

The Green Scene

Quarterly Newsletter of Professional Contract Services, Inc.

“Working to create employment opportunities for people with every type of disability.”

David Armendariz Promoted to Serve as Director of Operations

David Armendariz has been part of the PCSI team for twenty-one years and we're truly fortunate to have him lead our first sites within the state. We recruited David following a recommendation by his father, Alfonso Armendariz, Jr., who was not only a dedicated employee, but managed and helped launch the first PCSI sites in El Paso, TX. He has exceeded our expectations as a leader and devoted employee

and I'm honored to announce his promotion to Director of Operations for numerous Texas sites, including U.S. Border Patrol in: El Paso, Big Bend and Laredo; the El Paso International Airport; and the Texas State Use Program (WorkQuest), beginning this month. Congratulations David and thank you for your commitment and dedication to our company!

– *Carroll Schubert, PCSI CEO*



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Q & A with David Armendariz

When did you first join PCSI? *June 15, 1998.*

What was your role? *I was the Supervisor at Job Site 163.*

Tell us about your father? How did he first learn about PCSI and what was his role? *My father was a successful Contract Manager at Ft. Bliss, Biggs Field, Oro Grande, White Sands, and McGregor Range for 20 years. He also was recruited by other contractors to start contracts at Ft. Polk, Lackland AFB, Andrews Air Force Base and West Point. When the government started cutbacks due to the Gulf War in 1996, my father was let go. When PCSI signed a contract at EPIA on 06/15/1998, a person recommended my father to oversee and start Job Site 163. He started all jobs in El Paso, TX; EPIA (163), TX - DOT's (040, 275 East Area, 275 West Area), and HHSC Offices (050, 060, 080, 115, 120, 125,130, 145, 199, 200, 235).*

What did you learn from your father's career with PCSI and how has that helped with your current role? *Know your contracts better than your employees and customers, frequent communication with customers and only provide service on the contract. Train employees with proper procedures to prevent injuries and perform quality work with the needed supplies/equipment. Also, floors are very important in a contract. The first thing a person notices when they walk into a building is the floors.*

PCSI has grown tremendously since you first joined, what are some of the changes you've noticed? *All the opportunities of advancement and generosity made possible to the employees, by the programs that have been created for our teams to use when needed.*

What is something you'd like to share about your employees located at the numerous sites throughout El Paso, Big Bend, and Laredo? *They are very humble individuals with great work ethics, who assist each other when needed at work and home. Contracts I oversee in small towns are very family oriented throughout the community. If someone in the community needs financial support due to illness or other reasons, the community comes together and holds functions to raise money; food, dances, rodeo's, etc. You can't compare a West Texas town to a big city.*

What is the favorite part of your job? *Seeing my employees advance and satisfying our customers that had doubts about an AbilityOne Program.*

Managing numerous sites from El Paso to Laredo can be a lot to juggle. How do you maintain success and productivity? *I communicate with all my PM's frequently,*



(left to right): Project Manager Jimmy Martinez and Director of Operations David Armendariz at entrance of the El Paso International Airport.

almost daily. I schedule site visits accordingly and conduct communications with the customer frequently. Communication is the key to running successful contracts by listening to both your employees and customers.

You've been with PCSI for over 20 years now. What are the reasons that you've remained with the organization for so long? *The professionalism of PCSI and the trust they have in me. I've had great mentors that have given me the opportunity to grow with outstanding training. They always trust my decisions and plans of actions. Terry Schmile and Curtis Cannon are two mentors of mine that have helped me grow as a Manager.*

What advice would you provide to a new PCSI employee about the organization? *Take advantage of the opportunities PCSI has to offer with advancement and training. It's a great corporation that has been successful for over 20 years.*



