

# The Green Scene

Quarterly Newsletter of Professional Contract Services, Inc.

“Working to create employment opportunities for people with every type of disability.”



*Full Celebration Story and More NDEAM Photos, on page 16*

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## SITE 551 FT. HOOD – KILLEEN, TX

On October 24, 2019, the PCSI Board of Directors paid a visit to Ft. Hood's Food Service operation and recognized our long-serving and tenured employees. We really enjoyed their visit and support!



### PCSI IS NOW ON FACEBOOK!



We encourage you to please Follow and Like our PCSI Page.

We also ask that you submit to Public Affairs any current activities, photos of good quality (to include bright lighting and no eyes closed) of important events and activities for us to post daily on Facebook, Twitter and LinkedIn. Thank you!



Bobby Rowell, Quality Control Inspector with Fort Hood Food Service, retired with over 20 years of service. The office held a luncheon for him before he departed in early October.

On Thursday, October 24, PCSI recognized 16 Food Service employees who have served over 20 years of *continuous* service to the company. A glass award commemorating the length of service was presented to each honoree. Following the recognition event, they enjoyed a staff-prepared barbecue lunch. Our Board of Directors and other senior leadership were present at this momentous occasion.

Following is a list of the Honorees:

EMPLOYEE NAME	TOTAL LENGTH OF SERVICE TO PCSI OR FOOD SVC CONTRACT
Gray, Hui	44 years, 7 days
Harpole, Erika	42 years, 4 months, 6 days
Fritz, Len	40 years, 7 months, 16 days
Mills, Betty	39 years, 3 months, 1 day
Vanderlinde, Patricia	37 years, 10 months, 7 days
Holstein, Yu C	36 years, 3 months, 29 days
Hatfield, Chun	35 years, 10 months, 28 days
McLaurin, Yen	33 years, 1 month, 25 days
Thomas-Wood, Jennifer H	29 years, 8 months
Kauffman, An	27 years, 6 months, 19 days
Davis, Senda	26 years, 8 months, 18 days
Ahsang, Siuai L	26 years, 4 months, 4 days
Noling, Rebecca	26 years, 1 month, 27 days
Smith, Pu	26 years, 1 month, 13 days
Sarafis, James	24 years, 1 month, 17 days
Mitchell, Ida	21 years, 1 month, 12 days



Project Manager Pete Kutheis presents Bobby Rowell with a plaque and they're joined by Area Manager Steven Fowler.



President and CEO Carroll Schubert presents award to Mrs. Hatfield for her 35 years of service with our organization.

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## SITE 570 EVANS ARMY HOSPITAL – COLORADO SPRINGS, CO

For the first time this year at Evans Army Community Hospital, PCSI was selected as 1st place winner in the Trunk or Treat contest. In 2017 we won 3rd place, in 2018 we placed 2nd but in 2019 we finally blew everyone away. This year, we chose to have a Toy Story Theme by dressing as the main characters. Joyce Johnson from Schriever site 600, and Eliana Bryant, Clerk III also attended. Roselie Kolman, Assistant Executive Housekeeper, Griselda Pena, Trainer and Julia Agosto, from Quality spearheaded the designs. Everyone on the team pitched in by building the designs from their home and their sites. We also brought a huge speaker to play the “You got a friend in Me” song. We created a poster board of the character, to allow parents to take pictures of their kid’s favorite characters.

We made the bedding and kids blocks, handed out candy, and made the rocket ship with little green characters that included popcorn. Trick or Treaters voted for their favorite costumes by placing a sticker with their vote on a poster displayed in the back of our truck. The commander came around with his staff at 7:30pm and shared that everyone loved “Toy Story.”



Left to right, Eliana Bryant (Spider Gwen); Shvonne Kraemer (Buzz Light Year); Leanne Sawyer (Little Green Men); Joyce Johnson (Little Bo-Peep); Joshua Ulmer (Woody); Sally Jackson (Jesse); Roselie Kolman (Ducky); Martha Fernandez (Bunny); Griselda Pena (Sporky); Julia Agosto (Mrs. Potato Head); and Marc Parra (Rex).

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At least 11 of our honorees are pictured here, enjoying lunch with fellow employees.



## SITE 690 JBLM – FT. LEWIS, WA

On Thursday, October 24, 2019 at 10:00 am, during National CWT Vocational Rehabilitation Recognition Week, APM, Raul Nieves; Rehab Specialist, Yvonne McClurkin; Furnishings Supervisor, Wayne Morris; Maintenance Supervisor, Ricardo Haynes; and Project Manager, Janet Smith attended the 10th Annual Celebration of Success and Employer Appreciation Event. Organized by the VA Compensated Work Therapy (CWT) program, we were presented with a Certificate of Appreciation for our “Outstanding support and training of Veterans Hired through the AbilityOne Program and promoting the employment of Veterans,” for the 9th year in a row. The Certificate was signed by the Director, VA Puget Sound Health Care System, Michael C. Tadych, FACHE and VHA VR Supervisor, Howard B. Nabbefeld. A BIG thank you to Mark Schaefer and Marny Howell, Vocational Rehabilitation Counselors, for their kind words and recognition at the event and their partnership in providing solid candidates and support before, during and after the hiring process.

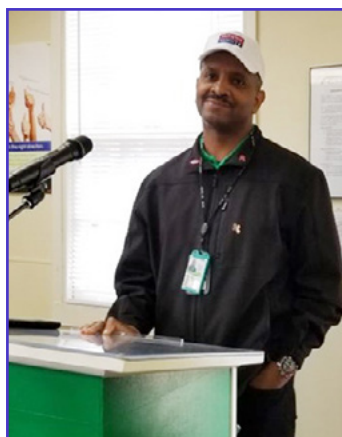
On Thursday, October 17, 2019, we hosted our 7th Annual Open House, Employee & Customer Appreciation event at our JBLM 690 site, from 11:00 am to 1:00 pm, celebrating NDEAM “The Right Talent, Right now.” Our Contracting Officer Representative (COR) Ron Hernandez spoke at our event, for the first time, and our own General Maintenance Worker, Timothy Edwers spoke. Edwers shared his story as a retired Army Veteran and Wounded Warrior and talked about his life after the military and how PCSI and the Ability One program have changed his life. This year, our theme was Football Tailgating and we served our guests: homemade sliders, hot dogs, chili, corn bread muffins, macaroni salad, wings, meatballs, little “Smokies” and for a healthy option supported by the Wellness Group,



