

The Green Scene

Quarterly Newsletter of Professional Contract Services, Inc.

“Working to create employment opportunities for people with every type of disability.”

Honoring the 2020 PCSI Award Winners

This year due to the circumstances presented by the COVID-19 pandemic and social distancing guidelines, we honored the winners of our 2020 PCSI Awards during a virtual event. Please join us in honoring your peers for their exemplary work and dedication to our mission.

2020 CORPORATE EMPLOYEE OF THE YEAR

The **Corporate Employee of the Year** in 2020, has supported hundreds of PCSI employees during this challenging year where working remotely and adapting to utilize technology from home, had to occur overnight.

Darwin Lopez joined PCSI in February of 2016 as a General Maintenance Worker. In August of 2018, an IT Help Desk Support Tech position became available. Encouraged by his colleagues, Darwin applied for the position. Darwin had no professional experience in information technology, but during the interview indicated a strong work ethic, a desire to learn, and



Darwin Lopez

Continued on Page 2

TABLE OF CONTENTS:

2020 Employee Award Winners	1	740 / Winn Army Hospital	13
551 Ft. Hood: Veterans Helping Veterans at Ft. Hood	4	Headquarters / Security Corner	14
630 Shriever AFB.	4	Headquarters / Open Enrollment	14
680 Oceana	5	Headquarters / Safety Corner	15
690 / JBLM	5	Headquarters / Workforce Development	16
700 / NMCP	11	Headquarters / Public Affairs NDEAM Campaign	17
720 / Ireland Army Health Clinic.	12	PCSI All Stars	33

Continued from Page 1

strong analytical skills. On November 1st, 2018, Darwin Lopez formally became a member of the IT team and is now the lead IT Support Technician.

From October 2019 through September 2020, Darwin has owned and resolved an astounding 1,576 IT tickets. And of course this year, when most of the corporate office began working from home during the first quarter of the year, Darwin rose to the challenge and assisted in facilitating this transition.

Darwin has played a tremendous role in the success of the IT department and has made a positive impact for PCSI. His efforts in supporting over 400 computer end users allows our organization to successfully and efficiently carry out PCSI's mission to create employment opportunities for people with every type of disability.

Congratulations to Darwin Lopez!

2020 SUPERVISOR OF THE YEAR

The recipient of this year's **Supervisor of the Year** award, is a demonstrated leader who has overcome a series of personal challenges on top of an already tough year.

Joann Burns joined PCSI November of 2013 as a Janitor, at the Freer Border Patrol Station. We were fortunate to have her join our team, after years of experience in stripping and waxing floors for the local school district. About two months into her tenure, Joann was promoted to Janitor Lead at the Freer Border Patrol Station.



Joann Burns

Joann has never failed to perform her duties at any of the three locations. Through thunderstorms, fog, heat, hurricanes and sometimes snow, Joann and her team will make the thirty plus miles daily commute to the check point and back.

On top of the obstacles set by a global pandemic, this has been an especially tough year for Joann. She has endured many personal challenges including caring for her daughter and grandbaby at Driscoll Children's Hospital over 90 miles away. On top of all her challenges, she was in

a car accident, totaling her car.

Despite all her life challenges, Joann never took a vacation, as she felt a responsibility to attend to the station. Her quality work never ceased, and she demonstrated unprecedented resilience throughout this challenging year.

Congratulations to Joann Burns!

2020 PROJECT MANAGER OF THE YEAR

This year's **Project Manager of the Year** is **Jimmy Martinez**. He has enhanced the public image of PCSI by leading his team at the El Paso International Airport (EPIA) to receive national accolades.

Jimmy has been the contract manager at the EPIA for 13 years and led the PCSI airport team to be recognized for first place in Texas, and second place in the nation for the cleanest airport restrooms in America. Under his tenure, the City of El Paso has included PCSI to participate in their annual employee recognition program.



Jimmy Martinez

Airport customers often submit great compliments concerning the EPIA restrooms, describing them as: "The cleanest restrooms in the world," or "I wish all airport restrooms were as clean as the ones in El Paso, Texas."

Jimmy is very well respected within the EPIA and the quality of service he provides speaks for itself with his methods of training and management of the staff and contract. He shows great leadership managing his staff and communicating with the airport personnel due to his knowledge of the contract.

He has developed a procedure of conducting safety meetings with all employees by scheduling two meetings for the first and second shift.

Congratulations to Jimmy Martinez!

Continued on Page 3



Continued from Page 2

2020 VOLUNTEER OF THE YEAR

Mark Bridenstine is the Project Manager at Site 700 located at Naval Medical Center Portsmouth (NMCP). He's described as the epitome of a selfless giver. He continues to serve the lifesaving mission within the American Red Cross of donating blood platelets. Sacrificing his free time, he donates blood platelets monthly, sometimes twice a month. So far, the official count of donations is 220 times, equating to over 660 hours.



Mark Bridenstine

Mark also donates his time to help the Roc Solid Foundation by building playsets for children battling pediatric cancer; and supporting a variety of events at the Special Olympics, by helping raise over \$1,400 for the Polar Plunge, which raises money to help their athletes year-round.

He has also supported the local "Clean the Bay Day" event, and flies the PCSI flag for the base wide cleanup efforts at Naval Medical Center Portsmouth.

Mark also took the time to inspire and mentor a PCSI employee's son. He identified areas for development while encouraging the young man.

Congratulations to Mark Bridenstine for the Volunteer of the Year award!

2020 EMPLOYEE OF THE YEAR

The inherent values of this year's **Employee of the Year**, mimic those of PCSI. The ingenuity and initiative proven by this year's recipient is displayed daily.

Kelly Lyons is the Finance & Resources Manager at site 760, Detroit Tank Arsenal (DTA). In that capacity, she leads an Accounting Technician and a General Clerk III in supporting a 54-person project team in managing all the financial responsibilities pertaining to the contract, all Human Resources (HR) and administrative functions for the site's 54 employees, and all security requirements of the contract and for employees that require CAC cards and Army network access.

Kelly was hired by PCSI on November 1st, 2017, and her positive impact on the team was felt immediately. She has been an outstanding performer not just during this award period but during her entire employment with PCSI. Her labor report helped identify a problem with uncontrolled overtime and proved pivotal to reducing overtime costs by \$250,000 in the first year of its implementation!



Kelly Lyons

Her development of and mentorship of her employees with some unique challenges has been more than noteworthy and were even highlighted during last year's SPEAK cycle by the Senior Vice President of Workforce Development.

Congratulations to Kelly Lyons!

We congratulate all the 2020 Employee Award Winners and thank them for their service, dedication and commitment to our mission!



SITE 551, FORT HOOD

Veterans Helping Veterans at Fort Hood

On Saturday November 14, 2020, Star Group-Veterans Helping Veterans (SG-VHV) distributed Thanksgiving Baskets to Fort Hood PCSI employees. SG-VHV has been honored and privileged to have PCSI as one of the organization's major sponsors. Over 450 Turkeys with all the dinner fixings were distributed throughout the Community. Two members of SG-VHV assisting in the

distribution are part of the Quality Control Staff here at Fort Hood (Michael Barker and Lillian Estes). Employees who received the baskets were Alvin Lamberty, Anegha Meseret, Rabel Asia de Jesus, Deondra Montgomery, Utleg Bloomberg, Gregory Hetrick, Bush Nitaya, Marie Villegas, Annette Mangual, Mary Golding, Alissha Duenas, and Dennis Harrington.

SITE 630, SCHRIEVER AFB

Joseph Camacho Named Employee of the Quarter in Q4

Joseph Camacho from Site 630 is a shining example of hard work and dedication. Beginning his time with PCSI as a Grounds Maintenance Worker, then as the Irrigation Tech and now currently working as the General Clerk III, "Joe" continues to look for ways to improve himself and his site. On several occasions, he has gone the extra mile to ensure that customer satisfaction remains a high priority, sometimes at the risk of sacrificing his personal time to complete a task. Joseph has proven that he can be a go-to guy for the Grounds



Department at Schriever AFB, Colorado. Congratulations Joseph for receiving this prestigious award!