SITE 163, EL PASO INTERNATIONAL AIRPORT – EL PASO, TX

On 16 September, Margarita Torres, a dedicated PCSI employee from our El Paso International Airport (EPIA) worksite, was honored as a nominee for the 2019 Artie Lee Hinds Award by WorkQuest in Austin, TX. In her current position at PCSI, her primary responsibilities include janitorial duties such as cleaning restrooms, doors and trash cans. She also dusts, mops, monitors calcium levels on the pipes and replenishes paper products in restrooms. Margarita's thorough work has been noticed and complimented by both airport customers and staff. Due to her high performance, she has also begun to train hires in their duties. Her consistent work ethic and patience make her an excellent leader among her peers; she takes great pride in her work and it shows. Due to her leadership skills and talent, PCSI was honored to announce Torres as their nominee for the award this year. WorkQuest honors employees with disabilities each year, who serve as a true inspiration for the community. Congratulations Margarita and thank you for a job well done!



(Left to right) Jim Abbott, Keynote Speaker and former New York Yankees and Chicago White Sox Pitcher; Award Nominee Margarita Torres; Ed Serna, Executive Director of Texas Work Commission; and Gibson Du Terroil, Chair of the WorkQuest Board of Directors.



Torres and Jimmy Martinez, Project Manager at EPIA, attended the 12th Annual Awards Dinner in Austin, TX, where Torres along with more than 40 other employees nationwide were honored for their work.



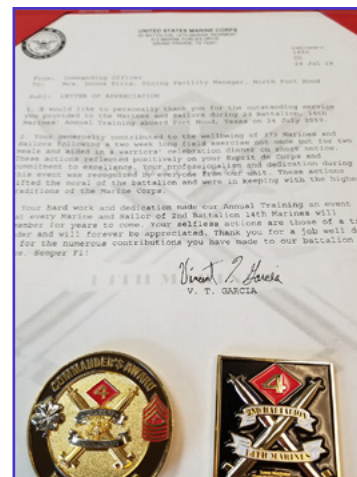
Farewells, New Staff Hires and Trainings

William Kohl, who had 2 stints of service on the contract, one as an assistant DFAC Manager, and another as an Area Manager, recently retired. He was celebrated by Assistant Project Manager Johnny Dodson and the rest of the food service staff. We now welcome Stephen Fowler to our staff, who will be serving as an area manager. "Bill" was accompanied by his spouse.

Ms. Pitts, Operational Readiness Test Center Dining Facility Manager at North Ft. Hood, received a letter of excellence from Marine Corp Lt. Col. Vincent Garcia on July 24th, for her initiative in hosting a celebration dinner at the successful culmination of training for over 350 Marines. Despite the request being submitted late, our manager

successfully coordinated with multiple parties to assure the correct food items where available.

On August 8th, the Ft. Hood Food Service Office Manager and secretarial/ clerical staff traveled to Belton for a team building exercise. They enjoyed lunch and painted art boards at The Art Place in Belton.



Schriever AFB Grounds Department Encounters Plague at Front Door

As the warm summer months approached Colorado, the grounds crew at Schriever AFB faced a unique situation. With the vast Prairie Dog population, came the Bubonic Plague. Just as the tractors were gearing up to begin an arduous task of mowing an additional 362 acres of grounds as part of a fire mitigation effort, the Plague showed up at the front door to the crews' equipment yard. While it didn't stop operations, it limited one of the areas that was scheduled to be mowed. The Prairie Dog population has been eradicated, but the signs remain, reminding the team just how close they were to a scary situation.



5K: Mid-Del Group Home Run, Walk, or Roll for Independence

On August 10, eighteen Tinker Vehicle Operations, Maintenance and Analysis employees and ten family members participated in the second annual Mid-Del Group Home (MDGH) Run, Walk, or Roll for Independence 5k in Midwest City, Oklahoma. A total of \$15,000 was raised during this event which directly benefits the MDGH. They provide services and care to individuals with developmental disabilities and their families to help enhance independence, encourage integration and promote respect for those individuals. PCSI employees Jay Brown (3rd) and Paul Franklin (6th) were among the top 10 finishers. After the race, 20 PCSI participants enjoyed fellowship over breakfast.



Group photo of PCSI employees and family members.