*Left to right, Dr. Alison Deem MD, Medical Director of Residential Programs, Community and Residential Care Services presents certificate to JBLM Program Manager, Janet Smith.*

added vegetable trays and fruit. For dessert we provided cake and specially made Seahawk football cookies. The decorations and food were a team effort, all prepared by the management team and although we are in Seahawk country, we made sure to represent most of the NFL teams throughout our decorations. Assistant Project Manager, Raul Nieves brought his own PA system and music to play in the background. As always, our team did an exceptional job preparing the facilities and grounds for the event and in hosting all our guests. We had approximately 120 people in attendance including – service members, customer and community representatives from the Washington State Department of Veterans Affairs, Washington State Division of Vocational Rehabilitation, Armed Forces Community Services and Local nonprofit agencies. Rehab Specialist,

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*Timothy Edwers*



*Table Decorations*



*Guests Enjoying the Food*



*Center Piece*



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Yvonne, who met our guests and manned an information table displaying literature on PCSI, SourceAmerica, and Ability One and PCSI merchandise. Another successful NDEAM event for the books and looking forward to next year's, so proud of the team!

Under PCSI's Volunteer Grant Program, our GMW, Luterrio "Terry" Skyles received a congratulatory letter from PCSI's Volunteer Grant Committee on July 25, 2019, stating "because of his generous efforts with the Tacoma Tide Beep Baseball Club, they were being rewarded with a grant from PCSI for the 12 hours of volunteer work that Terry completed." On Saturday, October 12, 2019, at Black Bear Diner in Tacoma, WA, Terry, Assistant Project Manager; Raul Nieves, Quality Control Manager, Michelle Avery; and Rehab Specialist, Yvonne McClurkin attended the Tacoma Tide's Baseball Club end of season luncheon, where Raul and Terry formally presented the check to the Tacoma Tide's Coach, Fred Baker. Terry has continued to volunteer his time on the Tacoma Tide Team throughout their entire season for the 3rd year in a row. Great job Terry, for supporting, through your volunteering efforts, an organization that provides blind or visually impaired individuals the opportunity to play baseball.

On Thursday, October 10, 2019, while working in building 9057, the Wounded Warrior Battalion (WTB) barracks, General Maintenance Workers Timothy Edwers and Jessie Thompson were unexpectedly recognized by WTB's CSM Shilo, who was retiring after 30 years of active duty. During Command Sergeant Major (CSM) Shilo's final walk through with the new CSM who is taking over for him, CSM Shilo, presented each of them with a coin for the exceptional way in which they have supported WTB service members in the barracks, through positive relationships and excellent workmanship. Receiving recognition and a coin from command, of this sort, is a big deal. Thank you Timothy and Jessie, for representing PCSI



Left to right, Raul Nieves, Terry Skyles and Coach, Fred Baker



Team Photo

at JBLM extremely well!

On Saturday, October 5, 2019, 37 people, 20 employees and 17 family and friends, participated in our first ever Wounded Warrior Project (WWP) Virtual Carry Forward 5K Walk/Run, to compete in PCSI's Race for Wellness Challenge. The race took place at Ft. Stilacoom Park, Waughop Lake in Lakewood, WA. Team Captain, Yvonne McClurkin, site Rehab Specialist, did an exceptional job coordinating the event, rallying our employees to participate, working with the Wounded Warrior Project National organization to set up our own local virtual race. There are three special ways to show support while you run or walk the 5K. You can carry an American flag to show your support and patriotism, carry a weight to represent the responsibility that veterans carry, or carry another person to symbolize one warrior carrying another. Our team chose to carry an American flag, but no matter which activity you choose to incorporate in the race, every step you take will empower wounded warriors as they take on

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their next mission.

Every registered participant received a bib number with a place to write the service member's name they were running for, WWP wrist sweatband, WWP flag and a 2019 WWP Carry Forward Medal. Additionally, Yvonne personally made red, white and blue WWP t-shirts with our team name "Wellness Crushers" on the back for each participant to wear during the race, free to the participants.



We also provided the American flags for each participant and water and snacks for them to enjoy at the end of the race. We could have just participated in an already established race, but because of the mission of the WWP, we wanted to take on the challenge to plan our own local race. We also wanted to see how much money we could raise independently for the WWP, while encouraging our employees to improve their health and wellness. Through our race, we raised \$2,125 for the WWP, and we're so proud of the participation we received from our employees and the amount of spirit they brought with them!



*Left to right, Suzanne Valot, Ricardo Haynes, Grace Valot and Janet Smith*



*Left to right, front row: Suzanne Valot, Grace Valot, Janet Smith, Theavy Ngam, Yvonne McClurkin, Lilly Nieves, Gabe Hooker. 2nd Row: Michelle Avery, Ricardo Haynes, Tara Patrick, Jarrod Landsberger, Kimmie Landsberger, Shaun Edwers, Jessie Thompson, Tom O'Dell, Kae O'Dell, Marla McCafferty, Frances Gould, Kari Taylor, Tia Miclette, Jolene Britt, Valerie Hooker, Clayton Smith, Landon Hooker.*

*Left to right, Forrest McGilvrey aka Dinosaur, Darion Reese, Timothy Edwers, Luterrio Skyles, Steve Smith, Raul Nieves, Rich Vazquez, Joseph Hamm, Wayne Morris, Gustavo Maldonado, Demetrick Louis, Dustin Smith. (Not pictured) Debra Brassell.*





## NMCP Staff Recognized During National Disability Employment Awareness Month Ceremony

Naval Medical Center Portsmouth's (NMCP) Professional Contract Services Inc. (PCSI) staff members were recognized during a ceremony for National Disability Employment Awareness Month, on Oct. 18. Lisa Lucas-Burke, vice mayor for the City of Portsmouth, read the proclamation.

"Whereas, the city of Portsmouth takes this opportunity to celebrate the success of the Professional Contract Services Inc. (PCSI) team at Naval Medical Center Portsmouth on employing 'The Right Talent, Right Now,'" Lucas-Burke said.