Site 630 Prepares for the 2020 – 2021 Winter Season

The days are shorter and the air is turning cooler. That can only mean one thing. Winter is here! With a combined team effort, the crew at site 630 has said, "bring it!" After spending time carefully hooking plows onto their vehicles and ensuring that they operate correctly, it was time to conduct their annual training. Each employee

was put to the test of navigating a course set out by Jay Cribbs, PM and Matthew Liptrap, QCM, driving forward and then in reverse. The men and women at Schriever AFB



can rest easy knowing that when Mother Nature calls, the Grounds Department will be ready to answer.

Playing in the Dirt

With the start of the summer season, site 630 Schriever AFB quickly discovered that they had some significant irrigation repairs that needed to be made. Upon approval from the Government and completion of the appropriate dig permits, the management quickly set a plan into action. With the

rental of a mini excavator, a knowledgeable team, and a bit of help from management, the team proved that there is no job that they cannot handle.



Oceana Celebrates 4th Consecutive Year of No OSHA Recordable Incidents or Accidents

Oceana has celebrated its 4th consecutive year of no OSHA recordable incidents or accidents. The group photo is with everyone social distancing and wearing a face covering. Now it's countdown to year 5!



Robert Phallan Celebrates Ten Year Anniversary

On Tuesday, December 1, 2020, we recognized GMW, Robert Phallan, for achieving his 10-year milestone with PCSI, by presenting him with his 10 year pin and letter from President and CEO, Carroll Schubert. Robert Phallan joined JBLM 690 team in 2010 originally working as a Material Handling Laborer on the furnishings contract. After some time, Robert applied and was promoted to his current position as GMW. Congratulations to Robert for his hard work and dedication to the PCSI JBLM 690 team!



Celebrating Ten Year Anniversaries at JBLM!

On November 1, 2020, two of our employees reached their 10-year milestone with PCSI, General Maintenance Workers (GMWs) Juan Colon and Jarrod Landsberger. Congratulations to both Juan and Jarrod for their continued dedication to PCSI and our mission here at Joint Base Lewis-McChord (JBLM), Washington State.



Juan Colon



Jarrod Landsberger



JBLM Celebrates 2nd Annual Wounded Warrior Project

On Saturday, November 7, Office Manager/Rehab Specialist, Yvonne McClurkin, coordinated our 2nd Annual Wounded Warrior Project (WWP) Virtual 5K at Fort Steilacoom Park. This year we had a smaller group

participating due to COVID, but still were able to raise \$691 towards the WWP. A big thank you to Yvonne for heading up the run and ensuring we continue to support the WWP as a site!



Michelle Avery



Yvonne McClurkin w/
Michelle photo bomb!



Michelle, Lilly, and Roo



Left to right, Front: Office Mgr./Rehab Spec., Yvonne McClurkin, 2nd Row: Dog "Bella" Leatherwood, Keziah Leatherwood, Dispatcher, Jeremy Leatherwood, Tara Patrick, PM, Janet Smith, 3rd Row: QCM/SM, Michelle Avery w/ dogs "Lilly & Roo", Last Row: APM, Raul Nieves.



JBLM Celebrates NDEAM

On Friday, October 30, 2020, in honor of National Disability Employment Awareness Month (NDEAM), we celebrated our employees with a Fiesta themed lunch. Although we were not able to have our usual celebration, which would have been our 8th Annual Open House & Customer Appreciation lunch, because of the COVID-19 restrictions, we were able to have a celebration for our employees through the support of our site management team, corporate Public Relations and Safety and Loss Control. We were able to serve Mexican food from Azteca Restaurant; and courtesy of the Wellness Committee we served salad, veggies, and fruit. Office Manager/Rehab Specialist, Yvonne McClurkin did a fantastic job planning and coordinating this event. She was able to get a Proclamation from the City of Tacoma Mayor Victoria R. Woodards, read by PM, Janet Smith and a special speaker, Barracks Manager SGT Rickards, with 16th CAB.

Additionally, we took this opportunity to recognize our employees for their hard work and dedication, while working safely, day in and day out, through the COVID-19 pandemic, recognizing the following employees for their individual milestones of no OSHA recordable incidents during 2020, where their names will be added to the site safety plaques: Joshua Gardner 2 years, Timothy Edwers 10 years, Kevin Joyce 10 years, John Lauterbach 10 years, Jeremy Leatherwood 10 years, William Listy 2 years, Luterrio Skyles 10 years, Janet Smith 10 years, Bruce Strandberg 10 years, Kari Taylor 2 years, and Juan Colon 10 years.

Congratulations to all and so thankful for our team. What a great way to end National Disability Employment Awareness Month!



Speaker SGT Rickards



JBLM Participates in 11th Annual Celebration of Success

On Wednesday, October 21, 2020, PM Janet Smith, APM Raul Nieves, QCM/SM Michelle Avery, and Office Mgr/Rehab Specialist Yvonne McClurkin, attended the VA's Compensated Work Therapy (CWT) 11th Annual Celebration of Success virtual event. JBLM was presented with a Certificate of Appreciation for the 11th year in a row in recognition of "Outstanding Support and training of Veterans hired through the Ability One Program and Promoting the Employment of Veterans." We appreciate our American Lake VA CWT partnership.



11th Annual Celebration of Success

You are cordially invited to attend our Annual Celebration of Success and Employer Appreciation Event!

We want to acknowledge all who have helped make 2020 a successful year!

Giving Wings to Dreams

CWT
COMPENSATED WORK THERAPY

CWT Adding Value to Life through Meaningful Work

VHA Recognizes National CWT Vocational Rehabilitation Week October 18-24, 2020

VA U.S. Department of Veterans Affairs

October 21, 2020
Wednesday, 10:00am

Webex: <https://veteransaffairs.webex.com/veteransaffairs/j.php?MTID=m14ee56eaaadb1900242c1d181e05c>

Meeting access code: 199 876 6069
Meeting password: CgReAjJ*334

RSVP: Marny.Howell2@va.gov
or 253-583-1615

Awards to be mailed

Congratulations to Jolene Britt, Named PCSI Employee of the Month for August

At an all staff meeting, Jolene Britt from our job site located at Joint Base Lewis McChord (JBLM) in WA, officially received her award for August employee of the month.

Needless to say, Jolene was extremely surprised! Please join us in congratulating her and thanking her for all her hard work and dedication to our mission.



Jolene Britt



Congratulations to Luterrio for Reaching Ten Year Anniversary

On Tuesday, August 6, 2020, General Maintenance Worker (GMW), Luterrio "Terry" Skyles hit his 10-year anniversary with PCSI. Terry was recognized for his achievement at an all staff meeting on Friday, August 7, 2020.



Luterrio "Terry" Skyles

Kari Taylor Named Employee of the Month

We were excited to present Kari Taylor with her Employee of the Month award for May 2020 at an all staff meeting. Congratulations to Kari! She is an outstanding employee and this award is well-deserved!



Kari Taylor

Despite COVID Obstacles, JBLM Supports Special Olympics

In lieu of our site's normal volunteering at the Special Olympics Southwest Regional Spring games, which were cancelled due to the COVID-19 restrictions, QCM/SM Michelle Avery found three opportunities for us to support the athletes virtually. Michelle coordinated with the Special Olympics to have us participate in their Virtual "Fans in the Stands" from our site on Thursday, July 16, 2020. This entailed us going live with other Special Olympics volunteers, creating cheers and personal encouraging messages for the athletes, to be played for the athletes while they were virtually competing. Next, several employees wrote personalized letters to athletes, 150 total, acknowledging their participation and encouraging them as they practice and compete. Finally, several employees made 46 "Cheer Cards" for the athletes that Michelle mailed to the Washington State Special Olympics Coordinator (along with the personalized letters) to give to the athletes and post on their website. A huge thanks to Michelle for working so hard to make sure that we, as a site, were able to support the Special Olympics athletes during this unusual time.