UCO Endeavor Games

PCSI has sponsored the University of Central Oklahoma (UCO) Endeavor Games in Edmond, Oklahoma for the past nine years. In its 20th year, The UCO Endeavor Games have proven to be successful in providing a high standard of competition where Paralympic and novice athletes can compete together at the same time in the same venue. For the past several years, it has been one of the largest multi-sport, multi-physical difference competitions in the nation. In 2014, the UCO Endeavor Games were awarded the Rings of Gold award from the United States Olympic Committee. That same year, talks were had about offering the Endeavor Games in more communities as it had become evident that there was a growing need for a cohesive regional and national event system. In 2017, The Turnstone Endeavor Games in Fort Wayne, Indiana were added with hopes to grow in cities across the nation. The events include wheelchair basketball, sitting volleyball, swimming, cycling, archery, shooting, track and field, power lifting and other sports. Tinker has proudly



Endeavor Games Participants

manned a booth with information regarding employment for people with disabilities and provided many volunteer hours in the Games each summer since 2011.



100 Best Fleets Banners

Vehicle Fleet Maintenance, Operations and Analysis at Tinker has participated in the 100 Best Fleets contest, nine times since 2009. In that time, we have placed in the top 100 seven times and been an Honorable Mention twice. That is a huge accomplishment as the application is open to any public fleet in North and South America thru Governing Magazine, which has a circulation of approximately 85,000. The program recognizes and rewards peak-performing fleet operations in the Americas. The “Criteria for Excellence” categories are: Accountability, Use of Technology & Information, Collaboration, Creativity, Celebration, Evidence of a High Trust Culture, Performance Recognition, Doing it Right the First Time, Quick Efficient Turnaround, Competitive Pricing, Staff Development &



Resources Stewardship. The banners proudly display PCSI’s commitment to provide top notch services to our mission partners!

SITE 690, JBLM – FT. LEWIS, WA

Beep Baseball

On Saturday July 15, “The Green Team” consisting of twelve PCSI employees, family members and friends, played the Tacoma Tide in “Beep Baseball.” Beep Baseball is a national sport providing blind or visually impaired individuals the opportunity to play baseball. We played at their new field located at the Elks Lodge #1450, in downtown Puyallup, WA. There are only 3 seeing players on the field and 1 seeing coach. The positions that are seeing



(L-R) Front Row: Josh Carroll, Courtney Carroll, Michelle, GMW-Jessie Thompson. Back Row: PM- Janet Smith, APM – Raul Nieves, Rehab Specialist-Yvonne McClurkin, QCM/SM-Michelle Avery, Nate Doctrove, Monika Thompson, Theavy Ngam, GMW-Terry Skyles.

are the pitcher, catcher, and one person in the outfield that provides an audible direction of the ball to the players and the coach. When the teams are going out onto the field, they are escorted by seeing individuals/players to help them get to their positions, but do not stay on the field once the inning starts. Not surprising, The Tacoma Tide beat The Green Team, 2-0. Coach Fred Baker of the Tacoma Tide gave Program Manager, Janet Smith, the game “beep ball” to keep, in hopes that we will want to come back and play them again. Playing baseball is hard but playing it blind is super hard. We have a lot to learn, but everyone had a blast! We encourage you to visit their websites and learn more about the team and Beep Baseball. <http://Tacomatide.beepball.org> and <https://nbba.org>



Teams Changing Positions on the field.



WTB Recognizes Tim & Jessie

On Wednesday, July 17, Program Manager (PM), Janet Smith received an email from SSG Daniel L. Crow, Warrior Transition Battalion (WTB) Barracks Manager, recognizing two of our General Maintenance Workers, Timothy Edwers and Jessie Thompson, following their recent AIG inspection that took place on June 14. SSG Crow's email stated; "I wanted to take a few minutes to let you know that our Department of the Army Inspector General inspection, maintenance was exceptional. I would like to thank PCSI and our maintenance team here at WTB, Tim and Jessie, for their hard work and dedication to keeping building 9057 the highest maintained barracks on JBLM. They are constantly going above and beyond to assist any way they can. Thank you for all your support!" This year PM Smith was asked to participate in the AIG inspection with the Inspector General, Government Area Manager and the Inspector General's team. When she spoke with SSG Crow following his email, he told her that the Inspector General from Washington D.C., who conducted the inspection, stated that they were not only the highest maintained barracks on JBLM, but over the 5 WTB barracks he inspects nationwide. Awesome job Tim and Jessie!