After the reading of the proclamation, Capt. Lisa Mulligan, NMCP's commanding officer, spoke to the PCSI team about the importance of their contributions to NMCP.

"I want to thank you for what you do for Naval Medical Center Portsmouth and the outlying clinics," Mulligan said. "You provide the best environmental services, security, maintenance and cleanliness for our patients."

PCSI is a nonprofit organization that provides support to hospitals, military bases and private-sector clients throughout the United States. The organization operates under AbilityOne, a federal initiative for employing people with disabilities.



NMCP leadership, the City of Portsmouth council members and Professional Contract Services Inc. (PCSI) staff members pose for a photo during the National Disability Employment Awareness Month ceremony on Oct. 18.



Naval Medical Center Portsmouth's (NMCP) Professional Contract Services, Inc. (PCSI) staff is recognized during the National Disability Employment Awareness Month ceremony on Oct. 18.

### News You Can Use

#### Top Stories

##### US Navy Hospital Ship to Provide Medical Services to J'cans

Jamaicans can expect to benefit from the visit of the US Navy hospital ship USNS Comfort (T-AH 20), which will be anchored along the shores of Kingston to offer free medical services between October 28 and November 1.

<http://www.loopjamaica.com/content/us-navy-hospital-ship-provide-medical-services-jcans>

##### U.S. Will Continue Defeat-ISIS Campaign, Official Says

The United States will continue its campaign against the Islamic State of Iraq and Syria from outside Syria, said a senior defense official who wished to remain anonymous.

<https://www.defense.gov/explore/story/Article/1990196/us-will-continue-defeat-isis-campaign-official-says/>





## Environmental Services Week Celebrations - Vendors Provided Chick-fil-A, Pizza, and Subs. Leadership Team Prepared a BBQ Feast for Staff

We celebrated EVS week with vendors providing education as well as food. We finished the week off with

a wonderful BBQ with chicken, hamburger, brats, and shrimp. Staff also enjoyed Jumbo Jenga and cornhole.



Right to left, Shanteria Davis, Sheryl Lowe, Thomas Adkins, and Donovan Mullings.



Left to right, Jennifer Rinehardt, Cyril Moore, and 2nd shift supervisor Erick Chandler.



Left to right, Thomas Adkins, Julissa Blackwell, Sandra Brown, and Kenyeta Doughty.



## NDEAM Activities

We set up a table outside of DFAC, where we gave out more than 50 applications to perspective applicants, shared our mission with the public and explained the work that we perform within the building.



*Robyn Ramsey (Office Manager)*



*Left to right, Tim Sprouse (Trainer) and Alfred Landry (Quality Control Inspector).*

## iMop Hands-On Demonstration

We are looking for more efficient ways to clean and disinfect in the Operating Rooms and invited Tennants in



*Left to right, Cynthia Jordan (OR Tech) and our Tennant representative.*



*Gaby Beanum (OR Tech)*

to show us some options. These ladies enjoyed this hands-on demonstration of the iMop, which they found very easy to operate.



## Halloween Potluck

We utilized the Halloween holiday as an opportunity to get together and share education materials with staff and enjoy a potluck, which included dirt cake and some kitty litter!



## NDEAM Recognition

One of our talented staff members, Tarson Mack makes these signs in his spare time by hand. This was a piece that was requested by one of our staff. Amazing job!



Sheryl Lowe and Zenda Davis are just a few of the employees from site 740 that participated in the 2019 PCSI NDEAM Social Media Campaign!



## SITE 760, DETROIT ARSENAL – WARREN, MI



In early November, site 760's (Detroit Arsenal) Rehab Specialist Mr. Abdul Karriem Muhammad was presented a Spirit of Detroit Award by the City Council of Detroit, Michigan, for his hard work and dedication to helping Veterans in Wayne County find viable employment to sustain a standard quality of life. Karriem has been instrumental in forging new community partnerships across the Detroit Metropolitan area.



We're very proud that PCSI's Employee of the Month for September 2019 is Mr. Chris Boyd, General Maintenance Worker Team Lead from Site 760 located at Detroit Arsenal in Warren, Michigan. Chris provided superior leadership over his 11-person team to complete critical flood damage repairs from July and responded to flash flooding on Sep 11th and again on Sep 27th-28th. Chris also led his team to complete 100% of a heavy preventive maintenance workload and develop and execute new corrosion control practices to address and resolve systemic problems on the garrison. Chris' actions led to him receiving significant recognition from external customers which greatly improved PCSI's public image across the garrison. In the photo, Chris (left) is receiving his EoM plaque and check from the site's Project Manager, Dale Brocius (right).



In this photo, 760 DTA Quality Control Manager, Russell Swiecki (right), is presenting a check to Larry Oleinick (left), who is the founder of Heart 2 Hart Detroit, on behalf of himself and PCSI at the organization's 7th annual fundraiser on October 13, 2019. Heart 2 Hart Detroit, a 501(c)(3) public charity, was started in June 2012 by Larry Oleinick to help address the homeless problem in the Detroit Metropolitan area. The organization's vision is to uplift individuals in crisis and help end homelessness. They provide and distribute food, clothing, toiletries, and helpful information to the homeless and people in need in the Detroit Metro area. Heart 2 Hart Detroit makes deliveries on Mondays, Wednesdays, and Fridays of items including – food, clothing and toiletries to men and women living on the streets or in shelters.



In this photo, the 760 DTA Project Manager, Dale Brocius (right) is presenting PCSI's Volunteer of the Quarter Award to the site's Quality Control Manager, Russell Swiecki (left).



## Security Corner: Scammers Using USPS to Nab Victims

So ... you or a family member received a letter via the US Postal Service saying you can collect \$11.6 million because it's been unclaimed and you can pass for a distant relative of the deceased. The letter comes on official-looking stationary with a logo from Standard Chartered Bank. Perhaps you know that Standard Chartered is an actual bank and that their logo looks like this:



But you're pretty savvy. You also know that inheritance schemes circulate wildly through the Internet, but scammers don't use the US Postal Service to look for victims, right? That would be mail fraud, which is a felony carrying a sentence of up to five years in prison and fines of up to \$250,000 for individuals. And the penalties can quadruple if a financial institution is involved! No one would take those kinds of risks, right? Wrong.