JBLM Receives “Exceptional Ratings” in Report

For the tenth straight year, performance period 3/1/2019 – 2/29/20, JBLM 690 received all “exceptional” ratings on its annual Contractor Performance Assessment Report (CPAR). Since 2010, we have performed minor maintenance and furnishings management on 114 barracks and dormitories on JBLM, while going through

several contract changes and challenges. Every year we have met and exceeded in the performance of our contract with a customer rating of our work as “exceptional.” Congratulations to our JBLM 690 team for their continual hard work representing PCSI extremely well over the last ten years!

JBLM Celebrates No OSHA Recordable Incidents

On March 27, 2020, we achieved one year with no OSHA recordable incidents. Due to COVID, our scheduled celebration with corporate on site had to be canceled and rescheduled for a later date. As COVID and its restrictions continued month after month, we as a site decided to go ahead and celebrate our one year with no OSHA recordable incidents on August 28, 2020, after achieving another 120 days of no OSHA recordable incidents, combining both milestones together.

We celebrated by grilling New York steaks and chicken (courtesy of site grillers, PM Raul Nieves and Maintenance Supervisor Ricardo Haynes), baked potatoes with all the fixings, and courtesy of the Wellness Committee, had fresh veggies and fruit. Barbara Curd, VP of Corporate Safety and Loss Control sent us our one year with no OSHA recordable incident certificate and some safety incentives to raffle off to our employees, and QCM/SM Michelle Avery was able to add to the raffle items by procuring donations from several businesses.

Additionally, we recognized members of the site safety committee with certificates we received from Corporate Safety and Loss Control during “Safety Week” for their dedication and commitment to safety. Huge thanks to our site management team for planning, setting up/decorating and cooking for the event, so we could celebrate and maintain everyone’s safety.



Left to right, Dispatcher, John Lauterbach, Supply Technician, Lesa Stone, GMW, Demetrick Louis, GCIII, Joshua Gardner.



Michelle Avery



NMCP Participates in Great American Cleanup

During September 18-19, 20,000 communities nationwide participated in the Great American Cleanup. PCSI TEAM 700 located at Naval Medical Center Portsmouth (VA), joined in and made it 20,001 communities nationwide.

Fellow PCSI coworkers, family members, and friends cleaned up approximately 300 pounds of litter in just over an hour, right here in the community that we serve.

Sending out a very special thank you to Ashley Federico, James Murdock (and wife and son), and James Wiles for their cleanup efforts along the coastline in Port Norfolk.

The water's edge on the peninsula at Hull Creek and Elizabeth River are far cleaner thanks to their time contributed.



NMCP (700) Crosses the “Red” Line

While the National Football League (NFL) and most colleges across the country struggle to take the football across the goal line this Fall, Environmental Services (EVS) at Portsmouth Naval Hospital (NMCP) in Portsmouth, Virginia, crossed the Red line on 6 July, 2020. The eight year contract awarded to PCSI on 31 March, 2020 added new work requirements to clean the Main Operating Rooms, the Labor and Delivery Operating Rooms and the Ophthalmology and Dental clinic procedure suites.

For the uninitiated, the “red” line in the hospital is a vivid red marking on the floor and/or walls where the hospital goes from being accessible to being off limits to all but a special few. TEAM 700 promoted 11 EVS Technicians (Housekeeper) to EVS Technicians (Housekeeper II) designating them as part of the “special few.” These newly Certified Surgical Cleaning Technicians (T-CSCT), began work behind the red line on Monday, 6 July, 2020 following a week of classroom and familiarization training provided by Andrea Orlando, who recently completed requirements to be a designated trainer of the T-CSCT Program. This is a tremendous opportunity for PCSI and opened the door to adding 22 new positions for individuals with disabilities.



Left to right, Front Row: Joann Burks (HK II), Shimeda Sivills (Supervisor), Anna Austin (HK II), Andrea Orlando (Trainer).
Left to right, Back Row: Rob Bryant (HK II), Elvis Roach (Trainer).



Left to right, Front Row: Dianna Mills (HK II), Cheryl Wray (HK II), Andrea Orlando (Trainer), Twa Newton (HK II).
Left to right, Back Row: Sydney Lewis (HK II), Shimeda Sivills (Supervisor).



PCSI Department of Environmental Services Continues to Serve on the Front Lines

As the Coronavirus pandemic approaches a half-year duration, public fatigue is on the rise.

With complacency creeping into our “new normal,” we are reminded by public health authorities to take the danger of virus transmissibility seriously.

“The virus doesn’t care if you are maxed out from wearing a mask, or disbelieving that social distancing works,” said Captain Celeste Singletary, an Army Public Health Nurse who works at the MEDDAC Department of Preventive Medicine on Fort Knox, KY. Singletary spends much of her day in a whiteboard-lined room, using different-colored dry erase markers to track the virus’ spread among the local population. The names and connecting lines she draws on the walls essentially diagram an invisible enemy’s troop movements.

While Captain Singletary and her team strategically battle the pandemic using information and contact tracing from a war room office, another group of “Soldiers” battle COVID-19 tactically on “the front lines.”

Fort Knox Medical Department Activities Environmental Services sanitation crew could be considered “troops in contact.” As such, they are armed and serious about sanitation.

“We use a Disinfectant 256 which we get from our distributor,” said Jason Wilson, Project Manager, Environmental Services, PCSI. “When the Coronavirus first started happening, we met with them 1-on-1. We asked them if the chemicals we have combat COVID-19 – and we were assured they do. We have also put in some extra chemicals, so if we have any disruption in our distribution, we have backup chemicals that we can also still get. It’s how we make sure we are prepared for this COVID outbreak.”

From markers on whiteboards to green bottles of disinfectant, the way MEDDAC fights the virus spread varies. But what stays the same is the commitment to victory.

“Everyone in our workforce is an integral part of the plan to contain and defeat COVID on Fort Knox,” said MEDDAC Commander Colonel Hugh McLean Jr. “Their response has been – and continues to be – stellar. We are in the fight to win. Our patient and staff health and safety is being fought for - with every weapon we have.”

Patrolling the clinic after business hours, while inspecting the quality of Environmental Services’ crew sanitation work, Jason Wilson notes, “It’s been a blessing for us to have staff that’s willing to step up to the challenge we have been faced with.”

Malcolm Giles Honored by AbilityOne

AbilityOne has held its second annual appreciation day to honor all the employees who have worked to overcome disabilities to contribute products and services to the federal government.

“At the Garrison, we appreciate what you guys do for us daily,” Garrison Commander Col. Glenn Mellor said. “But, moreover, it’s not necessarily the services that you provide, it’s who you provide the services with. You make dreams come true every single day.”

One of those dreams came true for Malcolm Giles. After serving in the armed forces, Giles faced several challenges. He had three herniated discs causing constant, unrelenting pain, arthritis, tinnitus in both ears, PTSD, and anxiety. At one point he was \$8,500 behind on child support, had no contact with his children, and was on the verge of being homeless for the third time. He turned to drugs and alcohol as a coping mechanism.

“According to an article written in Stars and Stripes, 17 veterans commit suicide every day,” he said. “And, I was almost No. 18.”

Giles described himself as being broken, both mentally and physically, at that point in his life. He didn’t see a way out and said he believed the chips were stacked against him.

“I was at a point where I was terrified to fall asleep, knowing what was to come,” he said. “When I closed my eyes, I just wanted the pain to go away.”

“There was a voice inside my head telling me to drink a little more that will take the pain away, take a few more pills that will take the pain away, stay up a little longer, that will take the pain away.”

It was during this time that he filled out an application to work for PCSI, which was part of the Source America, AbilityOne program.

Continued on Page 13



Winn Honors Veterans

Our job site located at Winn Army Hospital recognized our Veterans in November with a gift and thank you cards. First photo includes Luther Myrick, one of our outbuilding staff members. The 2nd photo includes Cynthia Jordan, our 2nd shift OR tech and her supervisor Erick Chandler. The final photo includes QCI Alfred Landry, and 2nd shift staff Brandie Smith and Kevin Warner with their supervisor Wistar Ard.