(L-R) GMW, Jessie Thompson, WTB Barracks Manager, SSG Daniel L. Crow and GMW, Timothy Edwers.

WTB SFAC Education & Resource Fair

On Thursday, July 18, we participated in the Annual Warrior Transition Battalion (WTB) Service Member and Family Assistance Center (SFAC) Education & Resource Fair. We provided set-up, tear-down, refreshments (bagels & cream cheese, cookies, bottled water and Starbucks coffee) and manned a PCSI Table for the event. Because of the positive relationship that we've developed with WTB, we have been able to partner with WTB SFAC on this event for several years. Jane Kessler, Education Services Specialist for the Armed Forces Community Service (AFCS) and SFAC coordinated the event and sent an email thanking everyone for their participation and support and touting this year's success. She also stated "I want to thank the PCSI team for their unfailing support year after year. We all enjoyed the food and drinks they provided. And I specially want to thank the team for the set-up and tear-down. I truly couldn't do it without you. Your support is invaluable in making our Annual Education & Resource Fair a success."



Rehab Specialist Yvonne McClurkin manning the PCSI table.



120 Day No OSHA Recordable Incidents Safety Milestone

On July 26, Site JBLM 690 celebrated their safety milestone of 120 Days, with No OSHA Recordable Incidents, by having a Pizza party! Michelle Avery, Safety and Quality Control Manager recognized the team for all they do to keep our workplace safe. The pizza we enjoyed was from Bruceski's, a nearby, independently owned pizza place. A big thank you to the Wellness Committee for sponsoring this event by providing us with a budget to add some healthy choices such as Chicken Cobb Salad and fruit. Thank you to our Corporate Safety and Loss Control team for their support as we put safety at the forefront of our site and look forward to the next safety milestone.



Employees enjoying pizza celebration.

690 Company Picnic

On August 10, JBLM 690 held their Annual Picnic, hosted by the management team. Sixty-one employees and family members attended at the American Lake Shoreline Park, Lakeview Pavilion. Resident grill masters, APM Raul Nieves and Maintenance Supervisor Ricardo Haynes served the BBQ chicken, hamburgers and hotdogs. The menu also included pasta salad, fresh fruit, chips, drinks and cookies. There were plenty of activities and games for everyone including: cornhole, badminton, ladder golf,

lawn Jenga, volleyball and an additional play area for kids. Each attendee received a raffle ticket with the chance to have their number drawn for one of the 17 raffle prizes. There was also a piñata and prizes for the kids, along with great music by "DJ Raul"! A special thank you to Quality Control Manager, Michelle Avery and Office Manager/Rehab Specialist Yvonne McClurkin, for collecting and putting together all the raffle prizes.



GMW, Troy Cable and daughter Layla – Layla won one of the kids prizes!



Furnishings Supervisor, Wayne Morris' granddaughter, Aryanna hitting the piñata!



Reynolds Army Health Clinic EVS Staff 3rd Annual “Back Pack to School Drive”

Each year for the past three years, the EVS staff collects donations of back packs, school supplies, and school uniforms to donate to a local school we have adopted. This year we collected over 30 back packs and enough supplies to fill each of them. We also collected uniforms for 20 children. The estimated dollar value of our collections was close to \$1000. We’re proud of our Team and their efforts to help local school children. In the picture (left to right): Rehab staff member John Hale; staff member Albert Crosby; School Counselor Amanda La Raue; School Principal Ms. Fitzgerald; PM David Brewer; Office Manager Cherie Willis; and staff member Fontella Lewis. Thanks to our staff for making this another fruitful year.

Site 750 also held the “Spring into the DFAC for Good

Food” pot luck dinner. These potlucks are always a favorite. Their next celebration will be EVS week and Celebrating 1-year accident free cook out with the office.