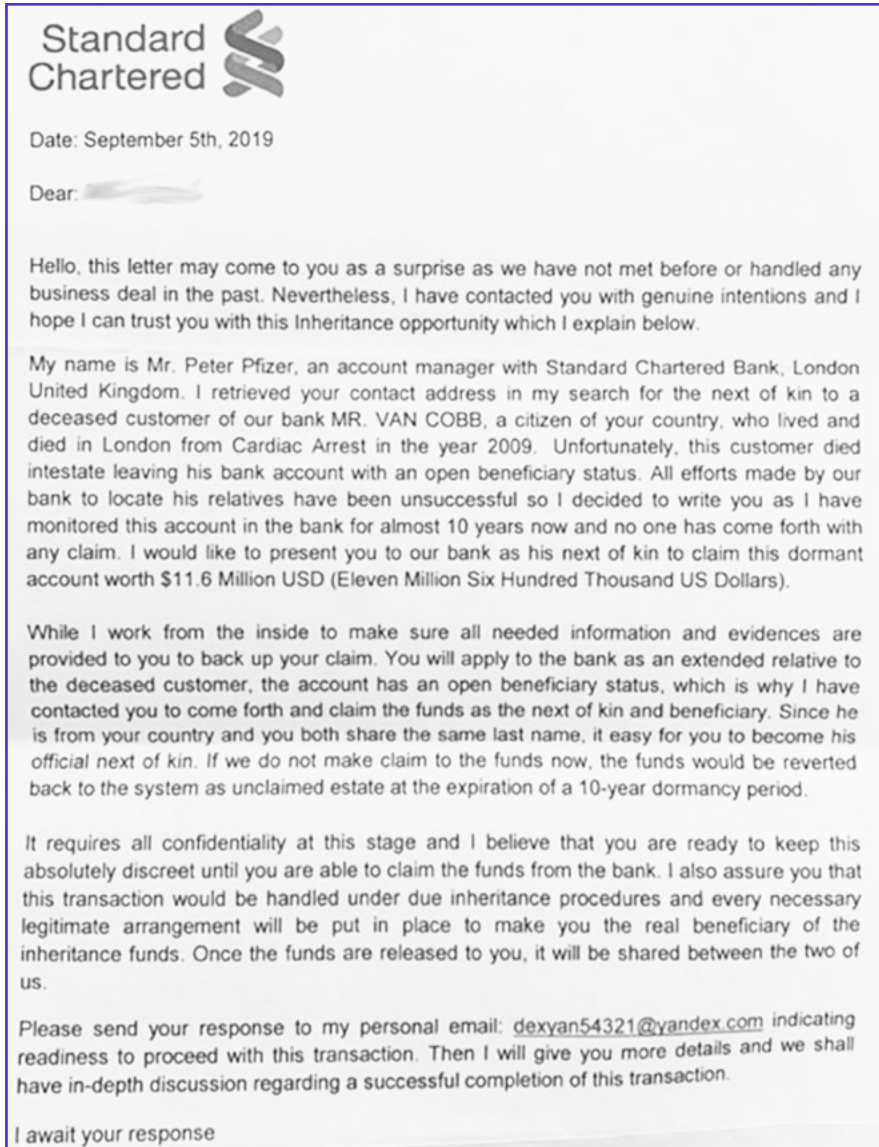
People are taking those risks because they're paying off. Here's a copy of an actual letter that was sent to someone in September 2019. However, the fact that they are delivered to us via the old-fashioned mail service might make them more believable.

If you believe you've been targeted by a scam involving the U.S. Mail, you can get help by contacting your nearest Postal Inspection Service office in one of three ways:

- Call 1-877-876-2455.
- Visit [www.uspis.gov](http://www.uspis.gov) to report suspected fraud online.
- Mail your queries to this address:

**CRIMINAL INVESTIGATIONS SERVICE CTR.  
ATTN: MAIL FRAUD  
433 HARRISON STREET RM 3255  
CHICAGO IL 60699-3255**

To learn more about mail fraud or to report suspected fraud, visit the U.S. Postal Inspection Web site at [www.uspis.gov](http://www.uspis.gov).



# Safety Corner: Lay It on Me! Dress in Layers When Spending Time Outdoors in Cold Weather

## **BRRRING DOWN THE RISKS OF FROSTBITE AND HYPOTHERMIA IN THE COLD**

- Keep moving
- Take extra care if it's wet or windy outdoors
- Wear warm, loose, layered clothing
- Cover your feet, hands, face, and head
- Get to a warm area and into warm, dry clothes or blankets if you're:
  - Having frostbite or hypothermia symptoms;
  - Wet; or
  - Uncomfortably cold or numb.

## **FROSTBITE = FROZEN TISSUES**

Symptoms:

- Feel extremely cold, numb, and possibly tingly or aching
- White or grayish yellow glossy skin, sometimes followed by blisters

## **TREATMENT:**

- Warm frozen part with blankets or warm (not hot) water.
- Don't rub the body part, drink caffeine, or break blisters.
- Don't warm with a hot stove, heat lamp, or hot water bottle.
- Exercise warmed body part (but stay off frostbitten feet).
- Get medical attention.

## **HYPOTHERMIA = DANGEROUSLY LOW BODY TEMPERATURE**

Symptoms:

- Chills, shivering, and numbness
- Slurred speech, poor coordination, confusion, drowsiness

## **TREATMENT:**

- Cover with blankets and/or provide body heat.
- Don't give hot baths, or use electric blankets, or use hot water bottles.
- Keep the person awake.
- Get medical attention.