Continued from Page 12

“My expectations were not high,” he said. “Once you tell the interviewer you have certain medical issues, you don’t receive a callback.”

But, Giles did receive a callback and started working as a third-shift housekeeper. He had requested the third shift because he knew it would limit his interactions with people.

During this time he had begun seeing a therapist and his therapist told him that if he wanted to overcome some of his anxiety, then he needed to put himself in situations where he had to confront it.

So, Giles applied for the quality and safety manager position and got the job.

“After a few months passed, I discovered my supervisor highly recommended me for the position,” Giles said. “He saw something in me that I did not.

“He realized I did not belong on the third shift. I was

an employee who could be a potential leader at the management level.

“I was hiding from everyone but standing out at the same time. It’s like a child that covers their eyes thinking no one can see them but everyone can.”

Eventually, Giles’ anxiety reached a level he could cope with.

“Is it still there? Yes, it is,” he said. “So are my other mental and physical conditions I spoke of earlier.

“Will these ailments ever go away? The answer is no but being on this journey has taught me to accept this as part of my life. This is an area in which I can grow stronger. This is an area where I know others, past and present, have gone before.”

Representatives from SourceAmerica, National Industries for the Blind, Alabama Industries for the Blind, Phoenix, and CW Resources also spoke during the program.



Security Tips - Steer Clear of Fake Login Pages

By Diane Gallatin and Kevin Cloud 10/30/20

For cybercriminals, stealing your login information can be just as valuable as stealing your bank account information. If they gain access to your email and password, they may find clues in your account that they can use to create highly targeted phishing attacks against you, your organization, or your family. Once the hackers have your login information, the hackers can even sell it for payment.

HOW DOES IT WORK?

A popular method used to steal your credentials is to use fake login pages to capture your login details. These types of attacks usually start with a phishing email that directs you to use a link in the email to “log in to your account.” The emails are usually authentic-looking and present a seemingly-normal request. If you click this link, you’re brought to a login page that looks almost identical to the one you’re used to but is actually a fake page. Once you’ve entered your email and password on the fake page, you may be redirected to the real website—leaving you unaware that your login credentials were stolen.

HOW DO I SPOT A FAKE PAGE?

As the first line of defense, always navigate to your account’s login page by typing the web address in your

browser, or using a bookmark that you’ve saved—rather than clicking through links in an email.

Also be aware of the following tips to help you identify fake web pages:

- Pay attention to the address bar. To be on the safe side, make sure the website starts with https:// before entering any personal information.
- Check the domain name. Make sure that the website that you are on is correctly spelled and not mimicking a well-known brand or company.
- Watch for poor grammar and spelling. An excess of spelling, punctuation, capitalization, and grammar mistakes can indicate that the website was put together quickly with no regard for professionalism.
- Look for reliable contact information. If you can find another way to contact the brand or company, reach out to them to confirm the email is real.
- Walk away from deals that are too good to be true. Some retailers will discount older merchandise but if the latest item is also heavily discounted, walk away. It’s probably too good to be true!

STOP, LOOK, THINK – DON’T BE FOOLED!

HEADQUARTERS / OPEN ENROLLMENT

YOU ASKED AND PCSI LISTENED TO YOUR INQUIRIES AND WE ARE NOW ABLE TO TAKE ACTION ON THOSE INQUIRIES.

In an effort to align the “Benefits Plan Year” with a “Calendar Plan year.” PCSI will hold **two (2) Open Enrollment sessions in 2021.**

- First session to take place early January, with a plan effective date of March 1, 2021 and ending December 31, 2021. (short plan year)
- Second session to take place early October, with a plan effective date of January 1, 2022 and ending December 31, 2022. (full year). Going forward, the annual open enrollment sessions will be held in October each year, with a plan effective date of January 1.

WHAT DOES THIS MEAN TO YOU AND YOUR FAMILY REGARDING BENEFITS, YOU ASK?

Your **deductibles** and **out-of-pocket** amounts will become a calendar year occurrence, January through December timeframe.

Your **Healthcare FSA** will become a calendar year expense and reimbursement, January through December timeframe, aligning with your deductible and out-of-pocket amounts.

Your **Dependent Care FSA** will become a calendar year expense, January through December timeframe, aligning with your day care expenses for a calendar year.

Much more open enrollment information to come later, stay tuned.



SAFE + SOUND



OSHA's Safe+Sound week was recognized on August 10th-August 16th. Safe+Sound week is a nationwide event held each August that recognizes the successes of workplace health and safety programs and offers information and ideas on how to keep America's workers safe. Our sites have done a great job in promoting a positive safety culture, in which employees are empowered to bring up new ideas regarding how they feel they can be safer at work. I want to congratulate the employees listed below for being recognized during Safe+Sound week as individuals who go above and beyond everyday with their workplace safety.

163

Lorenzo Enriquez

500

Francisco Rizo

551

Argelia Gumbs
Carmen Ortiz
Ayishatu Seidu
Guadalupe Lorea
Brenda Figueroa Garcia
Carlos Vazquez
Josh Jones

560

Leon Santos

570

Josh Ulmer
Rosemarie Atencio
Keene Matadi

580

The Entire Team

600

Lucielen Amadeo

610

James Cantrell

630

Henry Mayfield

650

Jim Riddle

660

Ivette Lopez
Maria Hernandez
Ricardo Corral

680

Leslie Benton and Iris Ebron
both Norfolk
Robert Edwards Oceana

690

John Lauterbach
Lesia Stone
Josh Gardner
Demetrick Louis

700

Joza Jonfrancis

710

Al Hareth Obied

720

Sun Frick
Michael Greenwell
Barbara Nall
Chong Harris

730

The Carpentry Shop

740

Jawana Lamb Key
Bobby Stafford
Alfred Landry
Donald Onery
Robert Sims
Angelic Johnson
Sheryl Lowe
Kevin Warner
Harrison Courtney
Kenneth Smalls
Wistar Ard
Rachel Witherspoon
Christine Canlas
Rachel Conley

760

Stacy Calhoun-Bay



Three Amazon Call Center Associates Convert to Blue Badge

Recently, we had three Amazon Call Center Associates convert to Blue Badge (BB). BB is when they convert to permanent employment and are no longer seasonal workers. Call center associates must meet industry metric standards for 6 months in a row to be considered for conversion. The metrics are very high and not everyone hired will get converted. With Carrie Cordial's support and guidance, our three AWSP associates met and oftentimes exceeded the standards.



Donald
ndonawil@

Home Town: Huntington, WV
What I Like Most About My Job: I love the feeling of helping people the most. People leaving good comments on HMDs makes me feel great.
Hobbies: Games of all kinds, mostly tabletop and video games. Looking forward to Baldur's Gate 3!
Favorite TV Show/Movie: Breaking Bad, Kill Bill, Netflix's Castlevania
Interesting Fact(s) About Me: I have two cats and a dog, and they all love each other. The older cat, Taz, I've had for about 16 years. He's a grumpy grandpa.



Michael
mchiin@

Home Town: H-Town WV (Huntington WV)
What I Like Most About My Job: Helping People deal with difficult issues
Hobbies: Swimming, Archery, Learning New Instruments, Art, Mycology, Video Games and learning new information
Favorite TV Show/Movie: Today it is Supernatural, I binge, I love the movie HOLY MOUNTAIN
Interesting Fact(s) About Me: I am obsessed with surviving social and natural cataclysm. I like water with ph of +9 I drink two pots of coffee daily



Joseph
hffj@

Home Town: Ashland Kentucky
What I Like Most About My Job: Meeting soo many new people!
Hobbies: Legos, Video games, Rc Hobbyist, 3D Printing, 3D Cad design, Mountain Biking, and Repair (anything I love fixing things)
Favorite TV Show/Movie: The 7 deadly sins, Twister, and Major Payne
Interesting Fact(s) About Me: The list is long but mainly I can and love to fix just about anything broken. I love collecting Lego sets. I enjoy a good gaming session as well.