Three months ago, David Brewer was invited to help Ms. Cherie and her church group feed the homeless at their local Salvation Army. Once a month, they pool their money to cook and feed 80 homeless people. “Now they can’t get me to leave and I am just thankful that I was privileged to have been asked to join them. I look forward to doing this each month,” said David Brewer, Executive Housekeeper. “I have received several phone calls thanking our group, but it is I who thank them for the opportunity. Ms. Cherie told them about my cooking and they are ready to let me prepare the meal as soon as I’m ready.”



(Left to right) Deacon Monts; Mr. Willis (Cherie’s husband); Cherie Willis (Office Manager); and David Brewer.



June Employee of the Month Congrats to Brad Rose!

PCSI's Employee of the Month for June 2019 is Mr. Brad Rose. Brad is a Fire Alarm Technician at Site 760, Detroit Tank Arsenal. Brad developed and implemented Fire Safety programs which resulted in high recognition by the garrison Fire Chief and external Army auditors of the fire department during a recent inspection. During the out-brief, the auditors said the way Brad and his co-worker work with the fire department is "best seen to date" and "needs to be replicated to other Army installations" due to how closely they work with the fire department, how organized their record keeping was and their working knowledge of the fire systems.



PCSI June Employee of the Month, Brad Rose (right), receiving his plaque from Project Manager, Dale Brocius.

Site 760 Team Participates in Autism Speaks Walk

On Saturday, September 7, members of Site 760 participated in the Autism Speaks Walk, for the third year. Each year, we take on additional roles to show our support for this great cause. Abdul Karriem Muhammad, PCSI Rehabilitation Specialist, served as the team captain for the Walk, along with being a volunteer around the organizing efforts. He hosted monthly planning meetings at PCSI for the board and was involved with corporate fundraising

activities. Yvonne Walk, Production Control Clerk, sang the National Anthem to help kick off the day's event and David Youngquist, Accounting Technician, provided the attendees with inspiring words before the Walk count down. The team also had two photographers servicing the Walk and staff members working their table, with family and friends. It was a great day and event!



How to Hide from an Active Shooter

By Emory Sutton, Safety and Loss Control Specialist

While the hope is that you will never find yourself in an active-shooter situation, experts say it's wise to prepare for the worst. According to the U.S. Department of Homeland Security, your best option is to evacuate, but, if that's not possible, here's the department's advice on how to hide and prevent the shooter from reaching you:

Your hiding place should:

- Be out of the active shooter's view,
- Provide protection if shots are fired in your direction (for example, an office with a closed and locked door or under a desk), and
- Not trap you or restrict your options for movement.

To prevent an active shooter from entering your hiding place:

- Lock the door, and
- Blockade the door with heavy furniture.

If the active shooter is nearby:

- Lock the door,
- Silence your phone and other devices that might emit noise (for example, smart watches),
- Turn off any source of noise (for example, radios and televisions),
- Hide behind large items (for example, cabinets, desks, vehicles, or large machinery), and
- Remain quiet.

If the active shooter enters your hiding area:

- Fight back using anything you may find.
- Throw anything you can get your hands on including:
 - Computers
 - Chairs
 - Keyboards
 - Etc.

COMMUNITY EMPLOYMENT PROGRAM

San Antonio PCSI Community Employment Program Celebrates 200+ Job Placements

In July, the San Antonio PCSI Community Employment Program (CEP) achieved an amazing milestone of 200 job placements!

Ms. Jennifer de la Garza, 32, won the prize as our 200th Placement and now is a full-time employee as a Sewing Machine Operator at the Austin Lighthouse for the Blind. She is an amazing young woman who was referred to us from Vanessa Ferguson through Gary Anderson at PCSI. Mr. Todd Foreman and Ms. Carina Boughton, of the CEP Team in San Antonio worked closely with Miss De La Garza in Seguin, TX until she moved to Austin where she then requested a continuation of our CEP services. Todd stated that they would help her anywhere she went, but was glad that it was Austin, where he made several trips to the Lighthouse to advocate for her employment.