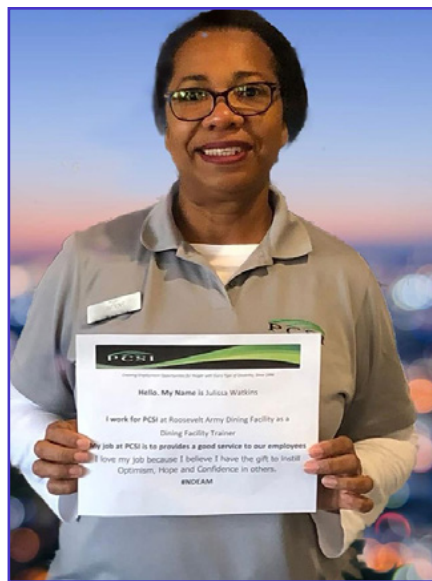
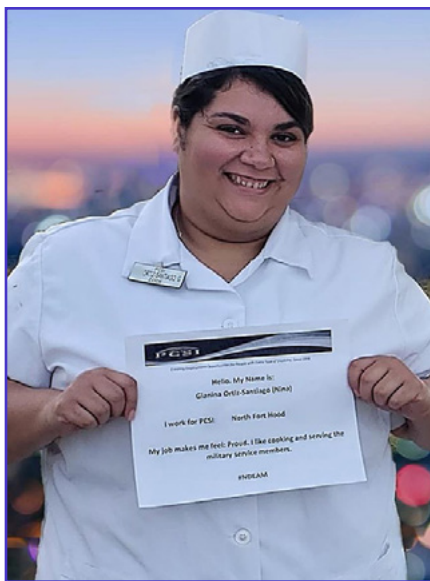
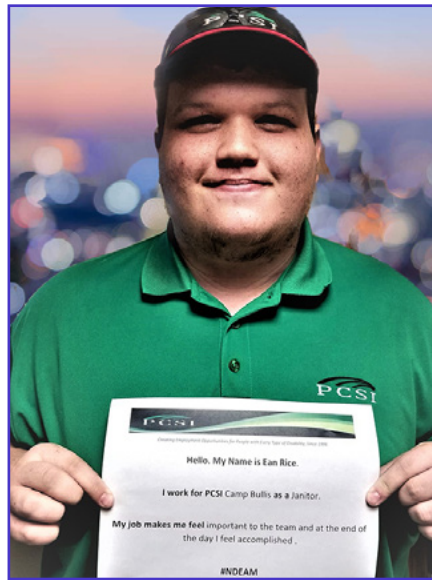
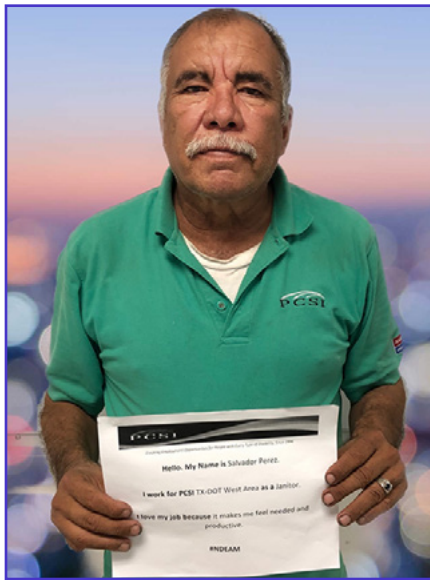
“Okay, okay, we’ll turn up the thermostat.”



## **PCSI Celebrates NDEAM with Daily, Inspirational Quotes from Employees**

In a continued commitment to celebrate and honor National Disability Employee Awareness Month (NDEAM), this year we launched a first-ever social media campaign, to highlight our dedicated employees throughout our sites nationwide. We were proud to have more than 50 employees participate from 20 job sites, to share quotes about how their job has impacted their life. Through their inspirational stories, we can more robustly spread

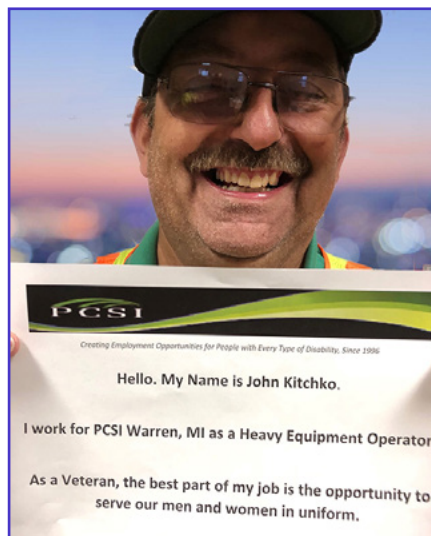
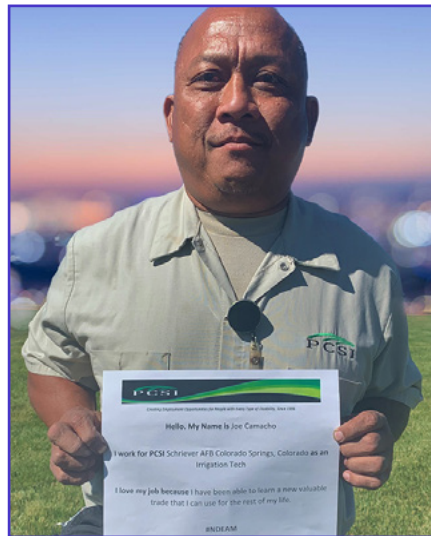
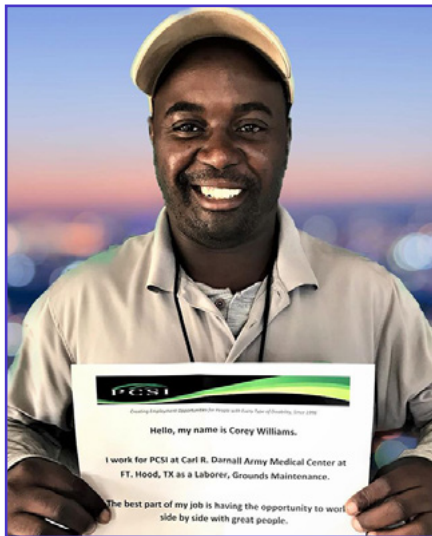
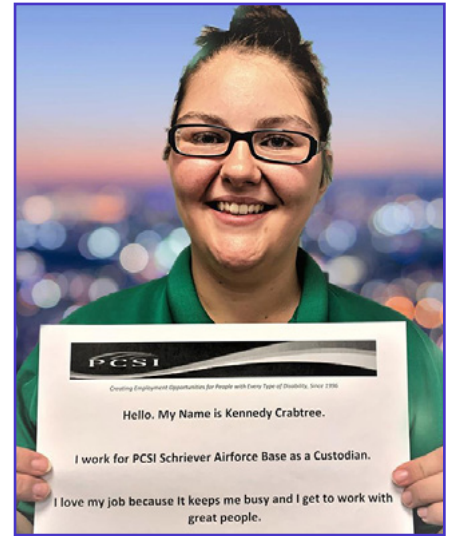
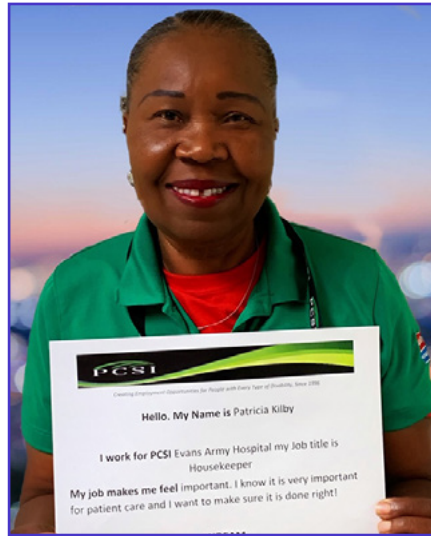
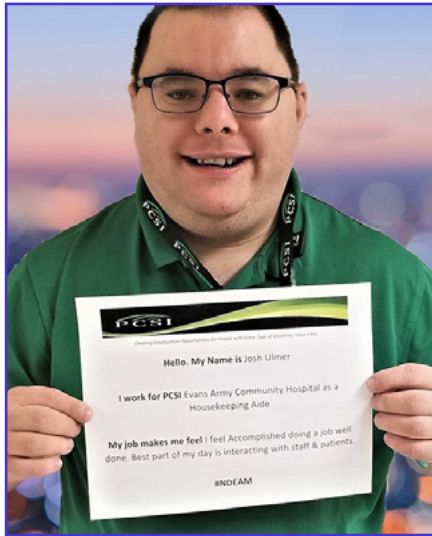
awareness about our mission and share employment opportunities to additional jobseekers. The quotes shared by our employees were so well received, that we gained 5,000 viewers on our Facebook site alone, during the month of October! Here's a sampling of the stories captured through our campaign. Visit our Facebook, Twitter or LinkedIn sites to view the responses from all our participants.