National Disability Employment Awareness Month (NDEAM) Social Media Campaign

Each October, we celebrate National Disability Employee Awareness Month (NDEAM) and this year for the 75th Anniversary, we launched the 2nd Annual #NDEAM PCSI social media campaign. As a large part of the 2020 campaign, we celebrated our frontline employees by highlighting their work and their favorite aspects of their jobs at our 22 job sites nationwide, by posting photos of employees accompanied by personal quotes.

Thank you to all our jobsites and employees who continue to serve our customers and keep everyone safe during the pandemic! As a token of our appreciation and gratitude, we launched a competition to encourage all sites to participate. The sites who gained the most social media engagement and “likes” and “shares” on social media were issued an award. The top three winning sites, who received the most social media engagements are the following:

- **Highest performing post was from our Alpine Border Patrol Station jobsite**, featuring Levi Ortiz, a Grounds Maintenance employee. The post reached 2,019 people and had 397 reactions/comments and shares on Facebook alone.



Levi Ortiz

- **The 2nd highest performing post was from Naval Medical Center Portsmouth (VA)** featuring Karen Green. Her post has reached 1,018 people and had 208 reactions/comments and shares on Facebook alone.
- **The 3rd highest performing post was from JBLM**, featuring Michael Smith, a General Maintenance Worker. This post has reached 711 people and had 85 reactions/comments and shares on Facebook alone.



Karen Green



Michael Smith

Thank you to all the job sites who participated and congratulations to all the sites and winning employees!

We're featuring all the participants of our social media campaign below, beginning with the contestant winners.

Continued on Page 18



Continued from Page 17

TOP #NDEAM Social Media Post: *"I like my job because of the relationships I make each day, people I meet, and the management leadership of the company. PCSI has a great work environment and I enjoy doing my job."* – Levi Ortiz, Grounds Maintenance. Alpine, TX Border Patrol Station.

2nd Highest #NDEAM Social Media Post: *"I love my job because of what I do. I love making and keeping the hospital clean for the military, patients, and the visitors. I love coming to work because I want to make sure my area is clean. If I am pulled to do another area, I am still going to give them the best I got."* – Karen Green, Naval Medical Center Portsmouth (VA).

3rd Highest #NDEAM Social Media Post: *"I love my job because PCSI is not a stressful environment and you don't have supervisors that are constantly looking over your shoulder. JBLM has a great management staff."* – Michael Smith, General Maintenance Worker at Joint Base Lewis-McChord in WA.

The following are more quotes and photos from our 2020 #NDEAM Social Media Campaign!

We thank all our amazing 2020 #NDEAM Social Media Campaign participants and front-line workers for their participation and encourage you to read their inspiring quotes!

"My name is Leslie Benton and I am a Warehouse Specialist II with PCSI, here at Naval Station Norfolk. I love my job because it allows me to learn something new every day, from multiple individuals at different grade levels!"



Leslie Benton

"I enjoy working for PCSI because I feel that I'm still contributing to the military and working to serve our country. It's also therapeutic for me to stay involved."

– Tremale France, Ft. Hood.



Tremale France

"I like my job because I'm able to help my Co-workers with their pay and personnel issues. The job that I do at Camp Bullis allows me to utilize my greatest skills."

– Robert Vigg, General Clerk III.



Robert Vigg

"My job makes me feel comfortable. It's a great experience and the other employees are very friendly."

– Jose Olivo, Facilities Assistant at PCSI Headquarters.



Joe Olivo

"My job is fun and I like talking to my peers."

– Daniel Walker, Janitor at PCSI Headquarters.



Daniel Walker

"My job has allowed me to develop and maintain high standards of cleanliness, a wide knowledge of sanitation techniques (to include proper hand washing and personal protective equipment) and other safety precautions. No one gets treated differently; we are all treated equally."

– Cassandra works at Winn Army Hospital.



Cassandra Watkins

"I enjoy my job because of the team-like environment. There is always someone willing to help and we're supported by a great management team."

– Cheyenne McBlair, Motor Vehicle Mechanic at Tinker Air Force Base, OK.



Cheyenne McBlair

"I enjoy working in a professional and safe"

Continued on Page 19



Continued from Page 18

environment with people who are willing to go the extra mile to assist each other in any way they can."

– Travis Bagley, Grounds Maintenance Worker Schriever AFB.



Travis Bagley

"I love my job because it has allowed me to be independent, productive, and able to contribute to the company's mission."

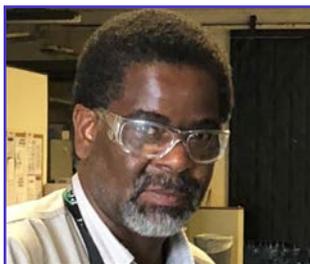
– Lisa Broomfield, Material Expeditor, PCSI Jobsite 760 in Detroit, MI.



Lisa Broomfield

"I enjoy my job because it provides security for a person with a disability. It removes those barriers that someone like me would encounter day-to-day as a worker."

– Cameron Cummings, Electrician, PCSI Jobsite 760 in Detroit, MI.



Cameron Cummings

"My job has allowed me to have financial stability and purchase new furniture for my home."

– Rabel Asia De Jesus, PCSI job site at Fort Hood, TX.



Rabel Asia de Jesus

"I enjoy my job because my co-workers are happy, and I saved money to buy my guitar."

– Gregorio Roberts, PCSI job site at Fort Hood, TX .



Gregorio Roberts

"I enjoy my job because it makes me feel good to be helping soldiers."

– Frank and Jean, Ft. Sill, OK

"I love my job because it lets me help somebody."

– Trenise.

Employees include: Frank Joseph, Jean Franklin, and Trenise Bradley (from left to right) at PCSI Job Site at Fort Sill, OK.



Frank Joseph, Jean Franklin, and Trenise Bradley

"I love my job because it's challenging and not mundane."

– Christa Martinez-Burke, Subcontracts Manager for 17 years at PCSI Job site at Fort Sill, OK.



Christa Martinez-Burke

"I love my job because it's fun to work with other people."

– Travis Dukes, GMW lead for two years at PCSI Job site at Fort Sill, OK.



Travis Dukes

"My job has allowed me to meet new people."

– Mary Kate Golden, Housekeeper 2, PCSI Job Site at Ft. Belvoir in Virginia.



Mary Kate Golden

"I love my job because I enjoy working with my team."

–Derrick Rice, Housekeeper 1, PCSI Job Site at Ft. Belvoir in Virginia.



Derrick Rice

Continued on Page 20



Continued from Page 19

"I enjoy my job because the company has been great to me and is keeping me safe during the pandemic."

– Anthony Campos, Janitor, PCSI job site located within the Border Patrol station in Alpine, TX.

"I enjoy my job because it keeps me busy and PCSI is a great company to work for."

– Arturo Urquidez, Janitor, PCSI job site located within the Border Patrol station in Alpine, TX.



Anthony Campos and Arturo Urquidez

"My job has allowed me to focus on the most important things like attention to detail, be more cautious and aware of the cleaning process."

– Jacob Nguyen, PCSI job site located at Winn Army Hospital



Jacob Nguyen

"I enjoy my job because it allows me to help other co-workers and keep staff and patients safe and healthy."

– Cyril Moore, PCSI job site located at Winn Army Hospital



Cyril Moore

"I love my job because I enjoy what I do. The pay is great, and I have the opportunity to show off my skill set and mentor new employees. I can work with some awesome, talented, funny and dedicated employees."

– Luterrio Skyles, General Maintenance Worker, PCSI job site at JBLM.



Luterrio Skyles

"I enjoy working at PCSI because I get to help the soldiers! I get to service those that are serving our Nation. What an honor it is."

– Jarrod Landsberger, General Maintenance Worker at PCSI job site at JBLM-690.



Jarrod Landsberger

"I enjoy my job because it is more than a job, it is a mission."

