statement**

The Veterans Support Group (VSG) is dedicated to sustaining our company's Veterans while providing supports and advocacy.

### **Vision**

We recognize the contributions that our Veterans have made for our country and the value that they bring to our workforce, and it is our goal to offer this community a place to thrive.

### **Core Values**

The Veterans Support Group's (VSC's) five core values underscore the obligations inherent in our mission: Welcoming, Encouragement, Advocacy, Respect, and Excellence ("WE CARE"). The core values define "who we are," our culture, and how we care for our Veterans. Our values are more than just words – they affect outcomes in our daily interactions with Veterans. "WE CARE", reminds each Veteran employee of the importance of their role in the company.

### **Please Join the Introduction Webinar**

When: July 16, 2019

Time: 0900 - 1000

When: July 16, 2019

Time: 1400 - 1500

When: July 17, 2019

Time: 0900 - 1000

When: July 17, 2019

Time: 1400 - 1500



# PCSI ALL STARS

## PCSI EMPLOYEE OF THE MONTH

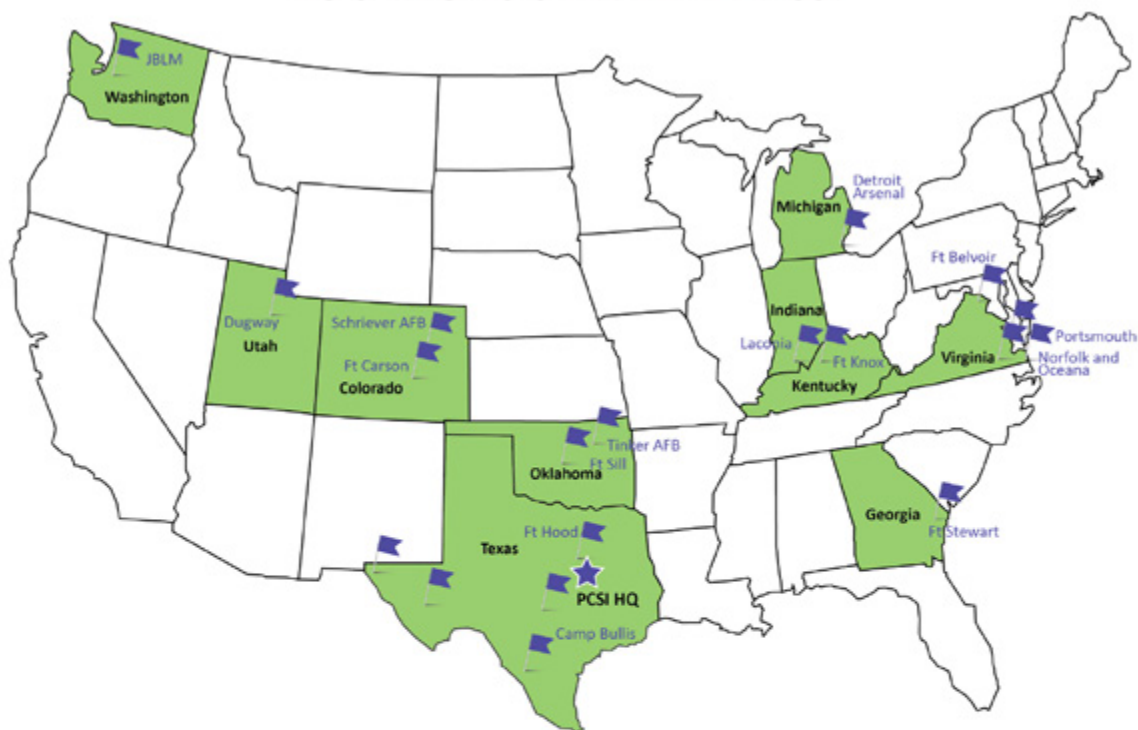
January 2019 – Luterrio Skyles, 690  
February 2019 – Tim Hedglen, 760  
March 2019 – Adrian Lopez, 660  
April 2019 – Melodie Kiem, 710  
May 2019 – Jason Payne, 730

## PCSI 2019 QUARTER 2 ERP AWARDS

Q1:  
Corporate Employee of the Quarter – Scott Thornton, Operations

Q2:  
Employee – Tim Hedglen, 760  
Supervisor – Vincent Condino, 760  
Volunteer – Mike Hinkle, 700  
Corporate – Lorin Hunter, Human Resources

## LOCATIONS SERVED BY PCSI



*If you have a story idea or photo that you want to share with The Green Scene, tell your supervisor or contact Public Affairs directly at [PublicAffairs@pcsi.org](mailto:PublicAffairs@pcsi.org)*

SourceAmerica

AbilityOne

PROGRAM



WorkQuest