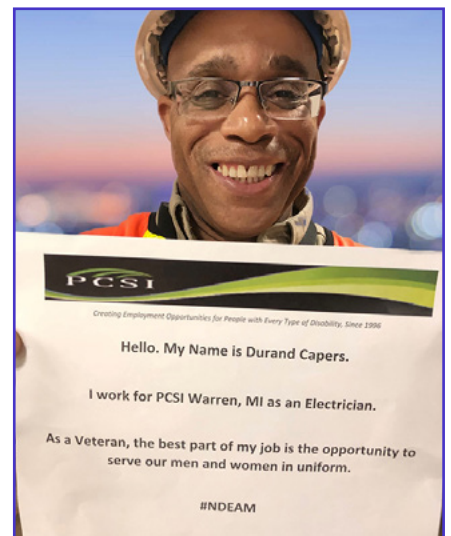
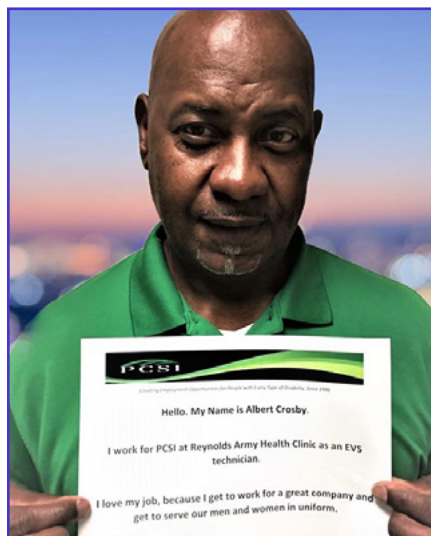
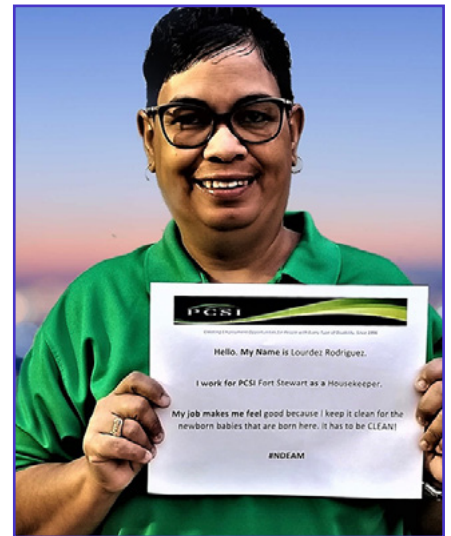
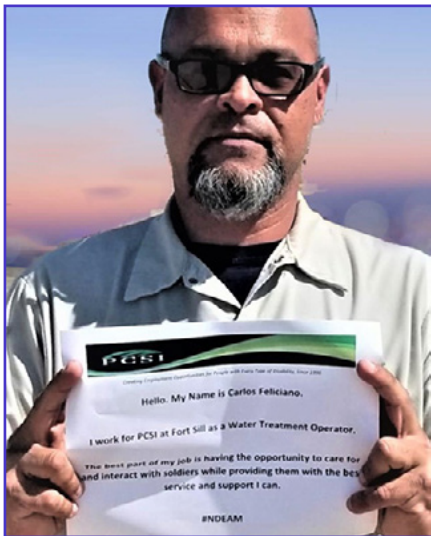
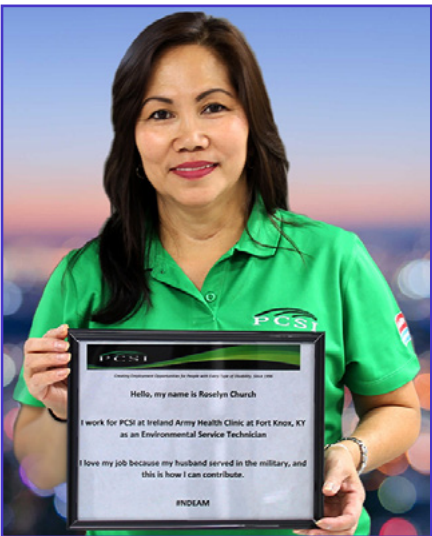
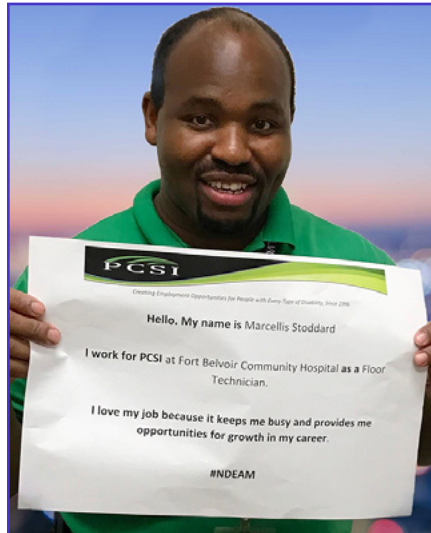
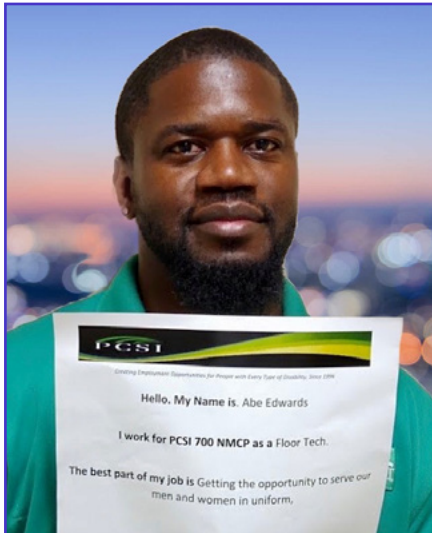
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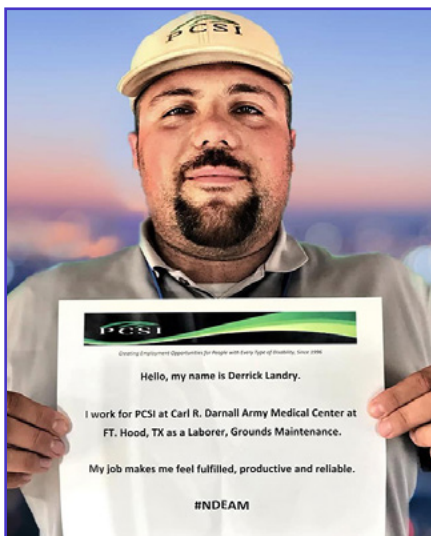