– John Jacques, HVAC Mechanic at PCSI in Detroit.



John Jacques

"I love my job because I am inspired by PCSI's mission to create employment opportunities for people with every type of disability."

– Scott Vanderzyppe, Planner / Estimator at PCSI jobsite in Detroit.



Scott Vanderzyppe

"I love my job because I like to encourage my peers to perform to the best of their ability. Also, to further my experience in the healthcare field. And to strive for excellence."

– TWA Newton, Naval Medical Center Portsmouth, VA)



TWA Newton

"My job has allowed me to support my family and learn a lot about safety. PCSI is a great company to work for. It allows you to have the great opportunity to learn new tasks."

– Delores Deans, EVS Technician at Naval Medical Center Portsmouth



Delores Deans

Continued on Page 21



Continued from Page 20

"I love my job because I enjoy taking care of people. I've always considered my customers and coworkers as members of my family. I always go above and beyond to provide them with a clean environment and do so with a smile, even behind my mask."



Kate McInnis

– Kate McInnis, EVS Technician at Naval Medical Center Portsmouth (VA)

"I enjoy my job because you get the opportunity to learn and your opinion counts. PCSI gives jobs to people with disabilities like myself and in some cases you can overcome some of them by taking on different challenges. This is a job that helps different people with their problems that they have. Makes people feel like they fit in and feel whole. I want to thank PCSI for their existence! This job has helped me mentally as well as physically. It's a job that you can learn a trade from housekeeping to maintenance which can take you in different directions!"



Darryl Bazemore

– Darryl Bazemore, General Maintenance Worker, NMCP

"My job has allowed me to have continuous employment when so many other doors have closed. My job has allowed me opportunities to provide services that are needed and appreciated to the soldiers at JBLM while being fulfilled and able to learn from my mistakes. It is motivating to know others are counting on you and that you have a management staff that is patient despite all your questions."



John Lauterbach

– John Lauterbach, Service Order Dispatcher at JBLM

"I love my job because we are serving our men and women as they take care of our great Country. The 690 team takes care of one another. If one is struggling there will be another employee not far behind to pick them up, whether it be emotionally or physically they are always there to encourage their brothers or sisters in green. For that I personally can't be more grateful, honored and proud to have worked here for the last 11 years and hopefully more to follow."



Jeremy Leatherwood

– Jeremy Leatherwood, Service Order Dispatcher at JBLM



Don Nichols

"I like my job because I'm helping support the mission at Fort Sill and keeping the post up and running for the soldiers."

– Don Nichols, Material Expediter, Fort Sill, OK



Jonathan Soto Villanueva

"My job has allowed me to become more technically smarter."

– Jonathan Soto Villanueva, GMW, Fort Sill, OK



Richard Reyes Carpenter

"I like my job & coworkers and I have a good boss."

– Richard Reyes Carpenter, Fort Sill, OK

"I love my job because I'm outside in the wilderness seeing wildlife and making sure that Fort Sill is safe while I'm cutting and maintaining the firebreaks."

– Rodney Cain, Heavy Equipment Operator at Fort Sill, OK



Rodney Cain



**October is National Disability
Employment Awareness Month
(NDEAM)**

*"I enjoy my job and management is always
available when I have questions or issues.
Everyone helps each other."*

- Ricky Sipes, Tractor Operator
Schriever Air Force



**October is National Disability
Employment Awareness Month
(NDEAM)**

*"I enjoy my job because I get to work outside,
work with great team of people
and to support my family."*

- Henry Mayfield, Grounds Maintenance Worker
Schriever Air Force Base



**October is National Disability
Employment Awareness Month
(NDEAM)**

*"I like my job because, I love knowing the hospital staff
has what they need to keep the patients comfortable.
Not to mention it keeps me in good fit shape."*

- Jennifer Driggers
Winn Army Hospital



**October is National Disability Employment
Awareness Month (NDEAM)**

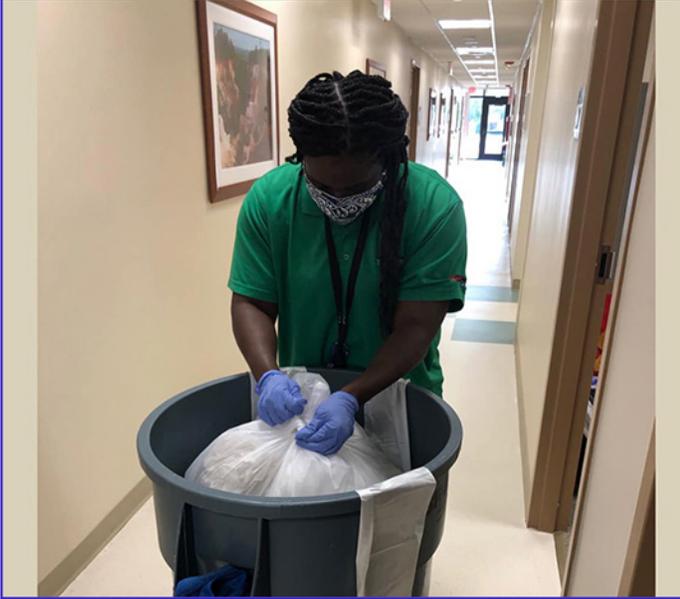
*"I enjoy my job because I have a huge
respect for our soldiers and veterans and I
feel that it is an honor to ensure everything
is kept clean at the clinic."*

- Krista Busbe
Winn Army Hospital



October is National Disability Employment Awareness Month (NDEAM)

*"I love my job because of the location and also because of my partner that I work with."
- Rachel Witherspoon
Winn Army Hospital*



October is National Disability Employment Awareness Month (NDEAM)

*"I enjoy my job because it allows me to help others and keep others safe, meet other people with disabilities. Not only that but it allows me to learn different ways to handle and treat others with respect. If it doesn't work out, I'm supported to learn lessons, dust myself off and try again."
- Shanteria Davis
Winn Army Hospital*



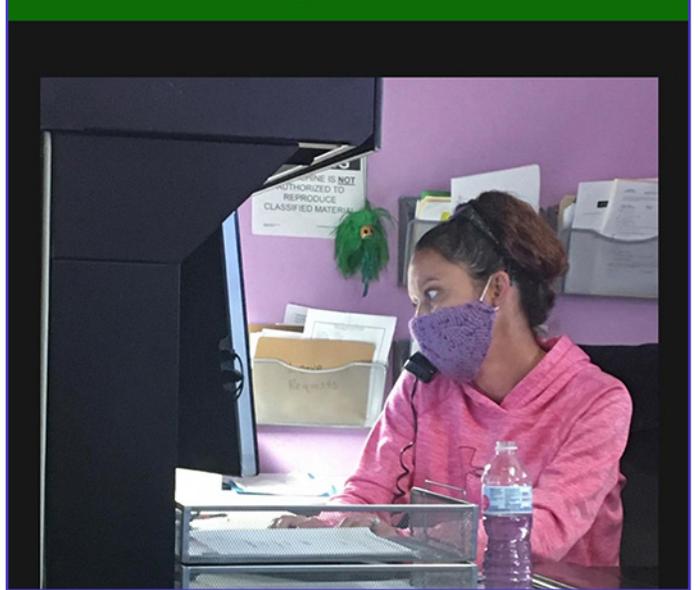
October is National Disability Employment Awareness Month (NDEAM)

*"I love my job because I can provide clean linen to patients and make them feel cared for."
- Sandy Brown
Winn Army Hospital*



October is National Disability Employment Awareness Month (NDEAM)

*"I look forward to the daily challenges and opportunities to assist others."
- Kari Wayne
HR/Security Manager-Fort Sill, OK
(18+ years on contract)*



October is National Disability Employment Awareness Month (NDEAM)

"I enjoy working with people on the contract."
- Roger Baldrige GMW - Fort Sill (one year on contract)