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PCSI Salutes the Payroll Team

The American Payroll Association (APA) has designated September 2-6, 2019 as National Payroll Week (NPW). The week is set aside to celebrate payroll professionals who pay America's 150 million wage earners. All together, they contribute, collect, report and deposit approximately \$2.4 trillion, or 70%, of the annual revenue of the U.S. Treasury. This year's superhero theme places the spotlight on payroll professionals as the true heroes of a company who ensure every employee receives their hard-earned paycheck, while simultaneously collecting tax dollars that are vital to the funding of important government programs.

PCSI Thanks our Corporate Payroll Department which includes:

Virginia Milloway, Payroll Manager; Kathy Potts, Payroll Specialist III; Dolores Wiggins, Payroll Specialist II; Mariana Stevens, Payroll Specialist Temp; and Erika Rodriguez, Payroll Specialist Temp. Thank you for ensuring prompt payment as usual!



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The CEP serves mostly individuals between 16-30 with intellectual disabilities, but has also placed many who are currently without homes, those who use wheelchairs, and individuals like Miss De La Garza, who are blind or visually impaired. Also, among the ranks are veterans with service-related disabilities.

The San Antonio CEP Team has now grown to 3 PCSI Job Developers with the recent addition of Mr. Ken Berg who also served as the PCSI Job Coach for Project SEARCH at La Cantera Resort. Under the tutelage of Vanessa Ferguson, as of the end of August, the team is proud to have been able to assist in the development and placement of 214 individuals.

Looking forward to reaching 300!

PCSI IS NOW ON FACEBOOK!

We encourage you to please Follow and Like our PCSI Page.



We also ask that you submit to Public Affairs any current activities, photos of good quality (to include bright lighting and no eyes closed) of important events and activities for us to post daily on Facebook, Twitter and LinkedIn. Thank you!



SOCIAL MEDIA HIGHLIGHTS



Meet Marco Perez, age 19 who now works at the local Walmart Neighborhood Market in San Antonio, TX as a stocker. He's one of the most pleasant, social, respectful, and brightest young adults we have had the honor of serving. He's a Freshman at San Antonio College, studying IT. Marco worked with our PCSI Community Employment Placement Program (CEP) in San Antonio, to seek support and employment. We're so honored to have worked with him and look forward to serving other bright, young stars in the future. To find out more about our CEP program, visit: <https://www.pcsi.org/community-employment-program/>



On 10 September, Commander Erick Edwards spoke a few words recognizing the Housekeeping Department at Evans Army Hospital. He said that he was lucky to get Command of a place that is well known throughout the Military and praised our team for our hard work. This photo is our staff receiving a certificate, in honor of Housekeeping Appreciation week. Photo Caption (left to right): Felipe Conde CSM; Marcelino Parra DOH; and Colonel Erick Edwards.



Our PCSI Headquarters team volunteered at the Autism Speaks Austin Walk! The Autism Speaks Walk is the world's largest autism fundraising event dedicated to improving the lives of people with autism. Powered by the love of parents, grandparents, siblings, friends, relatives, and supporters, the funds raised help ensure people of all abilities have access to the tools needed to lead 'their best lives'. Go team!



Our PCSI Austin team members recently participated in the Rockin' RainBOWL event presented by Ruby's Rainbow. The mission of RubysRainbow.org is to grant scholarships to adults with Down syndrome who are seeking post-secondary education, enrichment or vocational classes, helping them achieve their dreams of higher education while spreading awareness of their capabilities and general awesomeness. This year is the 5th year PCSI has been one of the sponsors for this tournament and it's always a good time!



SOCIAL MEDIA HIGHLIGHTS



May Employee of the Month. Congrats to Jason Payne! Jason Payne was selected as the Employee of the month in May. He is shown with our Facilities Maintenance Manager, James Taylor.



Our very own Weston Thiss, PCSI Operations Director at our Austin Headquarters location, was awarded the Lifetime Achievement Award during the annual Association for the Healthcare Environment (AHE) Convention this year. This is awarded to a person for a lifetime of service and dedication to the health care environmental services profession and tireless efforts in support of AHE. Congratulations Weston!