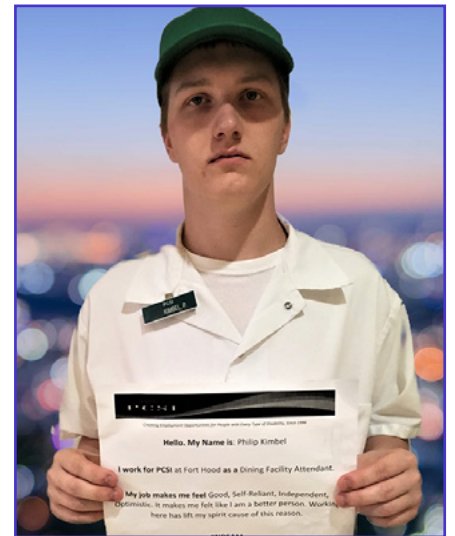
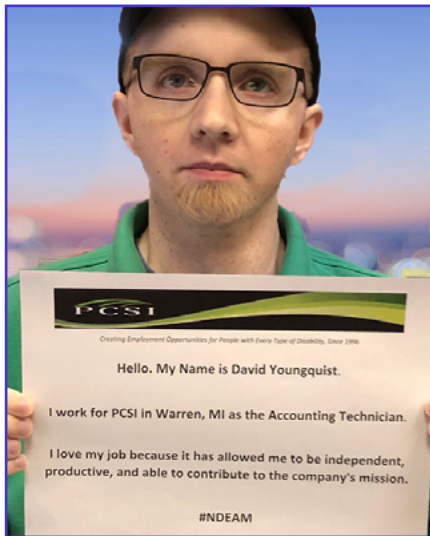
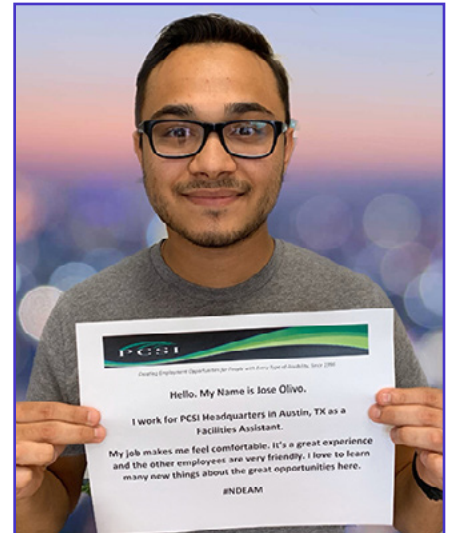
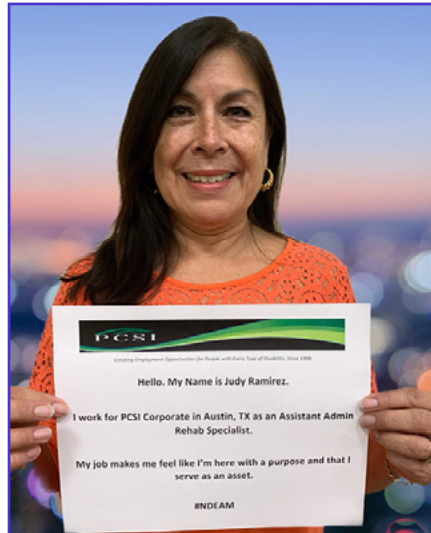
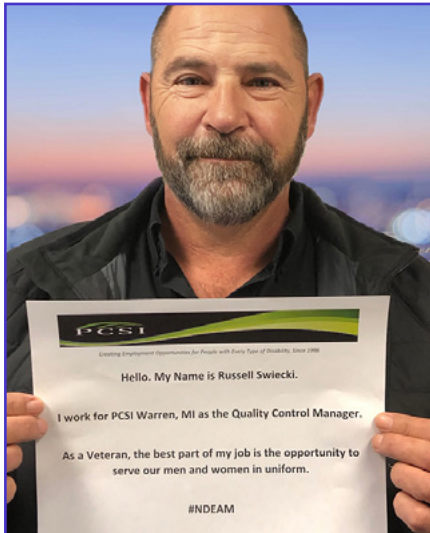
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## SOCIAL MEDIA HIGHLIGHTS