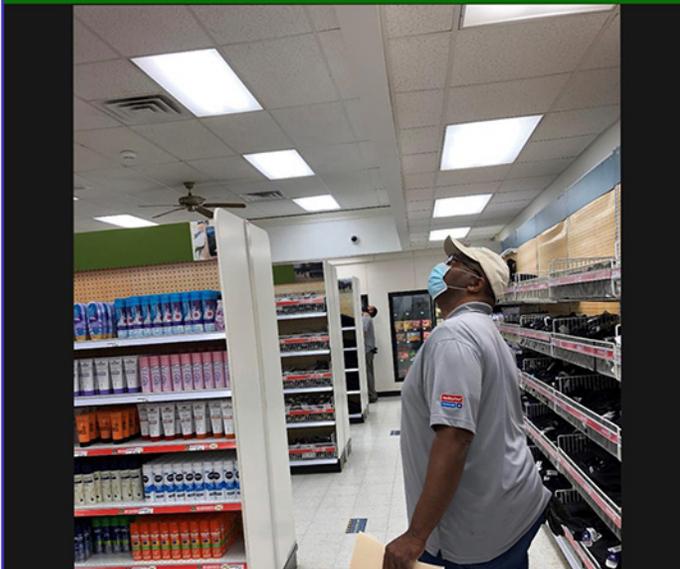
October is National Disability Employment Awareness Month (NDEAM)

"I love my job because we get to provide a safe road network for the soldiers and their families on Fort Sill."
- David Gray
Heavy Equipment Operator-Fort Sill, OK
(2+ years on contract)



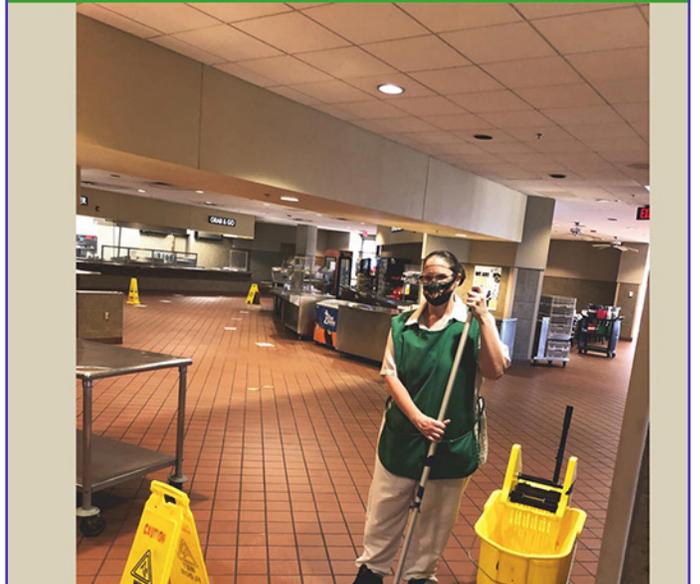
October is National Disability Employment Awareness Month (NDEAM)

"Provide for my family and have the ability to take my family on vacations."
- Kevin Daniel, GMW-Fort Sill, OK



October is National Disability Employment Awareness Month (NDEAM)

"I love my job because I am able to work in a safe environment and provide quality service to our Soldiers."
- Jennifer Tingle, Fort Hood, TX





Inclusion *drives* Innovation



NATIONAL DISABILITY EMPLOYMENT AWARENESS MONTH
#NDEAM

OFFICE OF DISABILITY EQUAL OPPORTUNITY SOLUTIONS
U.S. DEPARTMENT OF LABOR
dol.gov/odsep

In October, Americans observe National Disability Employment Awareness Month by paying tribute to the accomplishments of the men and women with disabilities whose work helps keep the nation's economy strong and by reaffirming their commitment to ensure equal opportunity for all citizens.

"I Love my job because it makes our patients feel safe."

- Sun Frick
Ireland Army Health Clinic

October is National Disability Employment Awareness Month (NDEAM)

"I love my job because it allows me to be closer to those that serve our country. It is an honor to drive them from Point A to Point B safely."

- Landyn Mercer, Tinker Air Force Base, OK



October is National Disability Employment Awareness Month (NDEAM)

"My job has allowed me to feel like I have a purpose to grow."

- Kyle Golson, Team Lead at Ft. Belvoir Army Community Hospital





Inclusion *drives* Innovation



NATIONAL DISABILITY EMPLOYMENT AWARENESS MONTH
 #NDEAM

DEPARTMENT OF LABOR
 OFFICE OF DISABILITY EMPLOYMENT POLICY
 dol.gov/ndep

In October, Americans observe National Disability Employment Awareness Month by paying tribute to the accomplishments of the men and women with disabilities whose work helps keep the nation's economy strong and by reaffirming their commitment to ensure equal opportunity for all citizens.

“My job has allowed me to grow and show my potential.”

- Yong Heath
 Ireland Army Health Clinic

October is National Disability Employment Awareness Month (NDEAM)

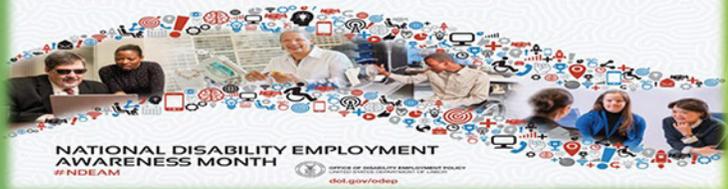
“My job allows me to support my children comfortably.”

- Patricia Robinson, Housekeeper 2
 at Ft. Belvoir Army Community Hospital





Inclusion *drives* Innovation



In October, Americans observe National Disability Employment Awareness Month by paying tribute to the accomplishments of the men and women with disabilities whose work helps keep the nation's economy strong and by reaffirming their commitment to ensure equal opportunity for all citizens.

"I Love my job because it feels like a family, supervisors & Management is there for you and cares."

- Monique Colgan
Ireland Army Health Clinic

PCSI Mission is to create employment opportunities for people with every type of disability.



Inclusion *drives* Innovation



In October, Americans observe National Disability Employment Awareness Month by paying tribute to the accomplishments of the men and women with disabilities whose work helps keep the nation's economy strong and by reaffirming their commitment to ensure equal opportunity for all citizens.

"I enjoy my job because I like the people I work with."

- Moses Shepherd
Ireland Army Health Clinic

PCSI Mission is to create employment opportunities for people with every type of disability.





In October, Americans observe National Disability Employment Awareness Month by paying tribute to the accomplishments of the men and women with disabilities whose work helps keep the nation's economy strong and by reaffirming their commitment to ensure equal opportunity for all citizens.

"I love my job because it's a job that can help them a little by cleaning the environment around doctors & nurses who have been chosen as servants of God to heal many sick people."

**- Myong Cullum
Ireland Army Health Clinic**

PCSI Mission is to create employment opportunities for people with every type of disability.



In October, Americans observe National Disability Employment Awareness Month by paying tribute to the accomplishments of the men and women with disabilities whose work helps keep the nation's economy strong and by reaffirming their commitment to ensure equal opportunity for all citizens.

My job has allowed me to be financially secure.

**- Suk C. Hawks
Ireland Army Health Clinic**

PCSI Mission is to create employment opportunities for people with every type of disability.



Thank you to Abdul Karriem Muhammad

at our DTA site for all your dedication in continuing to work with cities throughout the state of MI to gain their support for NDEAM, and always advocating for our employees!