PCSI CEO Carroll Schubert honored Ray Alli with the Corporate Employee of the Quarter Award on September 30. Congratulations to Ray!



Our team members Pam Watson and Haley Downing attended a book signing for Kayleigh Williamson's new book, "It's Cool To Be Me." You can find her book on Amazon: [It's Cool To Be Me](#)



Site 700, NMCP – Portsmouth, VA
Mike Hinkle donates to SCAA to jumpstart the Challenger Games!



PCSI ALL STARS

PCSI EMPLOYEE OF THE MONTH

June 2019 – Brad Rose, Site 760

July 2019 – Valerie Broyles, Site 650

August 2019 – Jose Santiago, Site 551

PCSI 2019 QUARTER 3 ERP AWARDS

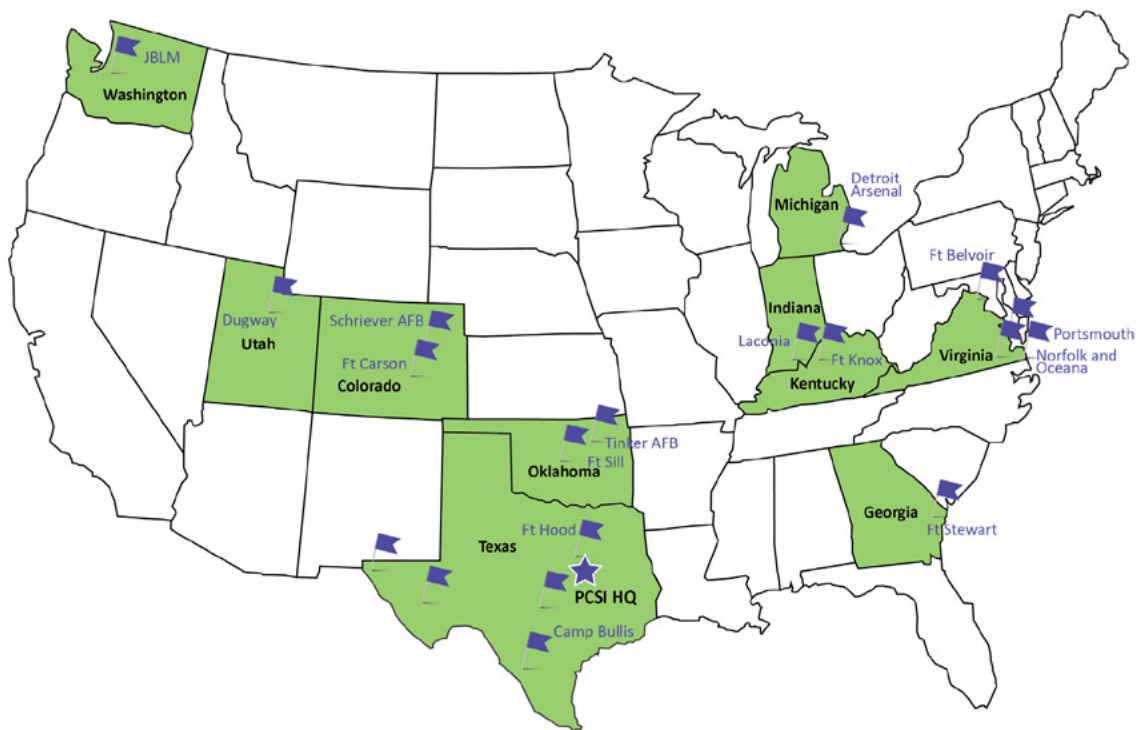
Corporate – Ray Alli

Employee – Jason Payne, Site 730

Supervisor – Joseph Garcia, Site 551

Volunteer – Russell Swiecki, Site 760

LOCATIONS SERVED BY PCSI



If you have a story idea or photo that you want to share with The Green Scene, tell your supervisor or contact Public Affairs directly at PublicAffairs@pcsi.org

SourceAmerica 

AbilityOne®

PROGRAM



WorkQuest