Did you know that The World's First Ultra-Accessible™ Theme Park is located in San Antonio, TX? Morgan's Wonderland and Morgan's Inspiration Island are both ultra-accessible™, non-profit parks, which were designed with special-needs individuals in mind and built for everyone's enjoyment in an atmosphere of inclusion. PCSI CEO Carroll Schubert and the organization this year, were recognized for all their contributions and support to continue the growth of this theme park and growing educational center.



Our great team at Joint Base Lewis-McChord (JBLM) in Washington state, participated in the annual Education and Resource Fair at JBLM's Main Post. This group is always willing to help spread our mission to the public, as well as share information about current job opportunities available within PCSI nationwide. Thank you for all that you do!



To kick off Veterans Day weekend, a few of our team members participated in the Austin Veterans Art Fest (AVAF) in October. The mission of AVAF is to unify veterans and their communities through art. Enlightening the community on the issues surrounding veterans physically, mentally and emotionally by using art as a healing vehicle.



## SOCIAL MEDIA HIGHLIGHTS



*Congratulations to Ray Alli for being named the Corporate Employee of the 3rd Quarter!*



*City of Warren Mayor Jim Fouts holds a city proclamation in honor of National Disability Employment Awareness Month (NDEAM), and is joined by Abdul Karriem Muhammad, Rehabilitation Specialist at PCSI in Warren Michigan. Thank you Mayor for taking this important step!*



*We're pleased that so many cities joined us in celebrating the annual National Disability Employment Awareness Month (NDEAM). For the first time this year, our headquarter City of Austin, TX, passed a proclamation in support of PCSI and in honor of NDEAM. Thank you to the City of Austin and Mayor Adler for joining us in this important effort!*



*Our Austin Team at headquarters participated in an annual Halloween contest. It was spooktacular!*



## SOCIAL MEDIA HIGHLIGHTS



*Our PCSI employees in Austin, were honored to once again help serve Thanksgiving lunch to students from Rosedale School and their families. The school located in Central Austin and within the Austin Independent School District, serves children with severe special needs and every child is welcome.*



*Congrats to Aisha Sheikh for receiving the Corporate Employee of the 4th Quarter Award!*



# PCSI ALL STARS

## PCSI EMPLOYEE OF THE MONTH

June 2019 – Brad Rose, Site 760

July 2019 – Valerie Broyles, Site 650

August 2019 – Jose Santiago, Site 551

September 2019 – Chris Boyd, Site 760

## PCSI 2019 QUARTER 4 ERP AWARDS

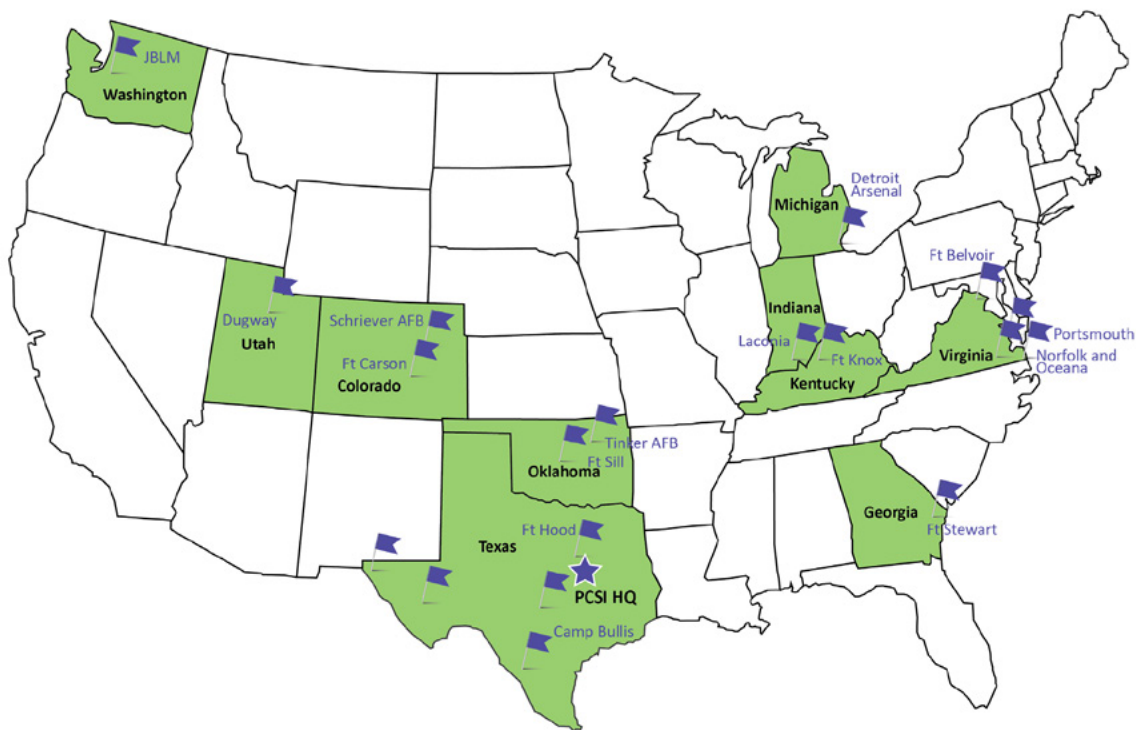
Corporate – Aisha Sheikh, Accounting

Employee – Chris Boyd, Site 760

Supervisor – David Derrick, Site 650

Volunteer – Henry Sykes, Site 710

## LOCATIONS SERVED BY PCSI



*If you have a story idea or photo that you want to share with The Green Scene, tell your supervisor or contact Public Affairs directly at [PublicAffairs@pcsi.org](mailto:PublicAffairs@pcsi.org)*

SourceAmerica

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PROGRAM



WorkQuest