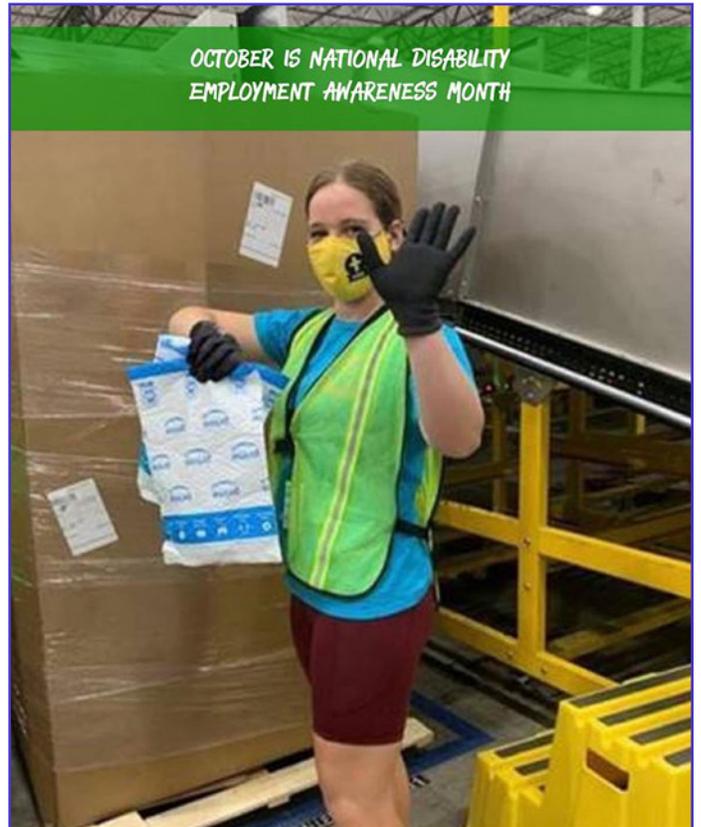
Meet Hannah – A True Success Story Spotlighted During NDEAM

Meet Miss Hannah Watson, the 350th Placement in our Community Employment Program (CEP). She's 24 years old and now working as a Sorter/ Pallet Builder at one of our partnering Amazon job sites.



Miss Watson recently lost her job at a daycare center due to the COVID-19 pandemic and was referred to us from Southwind Fields, who helps young adults with special needs find their place in our community. Along with affordable housing assistance, they provide employment services, independent living skills, volunteer opportunities, worship service, nutrition and healthy living, and many more programs to help each young person find their "whole life."

Hannah has an incredible work ethic and is a shining example of what an adult with special needs can accomplish, when given the chance! With support from her trainers, job coaches, and a sorting "game," Hannah has been able to triple her scan rate.



When asked about what she likes about her job, she replied very emphatically, "The work!" Hannah loves her double-shift on Saturdays and the photo above with those smiling eyes was taken at the end of a 10-hour shift.

It's easy to see and believe how Hannah brings light wherever she goes.

WISHING ALL OUR EMPLOYEES A
HEALTHY & PROSPEROUS 2021!
THANK YOU TO ALL OUR ESSENTIAL WORKERS!



PCSI Featured Partners and Participants in Lifetime Channel's Military Makeover Show

TEAM HELPS REMODEL VETERAN'S HOME IN CONVERSE, TX

PCSI was honored to participate in an important nationally televised project on the popular show, **Military Makeover** on *Lifetime Television*, which was featured throughout November and December 2020 on Lifetime Channel. We served as partners and volunteers during a home remodel of a disabled veteran's home in Converse, TX.

Since the show's inception, **Military Makeover** provides a complete home makeover to a deserving wounded U.S. veteran and his family, over five nationally televised episodes. This special TV series enlists conscientious designers, contractors, landscapers and other home improvement professionals to transform the homes and lives of military families across the country.

PCSI enlisted a dozen of our employees, led by CEO Carroll Schubert, to work on various aspects of the Tabora residence home remodel including: cleaning and disinfecting the interior of the home, providing landscaping support and tree plantings and remodeling the outdoor patio area, throughout the project.



PCSI volunteers including: left to right, Virginia Milloway, Ellen Brown, Pat Rodriguez, and Eric Barbosa.

Episode five, which featured our PCSI volunteers and an interview with CEO Schubert, provided a glimpse into the surprise home remodel and the final reveal of the Tabora family residence, which aired on **Lifetime TV** on December 18 & December 30, 2020. Below is a link to the final episode, which can now be viewed on YouTube:

[Military Makeover](#)



Kyle Sumner and Weston Thiss cleaning remodeled loft.



Gadski Rodriguez and Priscilla Douglas volunteering to clean remodeled office.

Continued on Page 32



Continued from Page 31



PCSI volunteer Virginia Milloway painting pots.



PCSI volunteers planting trees included: left to right, Joshua Mincher and Craig Burke.



PCSI Team who volunteered included: left to right, Kyle Sumner, Chris Zvoch, Weston Thiss, Priscilla Douglas, Gadski Rodriguez, and Curtis Cannon.

FOLLOW US ON SOCIAL MEDIA!

We encourage you to “like” and “follow” PCSI’s social media pages on Facebook, Twitter and LinkedIn. Please submit current activities and important events to Public Affairs. The photos should be of good quality with bright lighting and avoid images showing closed eyes. Thank you!



PCSI ALL STARS

PCSI EMPLOYEE OF THE MONTH

September 2020 – TWA Newton, Site 700

PCSI 2020 3RD QUARTER AWARDS

Supervisor – Natalya Kuti, Site 700

Employee – Kari Taylor, Site 690

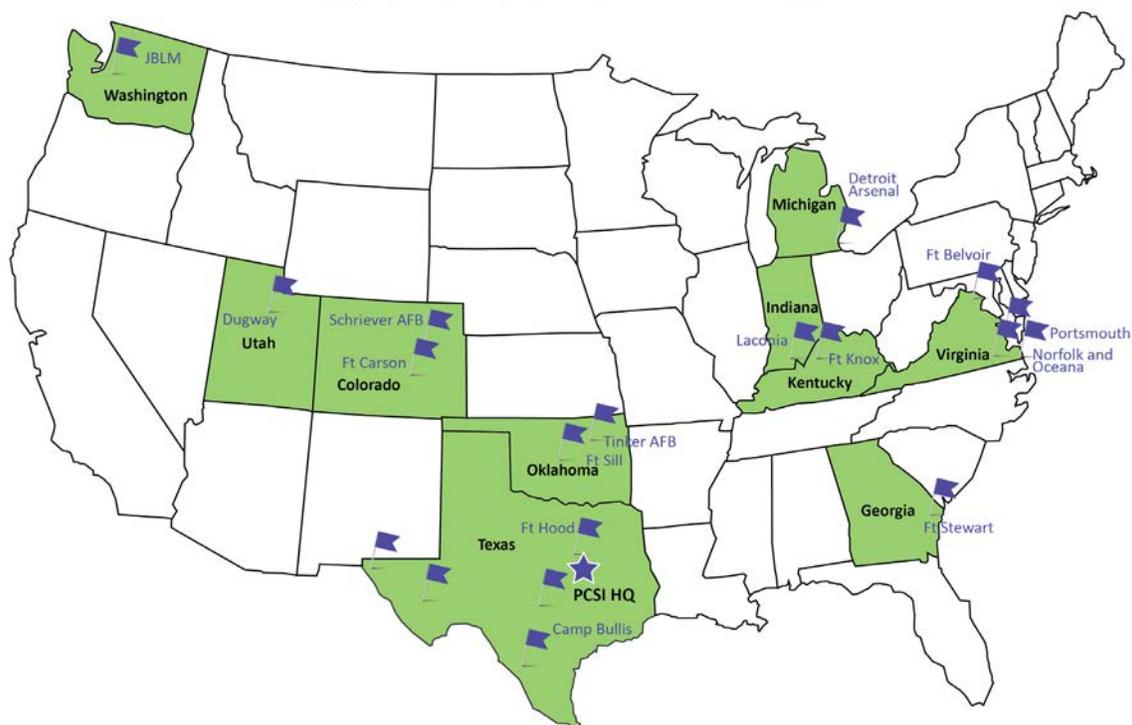
PCSI 2020 4TH QUARTER AWARDS

Supervisor – Joann Burns, Site 560

Employee – Joseph Camacho, Site 630

Volunteer – Mark Bridenstine, Site 700

LOCATIONS SERVED BY PCSI



If you have a story idea or photo that you want to share with The Green Scene, tell your supervisor or contact Public Affairs directly at PublicAffairs@pcsi.org

SourceAmerica

AbilityOne

PROGRAM



WorkQuest